

JANUARY	FEBRUARY	MARCH
<p><u>Doctors in Distress: Physician Defendant Support and Education</u> Webinar- January 16 @ 10 am – 11 am (Pacific Time) Gita Pensa, Doctors in Litigation</p>	<p><u>The Perfect Storm: Mental Health Patients Meet the Emergency Room</u> Webinar – February 20 @10 am – 11am (Pacific Time) Monica Cooke, Quality Plus Solutions</p>	<p><u>Communication and Resolution Programs: A Quality and Patient Safety Imperative</u> Webinar – March 20 @10 am – 11am (Pacific Time) Thomas Gallagher, UW Medicine</p>
Lessons Learned	BSL- EPL Managing Pregnancy- Related Leaves	CHI Risk Manager's Virtual Huddle- March 6 th @ 10 am
APRIL	MAY	JUNE
<p><u>AI in Healthcare: Opportunities, Risks and the Road to Trust</u> Webinar – April 24 @ 10 am – 11 am (Pacific Time) Raj Ratwani, MedStar Health</p>	<p><u>Reignite the Patient Experience- Fully Staffed</u> Webinar - May 15 @ 10 am – 11 am (Pacific Time) Brian Lee, Custom Learning Systems</p>	<p><u>Creating a Culture of Safety in the Operating Room</u> Webinar – June 12 @10 am – 11am (Pacific Time) David Feldman, Candello</p>
	BSL- EPL Managing DEI Initiatives Within the Law	CHI Risk Manager's Virtual Huddle- June 19 th @ 10 am
JULY	AUGUST	SEPTEMBER
<p><u>Leverage a Maverick Mentality to Successfully Defend Elder Abuse Claims</u> Webinar – July 10 @ 10 am – 11 am (Pacific Time) Cari Toneck</p>	<p><u>ISMP Targeted Medication Safety Best Practices</u> Webinar- August 21 @ 10 am – 11 am (Pacific Time) Rita Jew, ISMP</p>	<p><u>Defending Obstetric Cases: Managing Medical and Legal Risks for the Best Outcomes</u> Webinar – September 18 @ 10 am – 11 am (Pacific Time) Brant Poling, Christine Ringler, and Olga Kats-Chalfant</p>
Lessons Learned- EPL	BSL-EPL Managing Generational Differences Among Staff	CHI Risk Manager's Virtual Huddle- Sept 25 th @ 10 am
OCTOBER	NOVEMBER	DECEMBER
<p><u>Generations in the Workplace</u> Webinar- October 30 @ 10 am – 11 am (Pacific Time) Jean Twenge, San Diego State University</p>	<p><u>Sexual Abuse and Assault Prevention: Protecting Patients, Your Team, and the Organization</u> Webinar – November 20 @ 10 – 11 am (Pacific Time) Josh Hyatt, Praesidium</p>	<p>MICRA Amendments – What is Coming Your Way... Webinar – December 11 @ 10 – 11 am (Pacific Time) Kenny Pedroza, Cole Pedroza LLP</p>
Lessons Learned- HPL	BSL- EPL Managing Complaints of Bullying Behavior	CHI Risk Managers' Virtual Huddle- December 4 th @ 10 am

BSL is Bite Size Learning = Quarterly 30 minute EPL risk mitigation lessons learned recordings presented by Shaw Law Group

* Please refer to the education calendar posted on our website <https://rm.optimahealthcare.com> for the most up-to-date information.