

# Application Form | NDIS

## Client Details

First name		Last name	
Title		D.O.B	
Street address			
Suburb/Town		State	Postcode
Phone		Mobile	
Email			
NDIS plan No.		NDIS plan dates	

**I am NDIA Managed.**

*(provider claims via NDIA portal)*

**I am Plan Managed.**

*(Plan manager pays. Please complete details below)*

**I am self-funded.**

*(I pay for services and claim back via the NDIA)*

## Plan Manager Details

First name		Last Name	
Business name			
Street address			
Suburb/Town		State	Postcode
Phone		Mobile	
Email			

## Support Coordinator Details

First name		Last Name	
Business name			
Street address			
Suburb/Town		State	Postcode
Phone		Mobile	
Email			

## Products & Pricing (inc. GST)

Please tick the products you wish to order for the client:

Item	Device cost	Monitoring fee	Select
<b>Home Alarm options</b>			
Monitored Home Alarm with Standard Pendant	\$0	\$33 per month	
Monitored Home Alarm with Falls Pendant	\$140	\$33 per month	
Monitored Home & Mobile Alarm Bundle	\$385	\$45 per month	
Add a Mobile Alarm to an existing Home Alarm <i>This monthly monitoring fee is in addition to the home alarm monitoring fee totalling \$45 p/m.</i>	\$385	\$12 per month	
<b>Solo Connect Watch Alarm options</b>			
Monitored Solo Connect – Cream 40mm	\$795	\$50 per month	
Monitored Solo Connect – Green 40mm	\$795	\$50 per month	
Monitored Solo Connect – Silver 44mm	\$825	\$50 per month	
Monitored Solo Connect – Green 44mm	\$825	\$50 per month	
Monitored Home Alarm & Solo Connect – Cream 40mm	\$795	\$65 per month	
Monitored Home Alarm & Solo Connect – Green 40mm	\$795	\$65 per month	
Monitored Home Alarm & Solo Connect – Silver 44mm	\$825	\$65 per month	
Monitored Home Alarm & Solo Connect – Green 44mm	\$825	\$65 per month	

Additional items	Cost	Select
<b>Installation</b>		
Self-installation & postage (1 item / 2 items)	\$29 / \$39	
Professional installation (Home alarm only) <i>Please note: MePACS may use subcontractors for professional installations.</i>	\$140	
<b>Extras</b>		
Key safe	\$80	
Additional standard home alarm pendant	\$70	
Additional fall detection pendant	\$140	
Daily welfare call	\$6 per month	

## Additional information for the Solo Connect watch

The Solo Connect is built on the Samsung Galaxy Watch7. It is certified to Australian Standards and comes with a 12-month warranty that covers manufacturing faults or defects.

The Solo Connect uses 4G technology and relies on the Telstra mobile network. It needs good mobile reception and will not work in areas with poor or no coverage.

We recommend that clients who live further than 1 km from a Telstra tower get the Solo Connect and Home Alarm bundle.

**Please consider the following when recommending the Solo Connect to your clients:**

### Mobile phone

Clients must have a mobile phone so we can contact them if needed during an emergency.

### Raising an emergency alert

Clients must be able to raise an alert. Please consider any medical conditions, dexterity, memory decline, vision/hearing impairment, cognitive issues, speech impairment or language barriers.

### Technology

Clients need to be comfortable with using a smartwatch with a digital interface as alerts are raised via the icon on the touchscreen.

### Battery life

The Solo Connect has a battery life of 10-12 hours, which means the watch will need to be recharged daily for 3-4 hours at a time. We recommend this is done overnight or while the client is engaged in low-risk activity.

MePACS have a duty of care to ensure our clients can access the service and easily raise an alert on the most appropriate device for them in the event of an emergency.

I confirm that I have discussed the MePACS Service with the listed client and received their consent to order.

Who should we contact to complete the application and collect the client's medical and emergency contact information?

Client      Provider      Other (specify)      Phone

## Payment Terms

The Provider must pay MePACS for the amount invoiced within 30 days from the invoice date. Accounts that are not settled within 7 days after the due date will be forwarded to the client.

It is the responsibility of the Provider to advise MePACS' Accounts Department in writing when they cease to be the Client's Provider within 7 working days of the change via [accounts@mepacs.com.au](mailto:accounts@mepacs.com.au)

<b>Full name</b>		<b>Date</b>	
<b>Signature of authorised person</b>			

### Submit this form

**By email:**      [sales@mepacs.com.au](mailto:sales@mepacs.com.au)  
**By fax:**      03 9788 1852

### Information and Enquiries

**Referrers hub:**      [www.mepacs.com.au/referrers](http://www.mepacs.com.au/referrers)  
**Sales enquiries:**      1800 685 329