

Xerox® 9-Series

Enterprise capability.
Everyday simplicity.
Designed for sustainability.

CX961/962/963
Color Multifunction Printers



With the new CX96 Series Color Multifunction Printers, you get reassuring versatility, sustainability-focused design, and surprising simplicity from such sophisticated technology. Boost your productivity with vivid prints — up to 55 pages per minute*.

Intuitively navigate the 10-inch (25 cm) color touchscreen, and save time with single-pass two-sided scanning. Effortlessly create everything your business requires, and custom configure your multifunction printer with interchangeable options tailored to your needs.



VERSATILE:

Create everything your business requires and anything you can imagine — from standard office documents to marketing brochures, booklets and posters — with broad media size support, high-volume printing, and exceptional paper handling and finishing capabilities.

Print vivid, colorful visualizations, charts and documents with professional color features (including PANTONE® calibration) and a full range of media sizes so you can effectively communicate your ideas.

Easily incorporate your multifunction printer into your workspace with a versatile, configurable design that saves space without sacrificing performance.

Boost your productivity with our rich suite of cutting-edge software and solutions with broad capabilities including scanning paper files directly into your cloud-based storage systems and automatically translating documents into 100+ languages.

Further your organization's digital transformation with direct integration into your critical workflows and core business systems using these IoT-enabled devices.



SIMPLE:

Quickly do what you need to do using an intuitive operator panel and easy-to-follow navigation.

Easily maintain your devices with one-handed toner replacement, easy-to-reach serviceable areas, and alerts that are simple to understand.

Enjoy the peace of mind of knowing you are protected by the industry's most comprehensive security portfolio, right out of the box.

Keep your business running with exceptional reliability, industry-leading durability, and long-lasting toner and supplies.

Rest easy that every aspect of your device is made to work together seamlessly thanks to Xerox's core technology ownership.

DESIGNED FOR SUSTAINABILITY:

Advance your sustainability goals with energy-efficient design, recycled plastic content, reengineered packaging, cartridge recycling, and end-of-life recycling options.

Reduce reliance on new plastic materials with our industry-leading greater than 50%* use of post-consumer recycled (PCR) plastic materials.

Reduce your environmental footprint with packaging that uses 43% less plastic and improves shipping efficiency by more than 10%.

Support cartridge recycling through our award-winning cartridge recycling program.

Support your energy efficiency and environmental goals with devices that meet applicable ENERGY STAR®, EPEAT®, and Blue Angel requirements.

*Up to 73% on CS963 Printer model

POST QUANTUM CRYPTOGRAPHY

Xerox® 9-Series devices are designed with advanced security at their core, combining classical cryptography with new NIST-standardized Post-Quantum Cryptography (PQC) algorithms***. This approach helps protect sensitive data and communications by supporting secure protocols such as HTTPS, LDAPS, and SMTPS. By integrating quantum-resistant cryptography today, Xerox 9-Series printers strengthen their security posture and prepare for emerging threats from future quantum computing technologies.

YOUR XEROX FLEET, FULLY CONNECTED TO THE TOOLS YOU TRUST.

Xerox® 9-Series printers and MFPs work seamlessly with our leading Xerox solutions — including Xerox Cloud Fleet Management (CFM), Xerox Workplace Cloud Print Management, Xerox Workplace Suite, Xerox Device Manager (XDM), and Xerox Device Agent (XDA). That means you get the visibility over the entire print environment, consistent policy enforcement, and the operational control your IT team actually needs.

* Print speeds measured in accordance with ISO/IEC 24734 (ESAT). For more information see: www.lexmark.com/ISOspeeds.

** Fax icon shown on the operator panel when Fax Server is enabled, Fax Over IP is configured, etherFAX is configured, or an optional Analog Modem is installed.

*** Firmware version 25.1 or later

Xerox® 9-Series CX961/962/963 Color Multifunction Printers



1 Multifunction product with 10.1-inch (25.6 cm) touch screen
33.8 x 23.3 x 26.0 in.
858 x 592 x 660 mm

2 300 Sheet, 240 images per minute duplex (DADF) scanner.

3 500-Sheet output bin
Dimensions included as part of base model

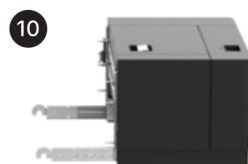
4 150-Sheet multipurpose feeder
Dimensions included as part of base model

5 550-Sheet tray
Dimensions included as part of base model

6 550-Sheet Tray or 550-Sheet Special Media Tray
6.4 x 23.1 x 25.6 in.
163 x 587 x 649 mm

7 2 x 550-Sheet Tray
12.4 x 23.1 x 25.6 in.
314 x 587 x 649 mm

8 2000-Sheet Tandem Tray - Letter
12.4 x 23.1 x 25.6 in.
314 x 587 x 649 mm



9 Cabinet
9.7 x 23.1 x 26.0 in.
247 x 587 x 660 mm

10 1500-Sheet High-Capacity Tray
11.4 x 13.5 x 21.4 in.
290 x 342 x 545 mm

11 Paper Transport
5.6 x 16.2 x 18.3 in.
143 x 412 x 466 mm

12 Folding Paper Transport
7.2 x 24.1 x 21.9 in.
184 x 612 x 555 mm

13 500-Sheet Internal Staple Finisher
5.9 x 21.5 x 20.6 in.
150 x 546 x 523 mm



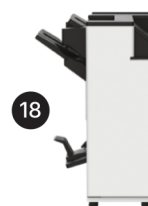
14 Hole Punch Kit for 500-Sheet Internal Staple Finisher
5.9 x 6.7 x 21.6 in.
150 x 170 x 550 mm

15 Offset Stacker
4.2 x 16.5 x 19.3 in.
107 x 420 x 489 mm

16 1250-Sheet Staple 2/3 Hole Punch Finisher
39.2 x 22.6 x 24.0 in.
995 x 575 x 610 mm

17 1250-Sheet Staple Finisher
39.2 x 22.6 x 24.0 in.
995 x 575 x 610 mm

18 2250-Sheet Booklet Staple 2/3 Hole Punch Finisher
39.2 x 25.6 x 24.1 in.
995 x 650 x 613 mm



Standard **Optional**

You can install one 550-Sheet tray or one Special media tray.

You can install one 2x550-Sheet tray, one 2,000-Sheet tandem tray or one Cabinet, but you must also install one 550-Sheet tray or Special media tray above it.

You can install one 1,500-Sheet high-capacity tray, but you must install one 2x550-Sheet tray or one 2,000-Sheet tandem tray beside it.

You can install one 500-Sheet staple finisher, one Offset stacker or one Folding paper transport unit.

You can install one Hole punch kit for 500-Sheet staple finisher, but you must install it with a 500-Sheet staple finisher 2025. MFPs manufactured prior to May 2025 need a top rear cover to complete installation. The Hole punch kit requires firmware version 25 or later.

You can install one 1,250-Sheet staple hole punch finisher, one 1,250-Sheet staple finisher, or one 2,250-Sheet booklet staple hole punch finisher, but you must also install a Paper transport unit or Folding paper transport unit, one 550-Sheet tray, and one 2x550-Sheet tray or one 2,000-Sheet tandem tray or one Cabinet. The 1,250-Sheet staple finisher requires firmware version 25 or later.

DEVICE SPECIFICATIONS	CX961	CX962	CX963
PRINTING			
Display	e-Task 10.1-inch (25.6 cm) Color touch screen		
Print Speed¹	Up to: Black: 35 ppm / Color: 35 ppm	Up to: Black: 45 ppm / Color: 45 ppm	Up to: Black: 55 ppm (Letter) / Color: 55 ppm (Letter)
Time to First Page	As fast as: Color: 7.1 seconds / Black: 6 seconds		
Print Resolution	1200 x 1200 dpi, 4800 Color Quality		
Memory	Standard: 4 GB / Maximum: 4 GB		
Storage Drive	128 GB Intelligent Storage Drive included; 500 GB Magnetic Hard Disk (optional)		
Recommended Monthly Page Volume²	7,000 - 50,000 pages	7,000 - 50,000 pages	7,000 - 50,000 pages
Maximum Monthly Duty Cycle³	Up to: 150,000 pages per month	Up to: 200,000 pages per month	Up to: 270,000 pages per month
COPYING			
Copy Speed¹	Up to: Black: 35 cpm (Letter) / Color: 35 cpm (Letter)	Up to: Black: 45 cpm (Letter) / Color: 45 cpm (Letter)	Up to: Black: 55 cpm (Letter) / Color: 55 cpm (Letter)
Time to First Copy	As fast as: Color: 9.5 / Black: 8.5 seconds		
SCANNING			
Scanner Type / ADF Scan	Flatbed scanner with automatic document feeder / DADF (single pass Duplex) / Multifeed detection / OCR		
A4/Ltr Duplex Scan Speed	Up to: Black: 240/240 images per minute / Color: 240/240 images per minute		
A4/Ltr Simplex Scan Speed	Up to: Black: 120/120 images per minute / Color: 120/120 images per minute		
ADF Paper Input Capacity	Up to: 300 pages 20 lb or 75 gsm bond		
ADF Paper Weights	14 lb bond to 40 lb bond / 50 gsm to 150 gsm		
SUPPLIES⁴			
Laser Cartridge Yields	up to: 46,900⁵-page Color (CMY) Cartridges / up to: 47,700⁵-page Black Cartridge		
Imaging Unit Estimated Yield⁵	Up to: 225,000 (black) and 250,000 (color) pages		
Cartridge(s) Shipping with Product⁶	5,000-page Black and Color (CMYK) Toner Cartridges		
PAPER HANDLING			
Included Paper Handling	500-Sheet Output Bin, 550-Sheet Tray, 150-Sheet Multipurpose Feeder		
Optional Paper Handling	2,250-Sheet Booklet Staple Hole Punch Finisher, 500-Sheet Staple Offset Finisher, Folding Paper Transport Unit, 1,250-Sheet Staple Hole Punch Finisher, Offset Stacker, 1,500-Sheet High-Capacity Tray, Paper Transport Unit, 2000-Sheet Tandem Tray, Cabinet, 2 x 550-Sheet Tray, 550-Sheet Tray		
Paper Input Capacity / Media Weights	Up to: Standard: 700 pages 20 lb or 75 gsm bond / Maximum: 4750 pages 20 lb bond or 75 gsm / 16 lb bond to 80 lb bond / 60 gsm to 300 gsm		
Paper Output Capacity / Media Weights	Up to: Standard: 500 pages 20 lb or 75 gsm bond / Maximum: 2650 pages 20 lb bond or 75 gsm / 16 lb bond to 80 lb bond / 60 gsm to 300 gsm		
Media Types Supported	Vinyl Labels, Labels, Card Stock, Plain Paper, Envelopes, Glossy Paper, Refer to the Paper & Specialty Media Guide		
Media Sizes Supported	A6, Oficio, 12 x 18", 7 3/4 Envelope, JIS-B4, 9 Envelope, JIS-B5, A3, Ledger, A4, Legal, SRA3, A5, Hagaki Card, Letter, B5 Envelope, C4 Envelope, Statement, C5 Envelope, Executive, DL Envelope, Folio, 10 Envelope		
GENERAL INFORMATION			
Standard Ports	WiFi, Gigabit Ethernet (10/100/1000), Front USB 2.0 Specification Hi-Speed Certified port (Type A), 802.11a/b/g/n/ac + Apple iBeacon, USB 2.0 Specification Hi-Speed Certified (Type B)		
Optional Network Ports / Optional Local Ports	MarkNet N8230 Fiber Ethernet Print Server / Internal 1284-B Bidirectional Parallel, Internal RS-232C serial		
Noise level print/copy/scan	Operating: 46 dBA (Print) / 52 dBA (Copy) / 50 dBA (Scan)	Operating: 51 dBA (Print) / 52 dBA (Copy) / 50 dBA (Scan)	Operating: 51 dBA (Print) / 52 dBA (Copy) / 50 dBA (Scan)
Specified Operating Environment	Altitude: 0 - 2896 Meters (9,500 Feet) / Humidity: 15 to 80% Relative Humidity / Temperature: 10 to 32.2°C (50 to 90°F)		
Size / Weight	H x W x D: 31.9 x 23.3 x 26.0 in. / 180.2 lb.		
ENERGY STAR Typical Electricity Consumption (TEC)	0.58 kilowatt-hours per week	0.69 kilowatt-hours per week	0.82 kilowatt-hours per week

All information is subject to change without notice. Xerox is not liable for any errors or omissions.

- 1 Print and copy speeds measured in accordance with ISO/IEC 24734 and ISO/IEC 24735 respectively (ESAT). For more information see: www.lexmark.com/ISOspeeds.
- 2 "Recommended Monthly Page Volume" is a range of pages that helps customers evaluate Xerox's product offerings based on the average number of pages customers plan to print on the device each month. Xerox recommends that the number of pages per month be within the stated range for optimum device performance, based on factors including: supplies replacement intervals, paper loading intervals, speed, and typical customer usage.
- 3 "Maximum Monthly Duty Cycle" is defined as the maximum number of pages a device could deliver in a month using a multishift operation.
- 4 Product functions only with replacement cartridges designed for use in a specific geographical region.
- 5 Based on 5 average letter/A4 size pages per print job and ~ 5% coverage for CS/CX96x, CX83x, CX95x, and MX95x printer series, or based on 3 average letter / A4 size pages per print job and ~ 5% coverage for all other printers
- 6 Average continuous black or continuous composite CMY declared cartridge yield up to this number of standard pages in accordance with ISO/IEC 19798.



Certifications under the Lexmark brand. EPEAT registered in the US and Canada.

This is a Class A device according to international electromagnetic emissions standards (i.e. FCC Rules, EN 55022/EN 55032, etc.). Class A products are intended for use in non-residential/ nondomestic environments. Use of a Class A product in residential/domestic environments may cause interference to radio communications and require corrective measures.

This product includes software developed by the OpenSSL Project for use in the Open SSL Toolkit (<http://www.openssl.org/>).



www.xerox.com/9Series

© 2026 Xerox Corporation. All rights reserved. Xerox® and the Xerox logo are trademarks of XRX Brandco LLC in the United States and/or other countries. Lexmark® is a trademark of Lexmark International, Inc. in the United States and/or other countries. 08/26 REF-1485201 BR42970 C96BR-05UA