

Demandhub for Auto Casualty

Demandhub structures medical and legal facts from demand packages, surfaces the contradictions that change outcomes, and enables consistent, defensible evaluations.

Our Approach

EvolutionIQ is a system of intelligence that sits above your core claims administration. We ingest structured and unstructured data from your existing systems and deliver medical intelligence and actionable guidance directly into the claims workflow.



100+ claims insights extracted from every source document, every day



Single tenant instance deployed in a secure, isolated environment



SOC 2 Type II and HIPAA compliant, built for carrier-grade security and data governance



Change management included with dedicated support to drive adoption and measurable outcomes

Claims Intelligence Platform

100+ insights and liability facts surfaced on every claim, every day

Demand package synthesis

Medical and liability insights

AI-powered chat

Treatment tables

Claim summary

Key event timeline

Line-level citations

Litigation & credibility signals

67%

SPEED

reduction in demand review time

33%

EFFICIENCY

reduction in administrative tasks

100%

TRANSPARENCY

visibility into critical case facts

"EvolutionIQ captured key themes, particularly related to pre-existing conditions such as highlighting increases in injury severity."

- CLAIMS ADJUSTER,
TOP 10 CARRIER

"It helps me pick apart things easier, I don't have to hunt more for things like final diagnosis and treatment date. And it helps me with time greatly."

- CLAIMS ADJUSTER,
LARGE AUTO CARRIER

"The feedback loop itself is a selling point. We are visibly noticing our requests land, which is building trust and engagement."

- MANAGER,
TOP 10 CARRIER

Strategic Guidance (Coming Soon)

SUBJECTIVE DEMAND NEGOTIATION

ESCALATION DETECTION

Example Insights

Facts

- New / changes in **provider**
- New / changes in **diagnosis**
- New / changes in **treatment** (injections, etc.)
- New / changes in **injury** (TBI, head injury, etc.)
- New / changes in **psychosocial condition**
- New **procedure** (surgery, diagnostic testing, etc.)
- **Experimental** treatment detected
- **Demand** amount
- **Asking policy** limit
- **Treatment** gap days
- **IME** completed
- Condition **unrelated to auto injury**
- Treatment onset **delay**
- **Chiropractic only** treatment

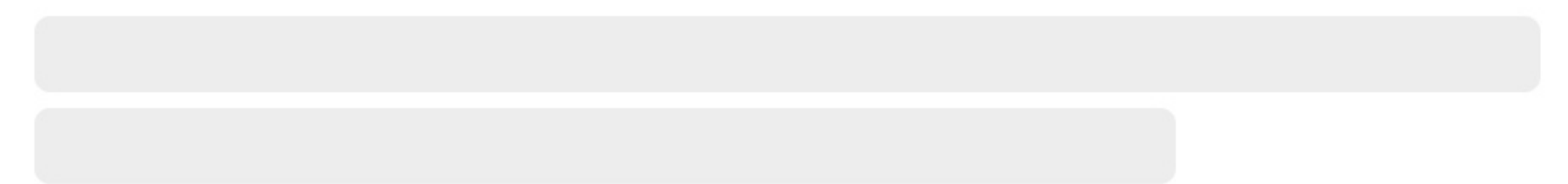
Insight

💡 New Pre-existing Condition Detected

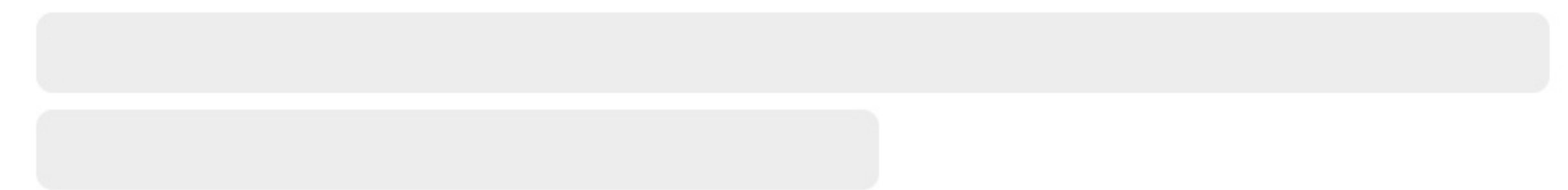
The claimant has a pre-existing fracture of the right arm that was treated with open reduction with internal fixation in 2021, which may complicate recovery as it involves prior surgery to the same body system as the current claim.

Claim Summary

Demand



Accident Mechanics



Property Damage / Impact Severity



Interpretations

- Excessive, unrelated, or unsupported treatment
- Inconsistent pain level changes
- Recovery exceeding existing benchmark / worsening
- Potential upcoming surgery anticipated
- Self-limiting behavior / symptom exaggeration
- Pre-existing conditions
- Missing documentation
- Future and referred treatment detected

Conflicts

- Demand vs medical records
- Demand vs police/evidence
- Provider vs provider
- Contradictions in claimant's description of injuries
- Impact severity vs. injury severity mismatch
- Police report vs other files
- Statement consistency
- Bad faith/ Policy limits pressure setup

And much more...