

Police Department saves time and reduces errors by streamlining Remediation



General info



This small police department in the United States serves a close-knit community. Committed to modern policing practices, the department utilizes advanced technology and data-driven strategies to enhance operational efficiency and ensure a secure environment.

INDUSTRY

Government

COMPANY SIZE

51-200

KEY FEATURE

 Patch Management

 Auto Actions

 Smart Prioritization

SUB-INDUSTRY

 State & Local Government

Introduction

The police department managed a large and expanding IT infrastructure, which frequently introduced new vulnerabilities. The manual remediation process became increasingly time-consuming and error-prone, making it difficult for the team to secure sensitive data and critical operations effectively.

Challenges

The IT team's primary challenges included:

- **Time-consuming manual patching:** The manual process required extensive time, often delaying remediation.
- **High error rate:** Manual patching increased the likelihood of mistakes, heightening security risks.
- **Inability to prioritize vulnerabilities:** Without prioritization, the team often addressed lower-risk issues, impacting overall efficiency.

These issues created vulnerabilities that could potentially disrupt critical operations if exploited.

Solution

After evaluating various solutions, the department selected vRx for its robust vulnerability management capabilities. Key benefits of vRx included:

- **Automated vulnerability discovery** across the entire infrastructure, enabling real-time scanning and visibility.
- **Prioritization based on risk scores:** vRx assigned a severity score to each vulnerability, allowing the team to focus on high-risk vulnerabilities first.
- **Efficient remediation suggestions:** With just a few clicks, the IT team could implement recommended actions, streamlining the patching process.

The platform's dashboard allowed easy monitoring of progress, significantly reducing the need for manual tracking and verification.

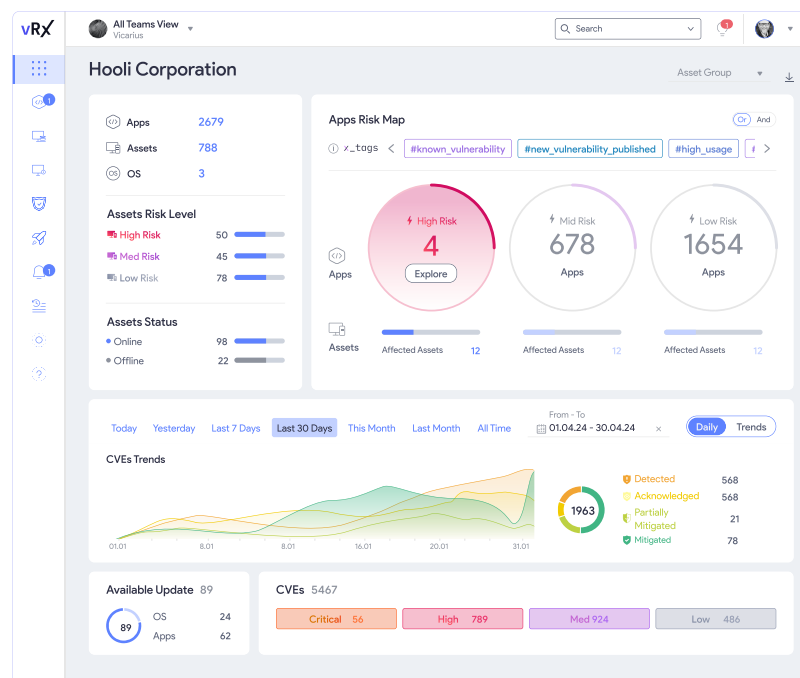
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Before vRx, we would spend countless hours manually finding and verifying patches. We saved so much time (and headache!).

Impact so far

Since adopting vRx, the organization has experienced notable improvements:

- 60-70% reduction in the mean time to remediate vulnerabilities compared to VSA.
- 40% time savings on patching processes due to automation.
- Maintenance of compliance with essential security certifications (ISO 27001 and Cyber Essentials).
- Straightforward implementation process that required minimal ongoing maintenance.



vRx dashboard gives you quick visibility into asset inventory, risk map, and mitigation trends

Conclusion

The police department found vRx transformative in managing their IT infrastructure security. By automating key processes, reducing errors, and enabling efficient vulnerability prioritization, vRx has become an essential tool for safeguarding sensitive data and critical operations with ease.