

Continue



Read and review the contract you signed with Planet Fitness, even if you got a "no contract" or "sign-up fee" promotion. This will outline how to cancel and what situations might let you skip paying cancellation fees. Check when your contract is up, and it may be easier to wait until then to cancel rather than paying 5-6 months' worth of regular payments in penalties. Understand the billing cycle for monthly contracts (cancel before the 10th) and annual ones (cancel by February 25 if you pay in March). If you're injured or have to move more than 25 miles away from any Planet Fitness, you might get your fees waived with written proof like a doctor's note or relocation letter. If not, you'll likely need to pay the cancellation fee but can try explaining why you couldn't go to the gym. You'll need details like your membership number and some personal info (address, social security number, driver's license, birthdate) to cancel and possibly waive fees. Write a one-page request letter following contract specifications, mentioning any reasons for wanting a waiver if applicable. 1. Write letter to Planet Fitness. Include reason for cancellation, documentation, personal info (SSN, driver's license), request to waive fees if applicable. 2. Call Membership Services department. Request meeting, mention intention to cancel membership. 3. Attend meeting with representative. Provide written documentation, explain justification for fee waiver. 4. Receive cancellation confirmation. Verify signature from employee and confirm payment is cancelled. 5. Arrange for future monthly payments to be stopped. Settle any outstanding fees. 6. Get contact person's name and number. Know who to call if issues arise after cancellation. 7. Monitor bank and credit card statements. Report any unauthorized charges promptly. 8. Contact Membership Services immediately. Address extra charges and dispute if necessary. 9. Visit in person (optional). Bring written cancellation confirmation to resolve issue. 10. Send certified letter (alternative option). Use postal service's certified mail, request signature confirmation, and follow up with phone call. If you want to cancel a Planet Fitness membership, first check if there's any outstanding charges on your account. Make sure you're not being charged more than what you agreed to pay each month or year. If you've been overcharged, show proof of cancellation at the gym. If you signed a 1-year contract and it's been longer than that, you can cancel because the contract is no longer valid. You can opt out of their services since you're not bound to them anymore. For monthly electronic payments, yes, you can change your debit card number. But if there are insufficient funds on the new card, they might go back to using the old one for payment. It's possible that after a year has passed and you've committed to a year-long membership, you're still being charged because you didn't take any action to end the contract. You can cancel your membership at any time without an extra "buyout" fee since you're no longer under the initial obligation. Just explain to them that your year is up and you have the right to cancel according to the law. You must cancel your club membership either by visiting in person or sending a letter via mail, depending on what's allowed at your home club. Some clubs let you stop your membership online, but most require a visit or written notice. Keep in mind that there are deadlines and fees for cancellation, so it's essential to check with your local club first. They can provide info on whether they offer online cancellation, requirements for written notices, and any potential fees or deadlines you might face. If online cancellation is an option at your home club: simply log into your account, fill out the cancellation form, and submit it. You'll need to include details like your name, membership ID, and reason for cancellation. For clubs that require a letter, draft one stating your intention to cancel and mail it to your home club's address. If visiting in person is easier, just go to the front desk, fill out the form, and ask them to keep a copy on file. To avoid further billing, make sure you submit your cancellation notice by the right deadline: for monthly memberships, this is usually by the 10th of the month; for annual fees, it's by the 25th of the month before your fee date. Missing these deadlines might result in extra charges. If you cancel early on a contract that has a minimum term, be prepared to pay a \$58 buyout fee - refunds are rare and usually only given if there was an error with billing. If you're unsure about cancelling, consider alternatives like freezing or holding your membership instead. Certain members might be eligible for online cancellations depending on their membership type and club location. Always request a confirmation email after cancelling to ensure it's processed correctly. To maintain records, submit cancellation notices before deadlines to avoid additional fees. Keep all documentation such as forms, emails, and letters in case of any disputes. For inquiries or further clarification, contact customer service at Planet Fitness or your local home club. Cancelling a Planet Fitness membership involves following specific steps, meeting deadlines, and sometimes paying certain fees. It is recommended to be proactive and thorough when submitting a cancellation notice, either online, in-person, or by mail. If you have any additional questions, reach out to your home club or Planet Fitness Member Services for assistance.

Is there a cancellation fee planet fitness. Cancellation form for planet fitness. Cancel planet fitness membership form.