

## CelcomDigi 5G Business WiFi + SIM Plan Special Rebate Campaign Terms and Conditions

This CelcomDigi 5G Business WiFi + SIM Plan Special Rebate ("**Campaign**") is made available by Celcom and Digi and is subject to the terms and conditions provided herein.

The use of the Service (as hereinafter defined) and any other selected products and/or services under this Campaign is subject to the General Terms and Conditions for Enterprise Service ("**GTC**"), the Specific Terms and Conditions for CelcomDigi Business WiFi, and the respective terms and conditions for the selected products and/or services, Celcom's and Digi's Privacy Notice and Fair Usage Policy as published at CelcomDigi Website at <https://www.celcomdigi.com/terms-and-conditions>, all of which form an integral part of full terms and conditions of the products and/or services under this Campaign (collectively referred to as the "**Terms and Conditions**").

You acknowledge that you have read and fully understood these Terms and Conditions. Your use of the products and/or services under this Campaign, upon activation, constitutes unconditional acceptance to be bound by these Terms and Conditions, as may be amended from time to time by Celcom and Digi. Unless the context otherwise requires, the capitalised terms herein shall have the meanings assigned to them in the GTC.

### 1. Duration of Campaign

1. This Campaign shall commence from **9<sup>th</sup> August 2024** until further notice ("**Campaign Period**"). Any extension or discontinuation thereof shall be at the sole discretion of Celcom and Digi.

### 2. Eligibility

1. This Campaign shall be applicable to all new and existing subscribers of Celcom and/or Digi business postpaid plans ("**Customer**" or **you**") provided that you do not have any outstanding accounts with Celcom and/or Digi regardless of whether such account is related to the Service (as defined below) or otherwise.
2. The requirements above are non-exhaustive and may be amended by Celcom and Digi from time to time.

### 3. Campaign Mechanics

1. If you are an existing customer of Celcom and/or Digi business postpaid plan, you will enjoy a special Service Rebate (as set out in the Table below) for CelcomDigi 5G Business WiFi ("**Service**") subject to you fulfilling the eligibility criteria as follows: -

Package	CelcomDigi 5G Business WiFi (Plan + Router)	CelcomDigi 5G Business WiFi (Plan Only)
Promotional Monthly Fee	RM 149	RM 99
Service Rebate	RM 70	RM 20
Net Monthly Fee	RM 79	RM 79
Contract Period	24 months	12 months
Eligibility	For existing customer of Celcom or Digi business postpaid plans only	

Table

2. The Service Rebate will be reflected in the Customer's 1<sup>st</sup> Bill for the Service. All amount stated in the Table are exclusive of Taxes.

3. The Service Rebate amount will be prorated based on the activation date of the Service and shall apply throughout the Contract Period stipulated in the Table above.

#### 4. Additional Services

1. Upon subscription to the Service, you may also subscribe to any value added services ("**Value-Added Service**");
  - a. subject to the terms and conditions of the respective Value-Added Service;
  - b. you acknowledge that your ability to access and use the information via the Value-Added Service depends on the features and functionality your CelcomDigi 5G Business WiFi equipment and the nature and quality of the information being accessed via the Value-Added Service;
  - c. Celcom and Digi do not represent, warrant or guarantee that your CelcomDigi 5G Business WiFi equipment will be able to access the Value-Added Service; and
  - d. Celcom and Digi reserves the right to withdraw the Value-Added Service provided to you at any time without notice and Celcom and Digi shall not be liable for any losses or damages suffered by you or any third party due to such withdrawal.

#### 5. Billing and Payment

1. You shall be responsible for the usage and payment of the charges for the Service: i. including but not limited to payment of all the service charges and any other related charges due to Celcom and/or Digi pursuant to these Terms and Conditions in a timely manner, even if you have exceeded the credit limit set by Celcom and/or Digi regardless of whether the usage of the Service is authorised by you; ii. regardless of whether you have received the Bill or where there is a delay in receipt of the Bill; iii. incurred during the period of suspension, interruption or loss of Service due to the request made by you or resulting from your default including but not limited to any disconnection or reconnection charges imposed by Celcom and/or Digi; and iv. including the processing fee or any Taxes.
2. You shall be charged for the Service in accordance with Celcom's and/or Digi's prevailing pricing plan or applicable Package Plan chosen by you in the Registration Form. Upon the expiry of the Package Plan, you shall be charged with Celcom and/or Digi current prevailing rates for the Service.
3. The billing provisions under Clause 18 of the GTC shall apply to this Campaign terms and conditions.

#### 6. Miscellaneous

1. Celcom and Digi reserves the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of these Terms and Conditions without prior notice to you and you shall be bound to observe, perform, and comply with the Terms and Conditions herein and any amendments thereof.
2. Celcom's and Digi's decisions in any matter in relation to these Terms and Conditions shall be final and conclusive. Any request for appeal or review shall not be entertained.
3. Celcom and Digi shall not be liable for any claim by the Customer or third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or in connection with these Terms and Conditions.
4. Celcom and Digi reserves the right to disqualify or reject any subscription or participation under this Campaign if the Customer is in breach of any of its obligations or any of these Terms and

Conditions. Notwithstanding the foregoing, Celcom and Digi reserves the right to reject or terminate the said subscription at its sole and absolute discretion without having to assign any reasons whatsoever.

5. Celcom and Digi does not take any responsibility in the event the Customer is prevented from subscribing to the Campaign, as a result of certain technical restrictions, other limitations or force majeure which include but not limited to regulatory and/or Government directive, act of God etc.
6. In the event any of these Terms and Conditions is invalid, illegal and unenforceable under any applicable law or for any reason whatsoever, the legality and enforceability of the remaining provisions shall not be affected.
7. No delay or indulgence by Celcom and Digi in enforcing any terms or conditions herein shall constitute a waiver by Celcom and Digi of the Customer's breach of these Terms and Conditions.
8. These Terms and Conditions shall be construed and governed by the laws of Malaysia. In the event of a dispute, the courts of Malaysia shall have exclusive jurisdiction.

[end of Terms and Conditions]