

## HCP Funding Agency Authorisation

### Authorising HCP Provider Details

Agency					
Street address					
Suburb/Town		State		Postcode	
Contact name				Position	
Phone		Mobile			
Email					
Billing email					

### Client Details

Title		Date of birth			
First name		Last name			
Street address					
Suburb/Town		State		Postcode	
Phone		Mobile			
Email					

### Products & Pricing

Please tick the products you wish to order for the client:

Item	One-off cost	Monthly fee	Place order
<b>Home Alarm</b>			
Home Alarm System & Monitoring	\$0	\$33 / Per Month	
<b>Mobile &amp; Home Alarm Bundle</b>			
Home and Mobile Alarm Bundle & Monitoring	\$385	\$45 / Per Month	
<b>Add a Mobile Alarm to an existing home alarm</b>			
Mobile Alarm & Monitoring	\$385	\$12 / Per Month <i>This monthly monitoring fee is in addition to the home alarm monitoring fee.</i>	

Item	One-off cost	Monthly fee	Place order
<b>Solo Connect Watch Alarm</b>			
Solo Connect & Monitoring - Cream, 40mm	\$795	\$50 / Per Month	
Solo Connect & Monitoring - Green, 40mm	\$795	\$50 / Per Month	
Solo Connect & Monitoring - Silver, 44mm	\$825	\$50 / Per Month	
<b>Solo Connect &amp; Home Alarm Bundle</b>			
Home Alarm, Solo Connect & Monitoring - Cream, 40mm	\$795	\$65 / Per Month	
Home Alarm, Solo Connect & Monitoring - Green, 40mm	\$795	\$65 / Per Month	
Home Alarm, Solo Connect & Monitoring - Silver, 44mm	\$825	\$65 / Per Month	
<b>Solo Connect - DHS/PAV clients only</b>			
Home Alarm, Solo Connect & Monitoring - Cream, 40mm	\$795	\$20 / Per Month	
Home Alarm, Solo Connect & Monitoring - Green, 40mm	\$795	\$20 / Per Month	
Home Alarm, Solo Connect & Monitoring - Silver, 44mm	\$825	\$20 / Per Month	

### Additional information for the Solo Connect watch:

The Solo Connect is built on the Samsung Galaxy Watch7. It is certified to Australian Standards and comes with a 12 month warranty that covers manufacturing faults or defects.

The Solo Connect uses 4G technology and relies on the Telstra mobile network. It needs good mobile reception and will not work in areas with poor or no coverage.

Clients who live further than 1 km from a Telstra tower will need to get the Solo and Home Alarm Bundle.

Please consider the following when recommending the Solo Connect to your clients:

#### Mobile Phone

The client must have a mobile phone so we can contact them if needed during an emergency.

#### Technology

Is the client comfortable with a touchscreen interface and using a smartwatch.

#### Battery life

The Solo Connect has a battery life of 10 – 12 hours, which means the watch will need to be recharged daily for 3-4 hours at a time.

#### Raising an emergency alert

The client must be able to safely raise an alert on the watch. Please consider any medical conditions, dexterity limitation, memory decline, vision/hearing impairment, cognitive issues, speech impairment or language barriers.

Additional Items	Cost	Place order
<b>Installation</b>		
Self-Installation & Postage (1 item / 2 items)	\$29 / \$39	
Professional Installation (Home alarm only) <i>Please note: MePACS may use subcontractors for professional installations.</i>	\$140	
<b>Accessories</b>		
Key safe	\$80	
Additional Home Alarm Pendant	\$70	
Fall Detection Pendant	\$140	
<b>Additional Services</b>		
Daily welfare call	\$6 Per month	

MePACS have a duty of care to ensure our clients can access the service and easily raise an alert on the most appropriate device for them in the event of an emergency.

**I confirm that I have discussed the MePACS Service with the listed client and received their consent to order.**

Who should we contact to complete application and collect client's medical and emergency contacts information?

Client

HCP

Other

Phone

#### Payment Terms:

The HCP must pay MePACS for the amount invoiced within 30 days from invoice date. Accounts that not settled within 7 days of the payments terms will be forwarded to the respective client. It is the responsibility of the HCP Provider to advise MePACS' Accounts Department in writing when they cease to be the provider of a client within 7 working days. Please email: [mepacsaccounts@mepacs.com.au](mailto:mepacsaccounts@mepacs.com.au).

<b>Full Name</b>		<b>Date</b>	
<b>Signature of Authorised Person</b>			

**Email form:** [mepacssale@mepacs.com.au](mailto:mepacssale@mepacs.com.au)

**Call us:** 1800 685 329

**Fax Form:** 03-9788 1852

**Referrers Hub:** <https://www.mepacs.com.au/referrers>