Updates to Our Sliding Fee Scale Discount Program
Effective January 1, 2027

Five Rivers would like to inform our patients about upcoming changes to our Sliding Fee Scale Discount Program, **effective January 1, 2027.** These adjustments help support the continued availability, quality, and consistency of the care and services we provide.

What's Changing?

1. Updated Patient Payment Amounts
Patient payment amounts will generally increase across all visit types and Federal Poverty Level (FPL) categories.

2. New Specialist Visit Category
A new specialist visit category will be introduced with separate patient payment amounts for the following services:

- OB/GYN
- Sickle Cell
- Sports Medicine
- Infectious Disease
- Cardiology

3. Additional Fee for Imaging Services
Imaging services will have an additional fee under the updated Sliding Fee Scale Program.

4. Supplies and Equipment No Longer Eligible for Sliding Fee Discounts
The following will be excluded from the Sliding Fee Scale Program. Patients will pay for these supplies and equipment in addition to any applicable Sliding Fee scale visit fees amounts.

- Eyewear (new exclusion)
- Injectable medications (new exclusion)
- Adult vaccines (new exclusion)
- Contraceptive devices (existing exclusion)
- Dental prosthetics (existing exclusion)
- Durable Medical Equipment (DME) (existing exclusion)

5. Discontinuation of Prompt Pay Discount
Five Rivers will no longer offer a prompt pay discount for fees paid at the time of service.

Our Commitment to You
While these program changes will affect patient payment amounts and certain services, Five Rivers remains committed to ensuring that all patients have access to quality, comprehensive, and respectful healthcare, regardless of their ability to pay.

We appreciate your understanding as we implement these updates and thank you for choosing Five Rivers Health Centers for your healthcare needs.