

CASE STUDY

Accelerated Second Request Delivered at Scale

Scaling rapidly to deliver regulator-ready outcomes in three weeks

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THE CHALLENGE

With minimal advance notice, Consilio was engaged by external counsel to support a complex Second Request under highly compressed timelines. From the outset, it was clear this would be an exceptionally accelerated process, with scope and requirements expected to evolve rapidly.

Data collection began immediately following kickoff, initially spanning a three-year range across multiple custodians. Within days, the full intensity of the engagement became clear:

- Within the first few days, an interim deadline was set requiring at least 50% of priority custodians' data to be collected, reviewed, and produced within **7 days** of kickoff
- Additional custodians were introduced mid-process, increasing scope
- The data range expanded to include multiple additional years, nearly doubling total data volume
- A final deadline was established requiring full production and certification of substantial compliance within
~3 weeks of kickoff

The combination of expanding scope, increasing data volumes, and immovable deadlines created a high-pressure environment requiring immediate scalability, precision, and coordination.

The Impact

From evolving scope to substantial compliance in approximately three weeks.

Specialist expertise, technology and global delivery enabled Consilio to scale rapidly, adapt as requirements changed and keep an exceptionally compressed Second Request on track.

THE SOLUTION

Consilio mobilized immediately, scaling resources and coordinating collection, processing, review and production workflows to operate in parallel from day one.

Specialist teams, technology and a global delivery model helped maintain momentum as the scope changed:

- **Second Request expertise:** Consilio's Antitrust Practice Group provided strategic oversight throughout the matter, coordinating across project teams and applying Second Request experience and best practices. This helped teams respond quickly to changing requirements while keeping critical workstreams on track.
- **Focused privilege support:** A dedicated 2R Privilege Specialist team focused on privilege term and domain analysis and refinement, reducing false hits and unnecessary review work to create efficiencies within the compressed timeline.
- **Technology-enabled review:** Rapid processing through the Purview modern attachment workflow, combined with TAR, helped reduce 9.2 million processed documents to a 625,000-document review population.
- **Foreign-language capabilities:** Foreign-language translation and review capabilities supported multilingual content within the accelerated workflow.
- **Global delivery:** Integrated U.S. and India review and project management teams enabled continuous progress across time zones.
- **Parallel execution:** Collection, processing, analysis, review and production advanced simultaneously, minimizing delays as new data and custodians entered the workflow.

This coordinated approach gave Consilio the flexibility to absorb significant changes in scope without losing momentum against the accelerated production schedule.

THE OUTCOME

Despite expanding scope and increasing data volumes, Consilio met both the critical interim deadline and the final substantial compliance milestone.

The result was a high-volume, regulator-ready production delivered with speed, precision and control, with all critical milestones achieved within approximately three weeks.



Facing a Second Request with an accelerated timeline?

Talk to Consilio about how our specialist expertise, technology and global delivery capabilities can help you respond quickly, scale effectively and stay on track.

For more information, visit [Consilio.com](https://www.consilio.com).



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