Optima
HEALTHCARE INSURANCE SERVICES

2026 Education Calendar

JANUARY	FEBRUARY	MARCH
Falls Prevention as a Quality Imperative: Proven Strategies for Leading Risk Factors **Webinar-** January 22 @ 10 am – 11 am (Pacific Time) Georgia Reiner, ECRI	**Bridging the Administration Barrier: Speaking Patient Safety in Operational Terms** **Webinar-** February 19 @ 10 am – 11 am (Pacific Time) Geri Amori	**Crossing the Abyss: Applying Human Factors Analysis to Prevent Medical Errors and Patient Harm** **Webinar-** March 19 @ 10 am – 11 am (Pacific Time) Ellen Evans
BSL: 2026 EPL Legal Update	CHI Risk Manager's Virtual Huddle	
APRIL	**MAY**	**JUNE**
Empowering Voices Against Sexual Abuse and Misconduct: Building a Culture of Safety **Webinar-** April 23 @ 10 am – 11 am (Pacific Time) Shannon Kooker, ECRI	**Behavioral Health in the Emergency Department** **Webinar-** May 28 @ 10 am – 11 am (Pacific Time) Heather Theaux, Northbay	**Preventing Sexual Abuse and Misconduct: Using Chaperones During Sensitive Exams** **Webinar-** June 18 @ 10 am – 11 am (Pacific Time) Laura Stone, ECRI
CHI Risk Manager's Virtual Huddle		
BSL- Hiring and Onboarding to Prevent Sexual Harassment		CHI Risk Manager's Virtual Huddle
JULY	**AUGUST**	**SEPTEMBER**
From Allegation to Action: A Healthcare Response Roadmap **Webinar-** July 23 @ 10 am – 11 am (Pacific Time) Joan Porcaro, WTW	**Improving Hospital Safety via Prompt Behavioral Emergency Care** **Webinar-** August 20 @ 10 am – 11 am (Pacific Time) Scott Zeller, Vituity	**2026 CHI Owners Retreat** **No Webinar**
BSL- Managing Internal Investigations	CHI Risk Manager's Virtual Huddle	
OCTOBER	**NOVEMBER**	**DECEMBER**
Artificial Intelligence & Cybersecurity **Webinar-** October 22 @ 10 am – 11 am (Pacific Time) Chad Brouillard, Foster & Eldridge LLP	**EMTALA** **Webinar-** November 19 @ 10 am – 11 am (Pacific Time) Robert Bitterman, MD	**Reclaiming Energy: Practical Strategies for Sustainable Wellbeing in Healthcare** **Webinar-** December 10 @ 10 am – 11 am (Pacific Time) Amanda Magrum
CHI Risk Manager's Virtual Huddle		
BSL- Managing Leave of Absence Requests		

BSL is Bite Size Learning = Quarterly 30 minute EPL risk mitigation lessons learned recordings presented by Shaw Law Group

* Please refer to the education calendar posted on our website https://rm.optimahealthcare.com for the most up-to-date information.