



Risk Management Filter

OPTIMA HEALTHCARE INSURANCE SERVICES

May 2026

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OPTIMA EDUCATION OPPORTUNITIES

Webinar:

[“Behavioral Health in the Emergency Department: Managing Risk, Complexity, and Moral Distress at the Bedside”](#)

May 28, 2026 @ 10:00 – 11:00 am (Pacific Time)

[Optima 2026 Education Calendar](#)

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2026 CALIFORNIA LEGISLATIVE UPDATE

California Law Update February/March 2026 (Buchholz, Harris, Levine & Brennan, P.C., 2026)

This update contains a review of court decisions from the previous two months and a summary of court opinions. [Read more...](#)

COMMUNICATION

Nurse Practitioners Seek Appeal to ‘Doctor’ Title Ruling in California (BECKER’S, March 23, 2026)

Nurse practitioners are seeking to appeal a California judge’s ruling, which upheld state law restricting nonphysicians with doctorate degrees from calling themselves “doctor,” according to federal appeals court documents. [Read more...](#)

CYBERSECURITY

Government of Iran Cyber Deploy Telegram C2 to Push Malware to Identified Targets (FBI Flash, March 20, 2026)

The FBI released an alert warning of a technique used by cyber actors working on behalf of the Iranian government to conduct malicious cyber activity resulting in data leaks and reputational harm for victims. [Read more...](#)

HIPAA**Lawsuit Alleges AI Platform Illegally Recorded Patient-Clinician Conversations (The HIPAA Journal, April 14, 2026)**

A lawsuit has been filed against two healthcare organizations over their use of an AI-based tool that records conversations between patients and clinicians and transmits the audio files externally for processing and transcription. [Read more...](#)

MEDICAL STAFF LEADERS**Inside the 2026 NSCBN Environmental Scan: Critical Workforce Trends Every CNO Must Know (HealthLeaders, April 17, 2026)**

Record levels of burnout, workplace violence, staffing shortages, and major gaps in education pipelines yield high stakes for the nursing industry. [Read more...](#)

MEDICATION SAFETY**Targeted Medication Safety Best Practices for Hospitals (Institute for Safe Medication Practices, 2026)**

The Institute for Safe Medication Practices (ISMP) Targeted Medication Safety Best Practices for Hospitals were developed to identify, inspire, and mobilize widespread, national adoption of consensus-based Best Practices for specific medication safety issues that continue to cause fatal and harmful errors in patients, despite repeated warnings. [Read more...](#)

OBSTETRICS**Launching a National Effort to Improve Postpartum Hemorrhage Outcomes (American Hospital Association, April 1, 2026)**

Postpartum hemorrhage (PPH) is one of the most common — and preventable — causes of maternal health in the United States. Learn more about the patient safety initiative between the American Hospital Association and EPIC to improve the outcomes for postpartum hemorrhage. [Read more...](#)

Maternal Sepsis Week: May 10-16, 2026 (Sepsis Alliance, May 2026)

Maternal Sepsis Week is an annual observance to raise awareness of the unique signs and symptoms of maternal and neonatal sepsis. We dedicate this week to sharing survivors' personal experiences, remembering the loved ones lost to maternal sepsis, and remembering the young lives lost to neonatal sepsis. [Read more...](#)

PATIENT CARE MANAGEMENT

CMS Signals Tougher Expectation for Hospital Nutrition Services: 5 Notes (BECKER'S Hospital Review, March 30, 2026)

[Centers for Medicare & Medicaid Services](#) is calling on hospitals to align food and nutrition services with current federal dietary standards, reinforcing that nutrition is a fundamental component of patient care and health outcomes. [Read more...](#)

Silent Epidemic: Why CMOs Must Act Now on Malnutrition in Hospitalized Patients (Patient Safety and Quality Healthcare, April 15, 2026)

Malnutrition has been underdiagnosed and inadequately documented in the inpatient setting, which has a direct impact on a hospital's quality metrics and reimbursement. [Read more...](#)

PATIENT SAFETY

Employee Safety Culture: Being Safe and Feeling Safe, 24/7 (Press Ganey, January 28, 2026)

A key part of healthcare's employee experience is creating an environment that's safe for both the individuals providing care and the patients receiving that care. [Read more...](#)

The Scary Truth About Silence (Healthcare Disrupted Podcast, March 25, 2026)

Psychological safety enables open, candid dialogue in a respectful environment, supporting innovation, operational excellence, improved patient outcomes, and employee well-being. [Listen here...](#)

RISK MANAGEMENT

Education and Training of the Rural Healthcare Workforce (Rural Health Information Hub, April 4, 2026). This comprehensive resource highlights strategies and programs designed to support and strengthen rural healthcare workforce. [Read more...](#)

TECHNOLOGY

Deepfake X-Rays Fool Radiologists and AI (Radiology Society of North America, March 24, 2026)

AI-generated "deepfake" X-ray images were frequently mistaken for real ones by both radiologists and large language models, raising concerns about cybersecurity and diagnostic reliability. [Read more...](#)

WORKPLACE VIOLENCE

State of Healthcare Safety 2026 (Press Ganey, March 12, 2026)

"State of Healthcare Safety 2026" draws on data to examine where safety performance is strengthening, where it remains fragile, and what leadership actions will accelerate progress. [Read more...](#)

The Quiet Revolution: How One Hospital Took on Workplace Violence (WTW Webinar, May 28, 2026)

Join us on Thursday, May 28 for a compelling case study webinar and discover how one hospital took a proactive, multidisciplinary approach to design and implement a comprehensive workplace violence prevention plan. [Register here...](#)

Risk Management Filter is a publication of Optima Healthcare Insurance Services, Inc.'s risk management department. The information is intended to provide general guidelines for risk management. It is not intended and should not be construed as legal or medical advice. Links are provided solely as a convenience and for informational purposes. Optima Risk Management bears no responsibility for the accuracy, legality or content of external sites or for that of subsequent links. Contact external sites for questions or concerns regarding content.

JANUARY	FEBRUARY	MARCH
<p><u>Falls Prevention as a Quality Imperative: Proven Strategies for Leading Risk Factors</u> Webinar- January 22 @ 10 am – 11 am (Pacific Time) Georgia Reiner, ECRI</p>	<p><u>Bridging the Administration Barrier: Speaking Patient Safety in Operational Terms</u> Webinar- February 19 @ 10 am – 11 am (Pacific Time) Geri Amori</p>	<p><u>Crossing the Abyss: Applying Human Factors Analysis to Prevent Medical Errors and Patient Harm</u> Webinar- March 19 @ 10 am – 11 am (Pacific Time) Ellen Evans</p>
BSL: 2026 EPL Legal Update	CHI Risk Manager's Virtual Huddle	Lessons Learned
APRIL	MAY	JUNE
<p>Empowering Voices Against Sexual Abuse and Misconduct: Building a Culture of Safety Webinar- April 23 @ 10 am – 11 am (Pacific Time) Shannon Kooker, ECRI</p>	<p>Behavioral Health in the Emergency Department Webinar- May 28 @ 10 am – 11 am (Pacific Time) Heather Theaux, Northbay</p>	<p>Medical Chaperone Policies Webinar- June 18 @ 10 am – 11 am (Pacific Time) Laura Stone, ECRI</p>
CHI Risk Manager's Virtual Huddle		CHI Risk Manager's Virtual Huddle
BSL- Hiring and Onboarding to Prevent Sexual Harassment		Lessons Learned
JULY	AUGUST	SEPTEMBER
<p>Incident Reporting Webinar- July 23 @ 10 am – 11 am (Pacific Time) Joan Porcaro, WTW</p>	<p>Workplace Violence Prevention Webinar- August 20 @ 10 am – 11 am (Pacific Time) Scott Zeller, Vituity</p>	<p>2026 CHI Owners Retreat No Webinar</p>
BSL	CHI Risk Manager's Virtual Huddle	Lessons Learned
OCTOBER	NOVEMBER	DECEMBER
<p>Artificial Intelligence & Cybersecurity Webinar- October 22 @ 10 am – 11 am (Pacific Time) Chad Brouillard, Foster & Eldridge LLP</p>	<p>EMTALA Webinar- November 15 @ 10 am – 11 am (Pacific Time) Robert Bitterman, MD</p>	<p>Wellness Webinar- TBA</p>
CHI Risk Manager's Virtual Huddle		
BSL		Lessons Learned

BSL is Bite Size Learning = Quarterly 30 minute EPL risk mitigation lessons learned recordings presented by Shaw Law Group

* Please refer to the education calendar posted on our website <https://rm.optimahealthcare.com> for the most up-to-date information.