

JANUARY	FEBRUARY	MARCH
<u>Doctors in Distress:</u> <u>Physician Defendant Support and Education</u> Webinar- January 16 @ 10 am – 11 am (Pacific Time) Gita Pensa, Doctors in Litigation	<u>The Perfect Storm: Mental Health Patients Meet the Emergency Room</u> Webinar – February 20 @10 am – 11am (Pacific Time) Monica Cooke, Quality Plus Solutions	<u>Communication and Resolution Programs:</u> <u>A Quality and Patient Safety Imperative</u> Webinar – March 20 @10 am – 11am (Pacific Time) Thomas Gallagher, UW Medicine
Lessons Learned	BSL- EPL Managing Pregnancy- Related Leaves	CHI Risk Manager's Virtual Huddle- March 6 th @ 10 am
APRIL	MAY	JUNE
<u>AI in Healthcare:</u> <u>Opportunities, Risks and the Road to Trust</u> Webinar – April 24 @ 10 am – 11 am (Pacific Time) Raj Ratwani, MedStar Health	<u>Reignite the Patient Experience- Fully Staffed</u> Webinar - May 15 @ 10 am – 11 am (Pacific Time) Brian Lee, Custom Learning Systems	<u>Creating a Culture of Safety in the Operating Room</u> Webinar – June 12 @10 am – 11am (Pacific Time) David Feldman, Candello
	BSL- EPL Managing DEI Initiatives Within the Law	CHI Risk Manager's Virtual Huddle- June 19 th @ 10 am
JULY	AUGUST	SEPTEMBER
<u>Leverage a Maverick Mentality to Successfully Defend Elder Abuse Claims</u> Webinar – July 10 @ 10 am – 11 am (Pacific Time) Cari Toneck	ISMP Targeted Medication Safety Best Practices Webinar- August 21 @ 10 am – 11 am (Pacific Time) Rita Jew, ISMP	Defending Obstetric Cases: Managing Medical and Legal Risks for the Best Outcomes Webinar – September 18 @ 10 am – 11 am (Pacific Time) Brant Poling, Christine Ringler, and Olga Kats-Chalfant
Lessons Learned- EPL	BSL-EPL Managing Generational Differences Among Staff	CHI Risk Manager's Virtual Huddle- Sept 25 th @ 10 am
OCTOBER	NOVEMBER	DECEMBER
Generations in the Workplace Webinar- October 30 @ 10 am – 11 am (Pacific Time) Jean Twenge, San Diego State University	Sexual Abuse and Assault Prevention: Protecting Patients, Your Team, and the Organization Webinar – November 20 @ 10 – 11 am (Pacific Time) Josh Hyatt, Praesidium	MICRA Amendments – What is Coming Your Way... Webinar – December 11 @ 10 – 11 am (Pacific Time) Kenny Pedroza, Cole Pedroza LLP
		CHI Risk Managers' Virtual Huddle- December 4 th @ 10 am
Lessons Learned- HPL	BSL- EPL Managing Complaints of Bullying Behavior	BSL: 2026 EPL Legal Update

BSL is Bite Size Learning = Quarterly 30 minute EPL risk mitigation lessons learned recordings presented by Shaw Law Group

* Please refer to the education calendar posted on our website <https://rm.optimahealthcare.com> for the most up-to-date information.