

monday.com CRM Connection Guide

Step-by-step integration and email validation workflow, from authorization to exporting results.

● DELIVERABLE ● RISKY ● UNDELIVERABLE

This document describes the complete process for connecting a monday.com account to the No2Bounce platform and using the integration to validate email addresses stored on monday.com boards. No2Bounce identifies undeliverable and risky email addresses before they are used for outbound campaigns — board data is imported directly into No2Bounce, validated, and the results synchronized or exported for further use.

The integration is accessed from the Email Validations section of the No2Bounce dashboard, alongside other supported CRM and marketing platforms such as Salesforce, Zoho, HubSpot, Google Sheets, Pipedrive, and Klaviyo.

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2 Prerequisites

- ▶ An active No2Bounce account with access to the Email Validations module.
- ▶ An active monday.com account with permissions to authorize third-party apps.
- ▶ Sufficient No2Bounce validation credits to cover the number of records to be validated.

3 Step-by-Step Integration Process

01 Locate the monday.com Integration Card

In the No2Bounce dashboard, open the “Email Validations” section from the left-hand navigation menu. This displays the available CRM and marketing platform integrations, including Google Sheets, Pipedrive, Klaviyo, and monday.com. Locate the monday.com card and click the “Connect” button.

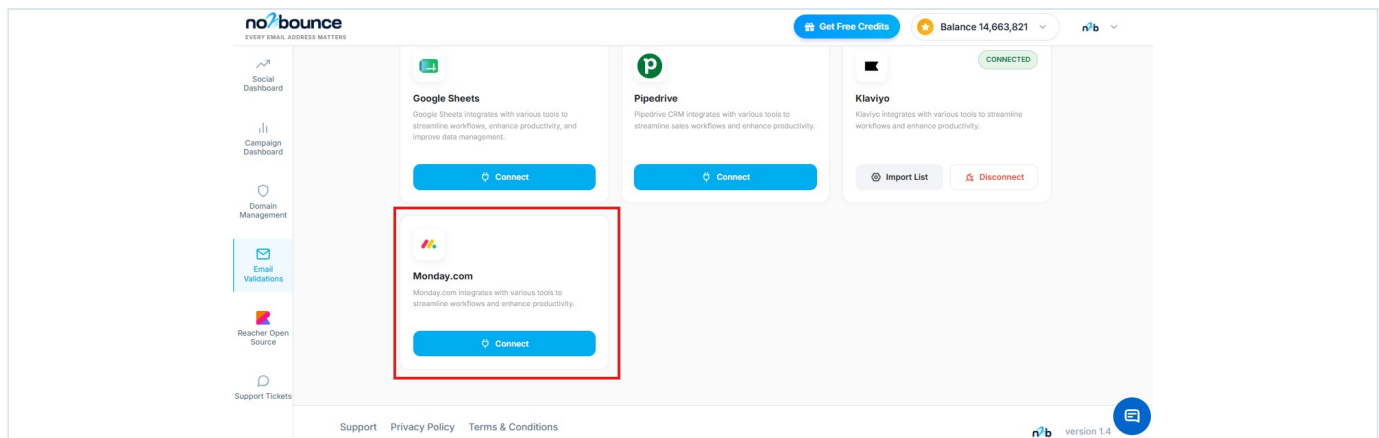


Figure 1 — Email Validations integrations list with the monday.com card highlighted.

02 Review and Allow Access in the No2Bounce Consent Dialog

Clicking “Connect” opens a “Connect to Monday” dialog explaining what monday.com would like to do on your behalf: access email contact records to verify and clean email lists, synchronize verified data to enhance deliverability in campaigns, monitor email metrics to improve sender reputation, integrate No2Bounce results with your monday.com CRM in real time, and access email statistics for performance analytics. Review the permissions and click “Allow Access” to continue.

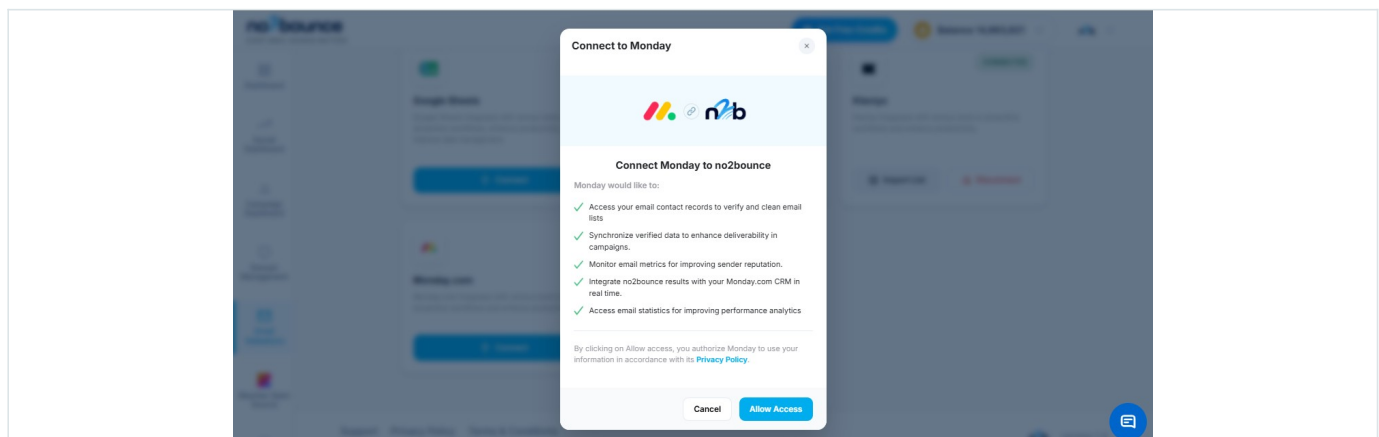


Figure 2 — “Connect to Monday” consent dialog listing requested data access and sync permissions.

03 Authorize No2Bounce on monday.com

You are redirected to monday.com's own authorization screen, titled "Authorize no2bounce." This screen lists the permissions No2Bounce is requesting, including reading your profile information, reading all of your boards' data, modifying any of your boards' data, and reading and modifying user documents, with additional permissions available under "Show 17 more permissions." Review the permissions and click "Authorize" to complete the connection.

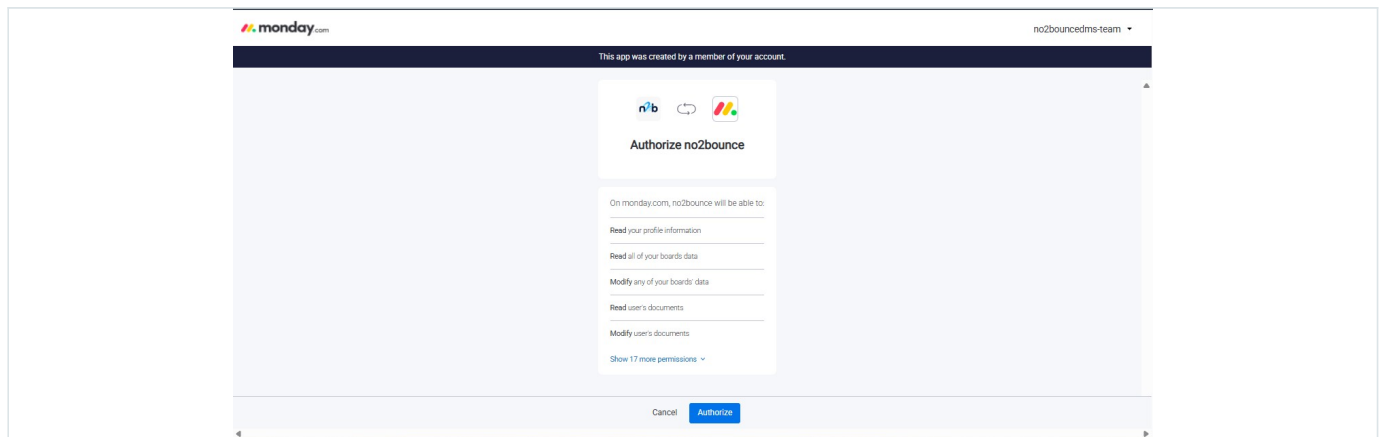


Figure 3 — monday.com "Authorize no2bounce" screen showing requested board and profile permissions.

No2Bounce only accesses your monday.com data to read boards and write validation results back. Your data is never shared with third parties.

04 Confirm the Connection

After authorization, the monday.com card in No2Bounce updates to display a "CONNECTED" status, along with "Import List" and "Disconnect" options, matching the pattern used for the other connected integrations (Klaviyo, Pipedrive, Google Sheets). Click "Import List" to proceed to the monday.com Integration page.

05 Open the monday.com Integration Page and Select a Board

The monday.com Integration page is used to validate emails sourced from monday.com board items. Select the board containing the contact or lead data you want to validate, then use the "Choose Columns" selector to define which board columns to import — at minimum, the column containing email addresses.

06 Load Data

Once the desired columns have been selected, click "Load Data" to fetch the matching items from the selected monday.com board into No2Bounce for preview. A filter field is available to search within the loaded records, and the total number of matching records is displayed.

07 Select Records and Validate

Select the checkboxes next to the records to validate, then click “Validate Now” to open the “Validation Preferences” dialog.

08 Set Validation Preferences and Start Validation

In the Validation Preferences dialog:

- ▶ Validation Field — choose the column containing the email address.
- ▶ Score Field — optionally choose a secondary reference column (e.g., a phone or ID column).
- ▶ Review the Total File Records and Choose Record counts, and the number of credits required.

Click “Start Validation” to begin processing.

09 Review Validation Results and Export

No2Bounce processes the selected records and classifies each email as Deliverable, Risky, or Undeliverable. Every validation run is logged in the Validation History table, showing the date, source (monday.com), record count, result breakdown, and status. From this table, use the “Export Options” dropdown next to a completed run to export the results.

4 Email Validation Workflow

The end-to-end workflow, once monday.com is connected, follows this sequence:

- ▶ Import List — select a board and choose columns to load.
- ▶ Load Data — fetch matching items from the selected monday.com board into No2Bounce.
- ▶ Select the records and set the Validation Field / Score Field.
- ▶ Start Validation — No2Bounce checks each email and classifies it as Deliverable, Risky, or Undeliverable.
- ▶ Review the results summary and Validation History.
- ▶ Export the desired result set (all, deliverable-only, or undeliverable-only).

5 Exporting Validation Results

Exported files can be downloaded directly from the Validation History table using the “Export Options” dropdown for any completed run in the history.

EXPORT OPTION	RESULT
Export all emails	Downloads the full result set for the run — deliverable, risky, and undeliverable.
Export deliverable emails	Downloads only the addresses classified as safe to send.
Export undeliverable emails	Downloads only the addresses classified as invalid, for suppression or list cleanup.

Note: Report downloads are available only for 7 days from the date the validation was created.

6 Notes & Limitations

- ▶ The maximum allowed record limit per validation batch is 100,000 records.
- ▶ Each validation run consumes No2Bounce credits based on the number of records processed.
- ▶ The monday.com connection can be revoked at any time using the “Disconnect” button on the integration card.
- ▶ No2Bounce requests broad monday.com permissions (reading and modifying boards and documents) to support two-way sync of validation results back into your boards.
- ▶ Validation history, including past monday.com import runs, remains visible on the monday.com Integration page for reference.