

End-User License Agreement

Public

MAZEPAY®

End-User License Agreement

Introduction

Mazepay delivers the products and services (the “Services”) for a simple and easily accessible procurement process platform. This allows your organisation to manage the processes related to procurement spend by empowering you (the “User”) as employees of the Customer to make requests and approvals in line with your applicable corporate mandates (e.g. Procurement Policy or Mandate, Spend Policy, etc.).

Parties

The Services are provided by Mazepay A/S, registered under company ID DK-39772388 (“Mazepay” “us”, “we”, or “our”) through our websites mazepay.com, *.mazepay.com, *.mazepay.io, and country specific websites (the “Website”) or our mobile application. Your employer (the “Customer”) entered into an agreement with Mazepay for the provision of these Services which you as a User use as part of your employment with the Customer.

Grant of License

This End-User License Agreement (the “License”) governs the employee's (“you” or “your”) use of all Services. Please read this License carefully and contact us if you have any questions on Mazepay and how the Services are implemented in relations to the Customer.

Account registration, restrictions and limitations on use

The Service is made available to you by the Customer which decides to share the invitation with you. The Service is available for your use after performing the User registration. Your use of the Services must follow the following requirements:

- Your access to the Services is strictly for the purpose as intended by the Customer.
- Your use must at all times follow the instructions of the Customer.
- Your access to the Services is strictly personal to you and you are not permitted to share your login with others including but not limited to other employees or individuals associated with the Customer.
- Your use of the request and approval flows is binding in relations to the Customer’s implementation of their policies and requirements concerning the managed corporate spend. Any spend that you carry out associated with an approved request must be in line with requested items – non-compliance with this is fraudulent behaviour and may be addressed by the Customer for disciplinary action.
- Your access to any sensitive payment details (e.g. 16-digit card number, expiry date, CVC, etc.) received using the Services is strictly for your individual use in accordance with the approved purchase request.
 - The sensitive payment details must be kept confidential and are not permitted to be shared with anyone including Mazepay’s support individuals (“Customer Success Manager”) or others in case of support needs.
- You are not allowed to use the Services for any illegal or illicit activities, attempt to hack, copy, reverse engineer or decompile part of or the whole of the Services.
- In the event you are required by Mazepay or the Customer to provide any data or information, such must be provided in a complete and truthful manner.
- In the event you suspect or have reason to believe that your account, access credentials or personal data were compromised in any regard, you are required to inform Mazepay support or the Customer Success Manager immediately.

Access and updates to the Services

Your access to the Services is based on the Customer's contract to use the Services for the management of procurement spend. Termination of your employment with the Customer or the Customer's termination of the agreement of delivery of the Services will terminate your access to the Services. Mazepay may restrict, limit, or terminate User access without notice in case we identify non-compliance with the requirements of use of or indications of illicit activities via the Services.

Mazepay reserves the right to release updates, fixes and perform further development to the Services. Where such changes influence the mobile applications, these may require you to download and install the mobile application again.

Warranties and disclaimers

Mazepay warrants that the Services are provided in accordance with applicable law. While Mazepay endeavours to maintain the Services, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the information, products, services, or related graphics contained in the Services for any purpose.

Limitation of liability

You understand and agree that Mazepay shall not be liable for any indirect, incidental, special, consequential, or exemplary damages, including but not limited to any loss of profit, loss of goodwill, loss of business reputation, loss of data, cost of procurement of substitute goods or Services, or other intangible loss, resulting from the use or the inability to use the Services.

Communication acknowledgement

You acknowledge that Mazepay may send you communication to effectively deliver the Services. You authorise us to send emails, text messages, push notifications, and similar notifications through the registered communication channels and/or any Mazepay interface when necessary to use the Services.

Processing of any personal data

Mazepay processes personal data in accordance with the Privacy Policy and in accordance with the data processing agreement as separately agreed with the Customer.

Use of session cookies

You recognise that Mazepay uses strictly necessary cookies to identify and authenticate your device each time you use the Services. This will be done through the use of session cookies, which are GDPR compliant and are temporarily and solely stored for your use of the Services. Mazepay uses no further cookies to provide the Services.

Jurisdiction

This License shall be governed and construed in accordance with the laws of Denmark unless otherwise agreed with the Customer.

Updates to the License

This License may be updated from time to time due to new functionalities introduced to the Services, new or amended regulatory or legal requirements and similar. Such updates to the License will be notified to you via the Website of the Services.

Contact

Please contact us with any questions related to this License at legal@mazepay.com, the Mazepay support chat or via the Customer Success Manager.