

Continue



Viva self clean water dispenser troubleshooting

Viva water dispenser troubleshooting. Viva water dispenser not working. Viva self clean water dispenser not working. Viva self clean water dispenser. Viva self clean water dispenser manual troubleshooting. Viva self clean water dispenser manual. Viva self clean water dispenser not cooling.

User Manual for Refrigerator Type Water Cooler Model A1213364VB When using electrical appliances, follow basic safety precautions to reduce the risk of fire, electric shock, or injury to persons or property. This manual contains important information on how to safely set up, use, and maintain your water cooler with fridge. Save this manual for future reference. Product Features: * Provides hot, cold, and room-temperature water * Fast cooling and heating systems can provide 80-92°C hot water and 3-10°C cold water * Bottom fridge can chill beer, beverages, store food, or make ice cubes Safety Precautions: * Read this entire manual before assembling, installing, and operating the dispenser * Failure to follow instructions may cause personal injury or property damage * This product dispenses water at very high temperatures; failure to use properly may result in injury Electrical Requirements: * Plug into a grounded 3-prong outlet * Do not remove ground prong or use an adapter or extension cord * A 120-volt, 60 Hz., AC only, 15-amp, fused electrical supply is required Table of Contents: * Product Features * Safety Precautions * Key Information for Future Use * Specifications * Parts & Features * Electrical Diagram * Assembly * Proper Care & Cleaning * Operation * Troubleshooting * Limited Warranty Register your dispenser immediately at www.electrotemp.com. Specifications: * Voltage/Frequency/Current: 120V / 60Hz / 5A * Refrigerant Type: R-134A * Cooling Power: 120W * Hot Water Power: 425W * Cold water capacity/Hour: 1Gallon / 3.79L Electrical Diagram: * Important: Do NOT Return Dispenser To Store. * If you have a question or problem, please contact 855-VIVA-111 for assistance. Assembly: * Keep plastic bags away from children. * Remove dispenser from packaging and unpack drip tray and insert into dispenser. * Insert bottle receptacle into Stainless cold tank. * Properly dispose all of packaging. * Find a location for your water cooler that is protected from direct sunlight and other sources of heat. Proper Care & Cleaning: * General Cleaning: Perform as needed, Time Required: 5 minutes. * Do Not use abrasive material or chemical cleaners. * Unplug power cord from wall outlet. * Clean cabinet surfaces with a soft cloth and warm soapy water. * Wipe dust from back of dispenser to improve efficiency. * Remove drip tray assembly by sliding it forward. Remove cover. Place tray and cover in dishwasher or wipe parts clean with a soft cloth and warm soapy water. Operation: * Not : in order to prevent [insert information]. Note: The text has been edited to remove unnecessary content and to maintain the original language. 1. Water cooler setup: * Stand upright for at least 4 hours. * Fill with water before powering on. 2. Temperature display: * The LCD shows storage temperature, not actual fridge temp. * Lock icon open means settings can be adjusted; closed means locked to prevent tampering by children. 3. Customer temperature setting: * Unlock child-safety lock by pressing "SELECT" and "SET" buttons concurrently for 3 seconds. * Adjust the temperature using the "SELECT" button to increase or the "SET" button to decrease (range: -1°C~10°C). 4. Troubleshooting: * No power/no plug in: plug in power. * First time cooling takes about 1 hour, resulting in no cold water: wait for approximately an hour until thermostat resets. 5. Warranty: * Electrotemp Technologies Inc. guarantees the dispenser's parts to be free from defects for one year from purchase date if assembled and operated according to printed instructions. 6. Proper care & cleaning: * General cleaning: clean cabinet surfaces with a soft cloth and warm soapy water, wipe dust from back of dispenser. * Sanitizing: every 3 months or upon detecting an off-taste, mix sanitizing solution (1.5 gallons tap water + 3 tablespoons unscented household bleach), and run it through the cooler's taps, collecting and disposing of used water in a bucket to remove dust and ensure cleanliness. **Dispenser to Store Instruction** If you have any questions or concerns, please contact 855-VIVA-111 for assistance. **Preparation** 1. Ensure the water cooler stands upright for at least 4 hours to prevent compressor damage. 2. Fill the water cooler with water before plugging in power. 3. Remove the plastic seal from the bottle cap and place the water bottle vertically into the receptacle. The probe will pierce the cap, allowing bubbles to form while filling the cooler. **Operation** 1. Press the cold and hot tap buttons until water flows from both taps. 2. Plug in the power cord and wait for 60 minutes for the compressor to cool the water down to icy cold. It may take 15-20 minutes to heat up the hot water. 3. To change a new water bottle, remove it vertically and repeat steps 1 and 2. **Child-Safety Hot Water Tap** 1. Press down the child-safety lock. 2. Release the lock while pressing down the button. **Refrigerator Door** Ensure the refrigerator door is closed tightly to ensure proper functioning. **Digital Display Panel** 1. Default temperature: 5°C. Note: The system will revert to default settings when power fails. 2. LCD display shows storage temperature for food, not actual fridge temperature. The lock icon indicates adjustability, and the snow icon lights up when the fridge is working. **Customer Setting** 1. Unlock the child-safety lock by pressing "SELECT" and "SET" concurrently for 3 seconds. 2. Adjust temperature using the "SELECT" or "SET" buttons. Note: The adjust range is -1°C to 10°C. When setting is complete, the system will automatically save and display will revert to default without further action. **Troubleshooting** If you encounter issues, refer to the following: * No hot water: + Check power cord connection + Ensure heating switch is "ON" + If dry-burned protection thermostat is activated, wait for about 1 hour until it resets itself. * No cold water: + Check power cord connection + Wait for 1 hour for initial cooling + Check compressor cooling system if no cold water and fridge doesn't cool after 1 hour of operation. Remember, DO NOT RETURN Dispenser To Store. If you have any questions or problems, please contact 855-VIVA-111 for assistance. If your fridge isn't cooling, check the following: 1. Ensure the door is closed properly. 2. Verify you haven't used too much cold water, which can cause the cooling system to produce cold water instead of the desired temperature. 3. If there's no cold water and the fridge still doesn't cool, the compressor cooling system might be the issue. To resolve the problem: 1. Close the door tightly. 2. Wait for a few hours. 3. Check if the condenser (located at the back) is hot or not by hand. If it's not hot, call for service. If you experience water leakage, inspect the following: 1. Check if the water bottle has cracks or is broken. 2. Verify that the fridge is free from condensate water flowing out of it. To resolve water leakage: 1. Replace the water bottle with a new one. 2. Clean up the fridge using a soft cloth. If you encounter noisy issues, try the following: 1. Ensure the water cooler is properly placed on a flat floor. 2. Check if pressing the condenser by hand eliminates the noise. If so, place a soft piece under it to eliminate co-vibration. No water coming from taps? Try the following: 1. Verify that the water bottle is not empty. 2. Ensure the seal on the bottle cap is removed and it's not stuck to the bottle receptacle probe. 3. Check if large ice blocks are blocking the water passage. If so, replace the water bottle or remove the label/sticker from the bottle cap. If the issue persists after trying these steps, call for service. LIMITED WARRANTY: The Vendor (Electrotemp Technologies Inc.) warrants this dispenser to the original purchaser for ONE (1) year from the date of purchase, provided it's assembled and operated according to the printed instructions. The warranty covers repair or replacement of defective parts under normal use. Contact the Vendor's Customer Service Department for further information. Vendor disclaims all implied warranties, including those for merchantability and fitness for a particular purpose. The Vendor shall not be liable to the Purchaser or any third party for any damages exceeding the purchase price. The Limited Warranty does not assume responsibility for defects caused by third parties. This warranty gives the Purchaser specific rights; however, additional rights may apply depending on jurisdictional laws. Electrotemp Technologies Inc. 406 Watline Avenue Mississauga, Ontario L4Z-1X2 888-828-1426 www.electrotemp.com IMPORTANT: Do not attempt to return the product to the store. For inquiries or issues, please contact 855-VIVA-111 for assistance. Note: The information provided on page 8 is in Japanese and may not be directly translatable.