

Our privacy statement

We value your privacy and are committed to protecting personal information entrusted to us. We comply with the Privacy Act 2020 and apply its principles in how we collect, use, and protect your personal information.

Collecting personal information

We provide products and services exclusively to businesses and organisations.

We operate a business-to-business model and do not offer products or services directly to individual consumers. Any personal information we collect relates to the services we provide to our business clients and their authorised representatives and/or managing our business operations.

We do not have access to personal information processed by our services, including Confirmation of Payee and/or fraud and scam case data sharing.

Why we collect your information

We only collect personal information where this is necessary to carry out our functions. For example, we collect your information to:

- Provide our services,
- Manage our business operations,
- Meet legal and regulatory requirements,
- Improve our systems and processes.

What information we collect

We may collect personal information that identifies you, such as your name, contact details, billing or payment information, and other relevant information necessary to provide our services and manage our business operations. If the reason for collection is not obvious, we will make it clear at the time of collection.

How we use your information

Your information will only be used for the purpose it was collected for, or for related lawful purposes. We do not use personal information for training or system testing.

Who we share your information with

We will only share your personal information where necessary to carry out the functions for which we collected it. For example, we may share your information with:

- Service providers who help us deliver our services or manage our business operations.
- Regulatory authorities where required by law.
- Other third parties with your consent or where permitted by law.

If your information is shared in any of these ways, we will require all third parties to meet equivalent privacy safeguards.

Do you have to provide your information?

Providing your information is usually necessary for us to carry out our business or deliver our services. If you choose not to provide it, we may not be able to offer certain services.

Your rights

You have the right to access the personal information we hold about you and request corrections if you believe it is inaccurate.

To exercise these rights, contact us at support@getverified.co.nz.

How we protect your information

We take reasonable steps to keep your information secure and dispose of it when no longer needed, in line with legal requirements.

If you have any questions or concerns about privacy, please email:
support@getverified.co.nz.

We may update this privacy statement from time to time, for example to reflect changes to the Privacy Act, our Privacy Policy or our business operations, products or services. This statement was last updated in November 2025.