

## CREATING AN ACCOUNT

1. All tickets will be accessed and managed through [www.ticketmaster.ae](http://www.ticketmaster.ae). This URL is functional on both computers and mobile devices.
2. You can register, accept and view your tickets on the website or by downloading the Ticketmaster app from the Apple or Google Play stores. We recommend downloading the app as this will be the best way to manage your tickets once you arrive in Abu Dhabi. ***\*Only possible on the UAE app stores.***
3. If you've previously downloaded the Ticketmaster app in your country, you'll need to log out, and sign in again changing the country to United Arab Emirates.



### Welcome to the New Ticketmaster App

Please select your country & language

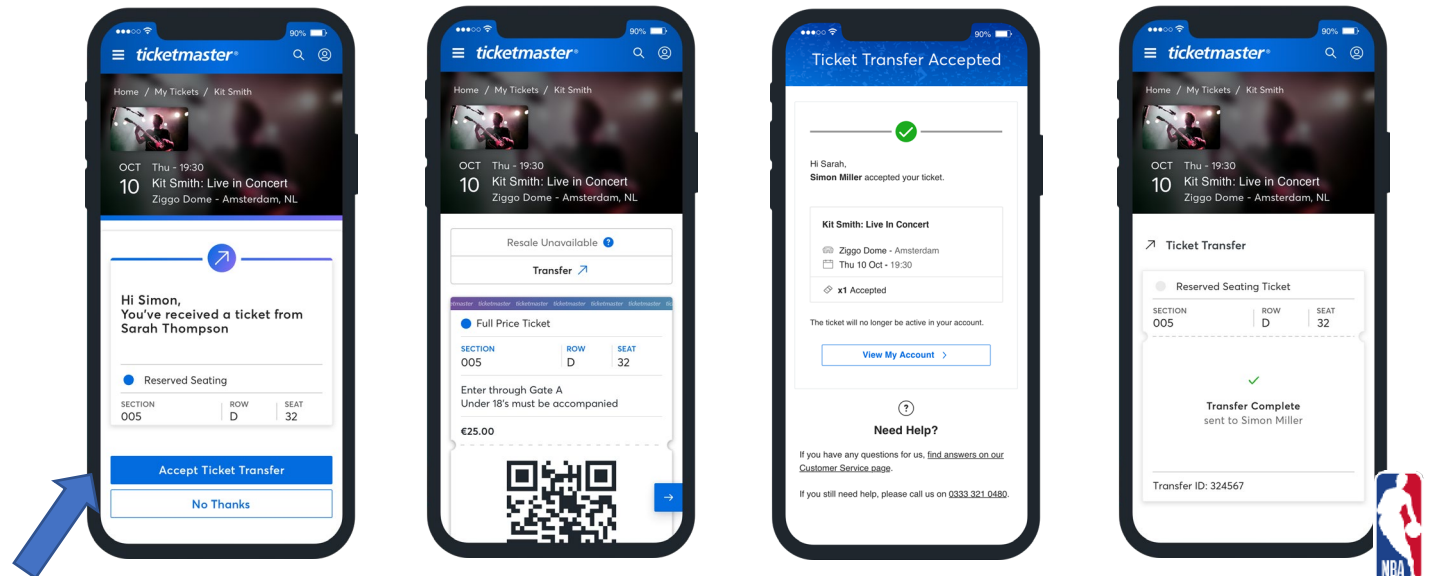
Country  
United Arab Emirates

Language  
English

Continue

## ACCEPTING TICKETS

1. You will receive a notification email once they have sent your tickets.
2. You can either click 'Accept Tickets Transfer' in each email you receive OR go into your Ticketmaster account where you will be able to accept all tickets in one place.



## TRANSFERRING TICKETS

1. You can register, accept and view your tickets on the website or by downloading the Ticketmaster app from the Apple or Google Play stores. You can transfer tickets back to the sender if you are no longer able to attend, or on to other members of your group if you have received multiple tickets.
2. Select the ticket you want to transfer in My Account. Tap 'Manage Tickets', select the ticket(s) you'd like to send and enter the recipient's info. They receive an email inviting them to accept the tickets. If required, they can create a new Ticketmaster account. The tickets are now available in the new account and marked as 'transferred' in the original account.
3. Sending multiple tickets? Simply enter the recipient's info, tap 'Confirm' and then 'Forward More'.

