

## Appendix D

### Data and Outsourcing Service Provider Appendix

Effective from: 1<sup>st</sup> April 2026

This Appendix covers Mazepay's use of Service Providers for the handling of IT infrastructure and communication distribution. The appendix is an integrated part of the Agreement. By accepting the Agreement and the Appendices you consent to Mazepay's use of these Service Providers for various data processing and outsourcing tasks which Mazepay has and continues to use for the purpose of delivering our Services.

Mazepay's Service Providers are subject to strict adherence to Applicable Law and confidentiality obligations including the handling of your data. The Service Providers when classified as significant outsourcing are also handled in accordance with relevant Applicable Law as supervised by Regulatory Authorities.

Legal name, company ID# and address of the Service Provider	Services provided	Information transmitted to the Service Provider	Country(ies) where services are delivered, and data stored
Banking Circle S.A. (LU-B222310) 2 Boulevard De La Foire, Luxembourg, L-1528, Luxembourg	<ul style="list-style-type: none"> <li>Safeguarding accounts for invoice payments</li> </ul>	<p>The data may be transferred due to compliance</p> <ul style="list-style-type: none"> <li>Customer KYC data</li> <li>Customer Transaction-related data for invoice payments</li> </ul>	<p>Denmark</p> <p>Luxembourg</p>
Bisnode Dun & Bradstreet A/S (DK-24205215) Gyngemose Parkvej 50, 2860 Søborg, Denmark	3rd party data provider for KYC activities including relevant screenings (e.g., adverse media, politically exposed persons and sanctions)	<ul style="list-style-type: none"> <li>Customer KYC data</li> <li>Supplier data</li> </ul>	<p>Denmark</p> <p>Ireland</p>
<p>Google Cloud Platform</p> <p>Google Ireland Limited (IE-368047) 1st and 2nd Floor, Gordon House, Barrow Street, Dublin 4 Ireland</p> <p>Google Netherlands B.V. (NL-34198589) Claude Debussylaan 34, 15th Floor Amsterdam, 1082 MD Netherlands</p>	<p>Cloud Service Provider hosting Mazepay's:</p> <ul style="list-style-type: none"> <li>Data storage facility including backup/restore and disaster/recovery facilities located at Google's data centre in Amsterdam, Netherlands</li> <li>Application front-end</li> <li>Application back-end</li> <li>Document parsing</li> <li>VertexAI</li> <li>Integration to partners including Issuing Partners and other Service Providers</li> </ul>	<ul style="list-style-type: none"> <li>Customer Content</li> <li>Customer Transaction-related data</li> <li>Customer KYC data</li> </ul>	<p>Germany</p> <p>Netherlands</p> <p>Spain</p>

Intercom R&D Unlimited Company (IE-538158) 2nd Floor Stephen Court, 18-21 St. Stephen's Green, Dublin 2, Republic of Ireland	Communication platform for: <ul style="list-style-type: none"> <li>• Customer employee support requests</li> <li>• proactive Mazepay support of Customer employees including Service marketing</li> <li>• Customer employee use of the Service</li> <li>• Knowledge base and Documentation for use of the Services</li> </ul>	<ul style="list-style-type: none"> <li>• Customer Content</li> </ul>	Ireland
Mailgun (FR-47 877523639) 4, rue Jules Lefebvre 75009 Paris, France	Mail communication based on Customer Content	Customer Content <ul style="list-style-type: none"> <li>• Phone number</li> <li>• Mail address</li> </ul>	Germany and Netherlands
Mastercard Europe SA (BE-044803844) 198/A Chaussée de Tervuren 1410 Waterloo Belgium	3rd party data provider for transaction insights  Payment services	Supplier data	Belgium and Netherlands
Pipedrive OÜ (EE-11958539) Mustamäe tee 3a, Tallinn, 10615 Estonia	Customer relationship system	Customer Content <ul style="list-style-type: none"> <li>• Name</li> <li>• Mail address</li> </ul>	Estonia
Prismatic Software Inc. (US-1962456) 5013 S Louise Avenue, Suite 122, Sioux Falls, SD 57108, United States	Integration to Customer systems from the Mazepay Platform	[Only if applicable] Customer Content	Ireland