

Jamaica Broilers Group remediates vulnerabilities 70% faster with vRx



General info



Jamaica Broilers Group is a premier agribusiness company in Jamaica, established in 1958, specializing in poultry production and food products. As a key player in the Caribbean food industry, Jamaica Broilers Group focuses on innovation and community development, ensuring food security and delivering excellence to consumers.

INDUSTRY

Manufacturing

COMPANY SIZE

1k-5k

KEY FEATURE

 Vulnerability Management

 Auto Actions

 Third-Party Patching

SUB-INDUSTRY

 Food Production

Introduction

Jamaica Broilers Group sought a solution to automate and streamline the process of keeping their systems updated, particularly focusing on third-party software patching. With a lean IT team, they needed a platform that could effectively manage vulnerabilities without overwhelming their limited resources.

Challenges

The organization faced challenges with their existing patch management solution, particularly in handling updates for non-Microsoft applications. Manual patching processes were labor-intensive, leading to delays in deploying necessary updates and resulting in potential security vulnerabilities. Microsoft's own patching issues complicated server updates, necessitating a more efficient approach.

Solution

To address these challenges, Jamaica Broilers Group implemented Vicarius vRx with the following features:

- **Automated vulnerability management:** The platform consolidates discovery, prioritization, and remediation, allowing the small IT team to manage vulnerabilities effectively.
- **Real-time patching for third-party software:** This addresses their specific need to handle frequent updates from applications like Adobe.
- **Focus on end-user systems:** The IT team decided to primarily use vRx for patching laptops and desktops, enabling quicker response to vulnerabilities.

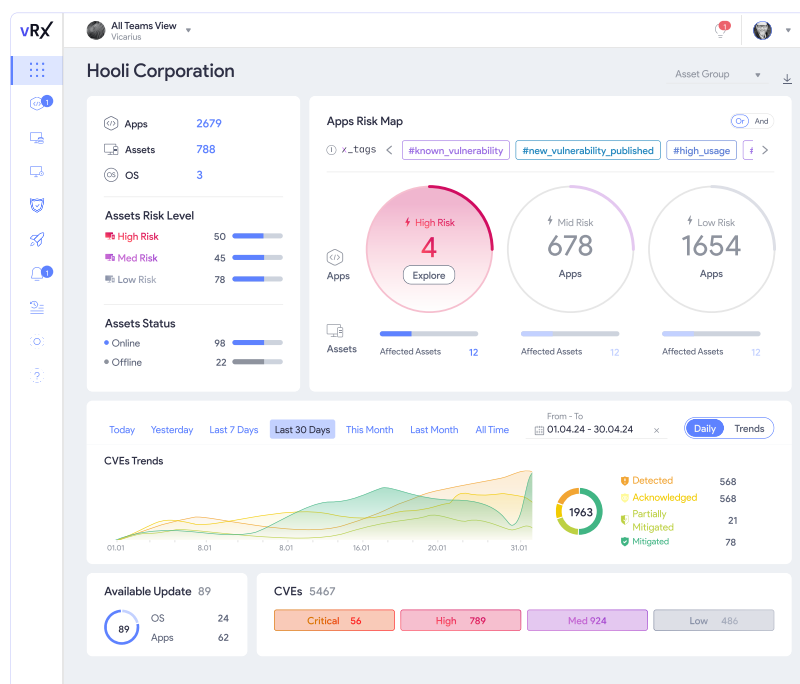
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The tool can automate everything, which is critical for us with our limited staff.

Impact so far

The implementation of vRx has resulted in significant improvements, including:

- **Faster remediation cycles:** Reduced the time needed to patch endpoints from once every three months to within one week.
- **Increased efficiency:** The consolidated platform allows for ongoing visibility into vulnerability status without the need for extensive manual scans.
- **Improved operations:** The ability to patch in real-time has greatly enhanced the security posture of their environment.



vRx dashboard gives you a quick view into your asset inventory, risk map, and mitigation trends

Conclusion

The IT team at Jamaica Broilers Group expressed high satisfaction with vRx, rating it 9 out of 10. They noted the lightweight nature of the solution, its scalability and the reasonable pricing. While they faced a slight learning curve during the initial setup, ongoing support from Vicarius helped them optimize the deployment. The team is excited to leverage vRx's scripting engine in the near future to further enhance their system management capabilities.