



### **ASUCLA**

The Associated Students of the University of California, Los Angeles (ASUCLA) faced a critical challenge: ensuring their website met the stringent requirements of the Americans with Disabilities Act (ADA). The website was built on NetSuite Suite Commerce (SCA) and while SCA offers a powerful platform, it requires careful customization to achieve the necessary accessibility.

## WHY ADA COMPLIANCE MATTERS IN HIGHER EDUCTAION

- Educational institutions have a legal and ethical obligation to create an inclusive learning environment for all students. This mandate includes adhering to:
- Section 508: Ensuring federal electronic and IT resources are accessible to people with disabilities.
- ADA Title II: Prohibiting discrimination by state and local governments, including public educational institutions.
- Furthermore, the increasing reliance on assistive technologies demands accessible digital content to ensure equal participation for all learners.

#### THE STAKES ARE HIGH

Universities typically aim for an ADA compliance score of 80-90% or higher, aligning with WCAG 2.1 AA standards. However, many institutions fall short. A recent AAAtraq assessment revealed that a staggering 90% of higher education websites exhibit accessibility issues, exposing them to significant legal risks and substantial financial penalties.

#### **ASUCLA'S JOURNEY TO COMPLIANCE**

Recognizing the critical importance of ADA compliance, ASUCLA partnered with 79Consulting. An initial assessment confirmed the website's non-compliance, highlighting the potential legal and reputational risks.

The 79Consulting team conducted a thorough review of the ASUCLA website, identifying and implementing the necessary changes to ensure adherence to WCAG guidelines and Section 508 requirements. This collaborative effort resulted in an impressive achievement: an ADA compliance score exceeding 90%.

#### **BENEFITS BEYOND COMPLIANCE**

By achieving ADA compliance, ASUCLA not only fulfills its legal obligations but also:

- Enhances Inclusivity: Creates a more welcoming and equitable learning environment for all students.
- Improves Accessibility: Enables students with disabilities to fully engage with online resources and participate in online learning activities.
- Enhances Reputation: Demonstrates a commitment to accessibility and inclusivity to the broader community.

#### CONCLUSION

ASUCLA's successful journey to ADA compliance serves as a model for other educational institutions. By partnering with 79Consulting, ASUCLA not only addressed a critical legal and ethical imperative but also demonstrated its commitment to creating an inclusive and accessible learning experience for all students.



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