

Agentic AI-Powered Customer Experience Automation for highly regulated industries

Ushur infuses intelligence into digital experiences, enabling secure and effective self-service engagement with vertical AI Agents for healthcare, financial services, and insurance.

Designed for rapid, code-free deployment, enterprises can transform customer and employee journeys at scale with the fastest time to value—increasing satisfaction, improving accessibility, optimizing costs and efficiency, and guiding customers to better outcomes.



AI-Powered Experience Automation

Streamline customer and back-office workflows through intelligent orchestration and advanced AI-powered automation.

- **Ushur-trained LLMs** – Automate front and back-office workflows with industry-specific AI.
- **Conversational AI & Multimodal Models** – Enable seamless interactions across SMS, email, chat, and portals.
- **Intelligent Orchestration** – No-code platform and AI skills (summarization, data extraction, sentiment analysis) enhance efficiency and accuracy.



Speed to Value

- **No-Code, Rapid Deployment** – Business teams can launch and iterate workflows in weeks, not months.
- **Pre-Configured Workflows** – Pre-built solutions tailored to industry needs with integrated messaging channels
- **Immediate ROI** – Faster resolutions, reduced costs, and improved efficiency from day one.



Domain Expertise

- **Industry-Specific AI Agents** – Pre-trained on healthcare, insurance, and financial services workflows and regulations.
- **Tailored Solutions** – Deep knowledge of industry processes like enrollment, claims, and benefits education.
- **Vertical Specialization** – Ensures accuracy, relevance, and streamlined operations for maximum impact.



Security & Compliance

- **Built-in Compliance** – Applies regulatory and business rules dynamically to meet industry standards in regulated sectors.
- **Enterprise-Grade Security** – Secure architecture with data privacy and governance at its core
- **Risk Mitigation & Trust** – Guardrails ensure error-free operations, protecting sensitive data and enhancing customer confidence.



35%

reduction in
inbound calls

45%

outbound calls
eliminated

40%

NPS score
improvement

95%

faster data
collection

85%

CSAT score
improvement

I am working to qualify you for this new loan. Please submit the following documents:

- Proof of ID
- Proof of residency
- W2

Here are the documents needed.

DL.png W4.pdf elec-bill.pdf

I have processed your documents and have found a few errors:

- Please submit your W2 instead of your W4
- The electricity bill is over 3 months old. If possible, submit a more recent bill.

Build your agent.

Agents from the internal platform

Go to Agent Platform (Employees)

Registration

Choose a starting template

Health Plan Member Enrollment

Knowledge for managing member requests

W2/Elective Issues

Sign up to receive related documents to a member collection of key info

Health Plan

Enable and activate this agent to receive and track documents from members

Test settings & preview

Cancel Build



 Invisible App™

Dynamic, digital app-like experiences without any traditional IT overhead, or the burden of user downloads, usernames and passwords



Ushur Intelligence

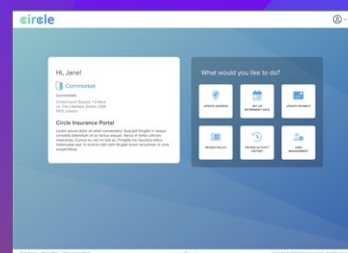
Ushur Intelligence is a purpose-built AI agent platform that drives intelligent, compliant automation across customer and employee experiences.

Autonomous AI Agents that act in real time across channels and systems.

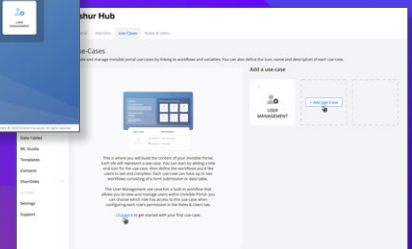
Rapid Agent Creation with no-code, prompt-based design and ready-made templates.

Vertical Expertise built-in for healthcare, insurance, and financial services.

Enterprise Guardrails for security, compliance, and ethical AI use.



Ushur Hub



Focused, role-based agile action center to self-service tasks, securely exchange data, guide stakeholders with precision, and deliver proactive updates at every turn.