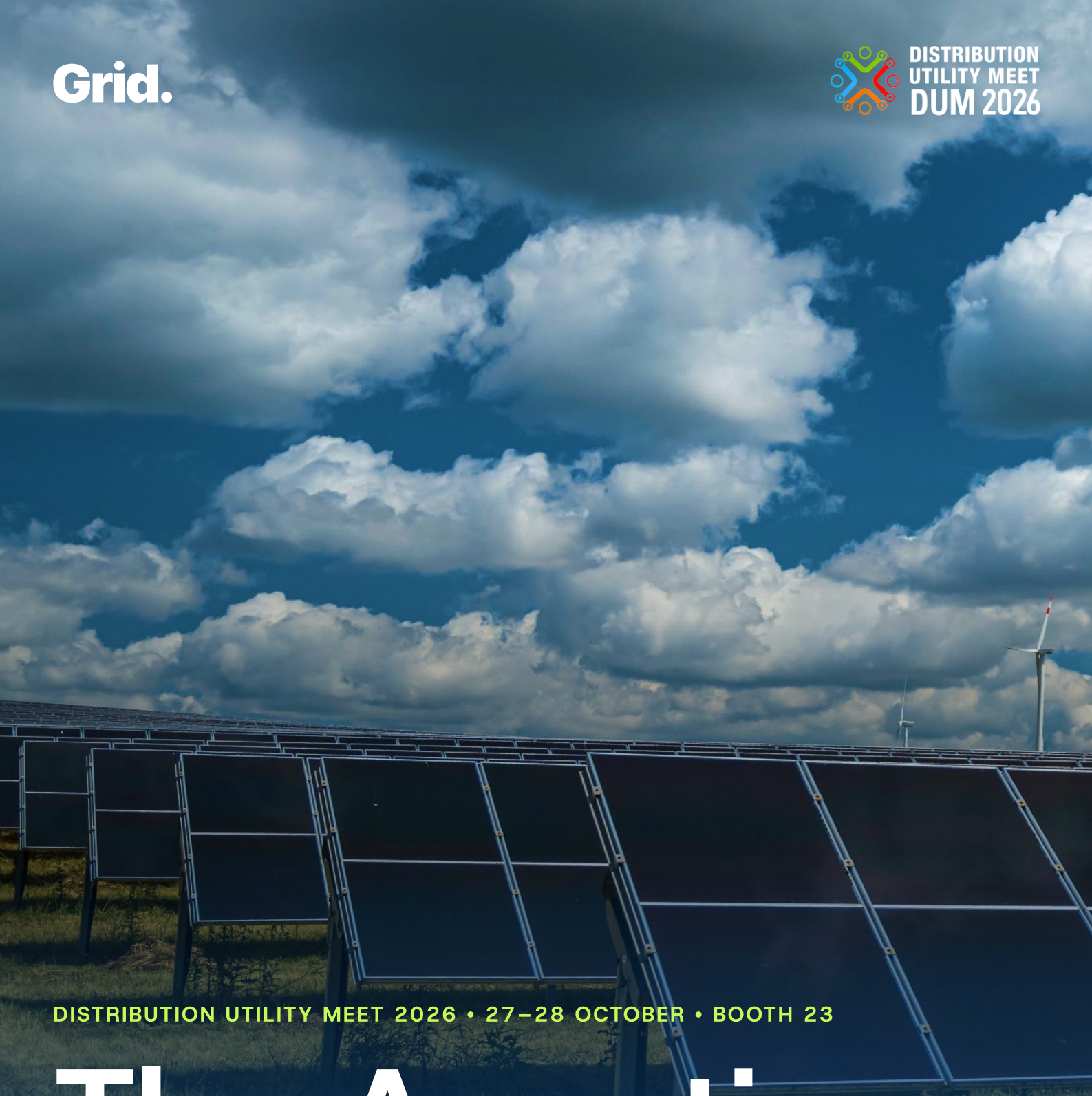
Grid.

DISTRIBUTION UTILITY MEET DUM 2026



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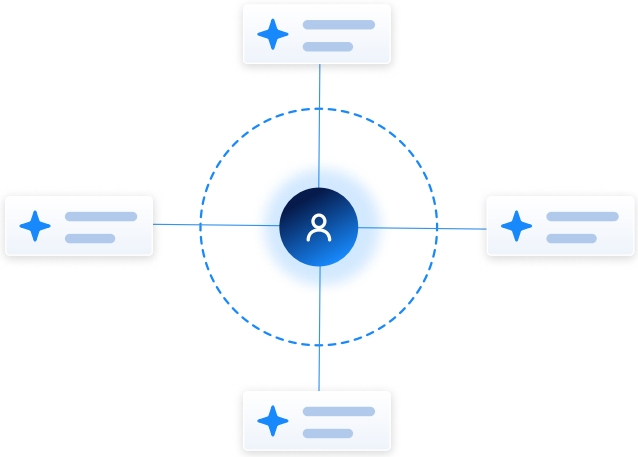
The Agentic Discom

Dashboards tell you what went wrong. Agents help your people decide what to do next

AGENTIC DISCOM

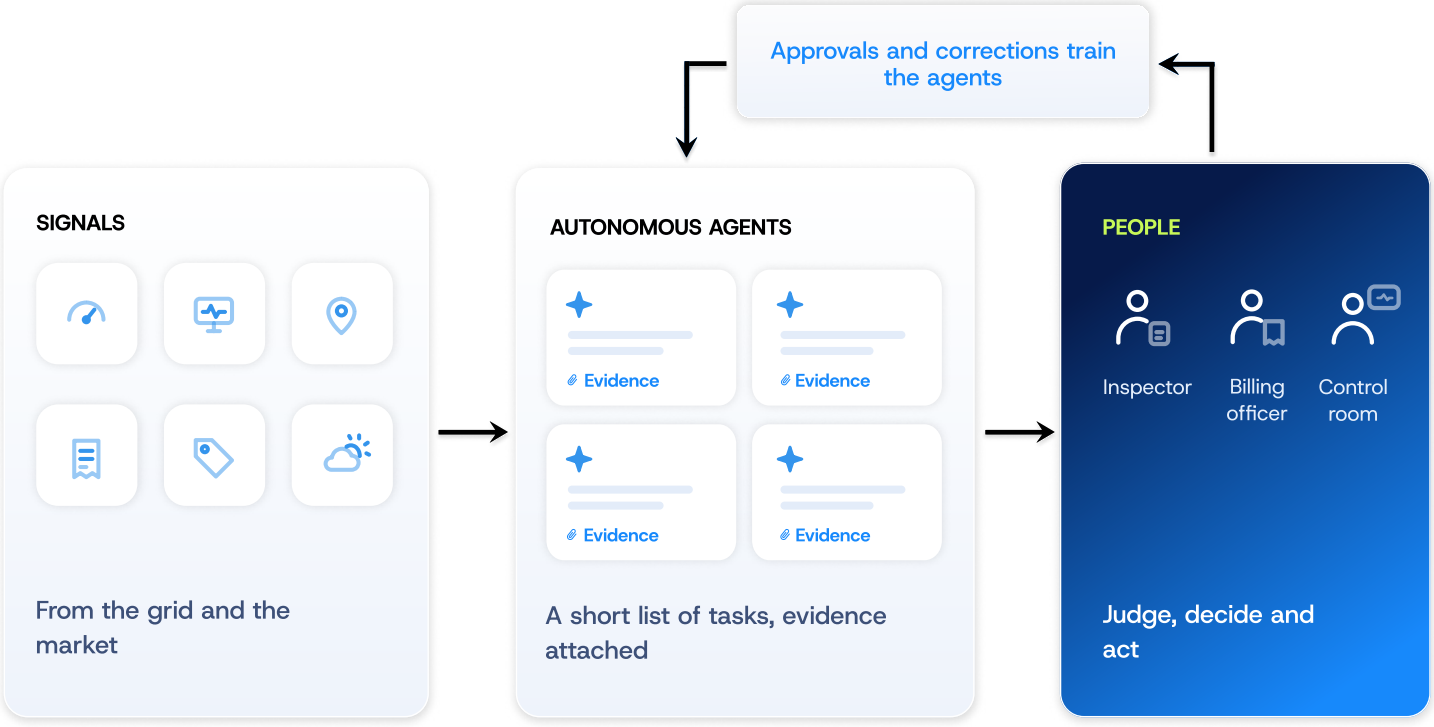
What Is The Agentic Discom?

A distribution utility where AI agents work alongside the people who run it. The agents watch every signal from the grid and the market, sort what matters, and draft the next step with the evidence attached. People judge, decide and act.



Agents Propose. People Decide.

Signals flow in from the grid and Autonomous Agents turn them into a short list of tasks with evidence attached. People decide and act, and every approval or correction goes back into training the agent.



Grid runs on the HES, MDM, billing, SCADA and GIS you already operate. No new hardware.

FOUR AREAS OF FOCUS

Deploy Agents On Multiple Use Cases.

01

Protect revenue

Where most discoms start: the payback is fastest.

- LOSS AND THEFT
- ENERGY BALANCE
- BILLING INTEGRITY
- COLLECTIONS

02

Optimise costs

Buy, plan and replace on evidence, not after a failure.

- POWER PROCUREMENT
- FORECASTING
- ASSET HEALTH
- REGULATORY

03

Create revenue

Find spare capacity, keep large consumers, sell new services.

- LOAD GROWTH
- RETENTION
- ELECTRIFICATION ADVISORY

04

Run the Grid

See congestion hours ahead, with ranked options.

- FLEXIBILITY AND DISPATCH
- CURTAILMENT
- NETWORK CONFIGURATION
- OUTAGE

TRUST IS EARNED STEP BY STEP



GUARDRAILS

- Human sign-off on every consequential decision
- Reasoning shown, open to challenge
- Fairness checked, not assumed
- Consumption data private and secure

A utility where people, backed by agents, keep pace with the grid they run.



DUM 2026:
Aayush Agrawal, CTO, WorkOnGrid, presents The Agentic Discom

Meet us at Booth 23

Ready To Run The Agentic Discom?

Book a demo and see how utilities unify AMI + operations + AI-driven action on one platform.

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