

Additional Policies regarding Renewal, Expiry, and Complaints for .UK Domains (.UK, .CO.UK, .ME.UK, and .ORG.UK)

1. Renewal and Expiry of .UK Domains

All .UK domains are automatically renewed on an annual or two years basis unless terminated. You will be notified of upcoming renewals or the expiry date of your UK domain either via your Dashboard or by email sent to the address registered in your customer account. In general, this notification is sent approximately 12–14 days before the expiry date.

Unless otherwise agreed, your .UK domains will be automatically renewed. In this case, no action is required from you; the dashboard notification is for information purposes only. If you do not wish to renew a .UK domain, please terminate it in a due time. A confirmation of your termination will be available in your customer account. After expiry, a .UK domain can be reactivated within 90 days for a fee.

Note: *Please keep your contact details always up to date to ensure that important information reaches you. OpusDNS GmbH takes no responsibility if your domain renewal fails due to incorrect contact details.*

For more information, see: [Renewing domain names – Registrar Resources](#)

2. Complaints & Abuse

Our OpusDNS abuse team will support you with any issues or requests related to your .UK domains. Please submit your complaint by email to domain-abuse@opusdns.com or use our contact form on our website. We will confirm receipt of your email within 24 hours and aim to resolve the matter within one week. If you are not satisfied with how your complaint is handled, you may also contact the .UK registry, Nominet, directly: [Complaints - Nominet](#).

3. Contractual Basis

All .UK domains are subject to Nominet's registration terms and conditions: [Terms and Conditions of Domain Name Registration](#)