

DIRECTORY OF SERVICES



ISSUE 01.2026

Through advanced analytics and individualized insights, we're transforming the future of healthcare.



WELCOME

Dear Practitioner and Staff,

Welcome, and congratulations on taking the first step toward a more personalized and effective approach to healthcare. We're excited to support you in delivering improved outcomes for your patients.

SpectraCell Laboratories is dedicated to supporting your mission with scientific excellence, innovative solutions for disease prevention and management, and top-tier service.

Getting Started:

- 1) **Meet your Sales Associate (SA)** - A dedicated SpectraCell SA will guide you through our process and address any questions.
- 2) **Set Up an Account** - Your SA will create an account with you. A Tier Pricing Agreement will be emailed to you for signature.
- 3) **Set Up Portal Access** - After receiving your signed agreement, you'll get two separate emails with instructions for setting up your Provider Dashboard and Results Portal logins.
- 4) **Begin Testing** - Your SA can set up your initial order and start helping your patients.

Please take some time to review the enclosed reference book to familiarize yourself with the on-boarding process.

Your trust and patronage in our endeavors to advance science and jointly shape a healthier future are deeply appreciated.

Warm regards,

Your SpectraCell Team

Science. Health. Solutions.

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Below is a helpful breakdown of the information you'll find enclosed in this reference book.

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CONTACT US

Our dedicated team is here to support you every step of the way.

Customer Support Hours:

8:00 am - 6:00 pm CST
Monday - Friday

Call us toll-free: 800-227-5227

Sales Support (Press 1)
Customer Support (Press 2)
Billing Support (Press 3)

Fax us: 281-921-3222

For immediate assistance, email:
support@spectracell.com

Visit us online:
www.spectracell.com

TESTING MENU AND OVERVIEW

Our tests help you, the provider, in addressing multiple areas of the diagnostic puzzle including micronutrient status, cardiovascular health, inflammation, and genetic predisposition—in short, many of the functional components that comprise total health. These product solutions are also indispensable for the evaluation of autoimmune and neurodegenerative conditions, cancer, rate of aging, psychiatric illness, and general wellness.

INTRACELLULAR - MICRONUTRIENT TESTING (MNT)

SpectraCell's Micronutrient test provides the most comprehensive nutritional analysis available by measuring functional deficiencies at the cellular level. It is an assessment of how well the body utilizes 31 vitamins, minerals, amino/fatty acids, antioxidants, and metabolites, while conveying the body's need for these micronutrients that enable the body to produce enzymes, hormones, and other substances essential for proper growth, development, and good health. Repletion recommendations are made based on need.

<p>VITAMINS</p> <ul style="list-style-type: none"> ▶ Vitamin A ▶ Vitamin B1 ▶ Vitamin B2 ▶ Vitamin B3 ▶ Vitamin B6 ▶ Vitamin B12 ▶ Vitamin C ▶ Vitamin D ▶ Vitamin K ▶ Biotin ▶ Folate ▶ Pantothenate 	<p>MINERALS</p> <ul style="list-style-type: none"> ▶ Calcium ▶ Magnesium ▶ Zinc ▶ Copper ▶ Manganese ▶ Chromium 	<p>ANTIOXIDANTS</p> <ul style="list-style-type: none"> ▶ Alpha Lipoic Acid ▶ Coenzyme Q10 ▶ Cysteine ▶ Glutathione ▶ Selenium ▶ Vitamin E 	<p>FATTY ACIDS</p> <ul style="list-style-type: none"> ▶ Oleic Acid
	<p>AMINO ACIDS</p> <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Serine 	<p>CARBOHYDRATE METABOLISM</p> <ul style="list-style-type: none"> ▶ Fructose Sensitivity ▶ Glucose-Insulin Interaction 	<p>METABOLITES</p> <ul style="list-style-type: none"> ▶ Choline ▶ Inositol ▶ Carnitine
			<p>SPECTROX® Total Antioxidant Function</p> <p>IMMUNIDEX Immune Response Score</p>

CARDIOVASCULAR

Studies have found that it is the lipoprotein particles that carry the cholesterol throughout the blood, not the cholesterol within them, that are responsible for key steps in plaque formation and the development of cardiovascular disease. Cardiovascular risk increases with a higher LDL particle count. With a higher non-HDL count, the probability of particle penetration of the arterial walls rises, regardless of the total amount of cholesterol contained in each particle. SpectraCell's Advanced Lipoprotein Particle Profile (LPP® Plus) measures lipoprotein size and density; cardiovascular risk stratification; and includes triglycerides and traditional cholesterol screening.

<p>LPP® PLUS</p> <ul style="list-style-type: none"> ▶ Lipoprotein Fractionation ▶ Lipoprotein (a) ▶ Lipoprotein Particle Numbers ▶ Total Cholesterol ▶ Total LDL Particles hs-CRP ▶ Total HDL Particles ▶ Triglycerides 	<ul style="list-style-type: none"> ▶ Apolipoprotein A-I ▶ Apolipoprotein B ▶ Homocysteine ▶ Hs-CRP ▶ Insulin 	<p>Cardi-A1c</p> <ul style="list-style-type: none"> ▶ Lipoprotein Fractionation ▶ Lipoprotein (a) ▶ Lipoprotein Particle Numbers ▶ Total Cholesterol ▶ Total LDL Particles hs-CRP ▶ Total HDL Particles ▶ Triglycerides 	<ul style="list-style-type: none"> ▶ Apolipoprotein A-I ▶ Apolipoprotein B ▶ Homocysteine ▶ Hs-CRP ▶ Insulin ▶ Hemoglobin A1c
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WELLNESS PANELS

Contrary to established paradigms about health, the majority of chronic disease is attributable in large part to cellular deficiencies in micronutrients. By correcting deficiencies, you can prevent, treat and reverse many medical conditions.

Immune Health

Measures the Micronutrient status to improve your cell-mediated immune response is to correct micronutrient deficiencies that directly compromise T-cell function.

VITAMINS <ul style="list-style-type: none"> ▶ Vitamin A ▶ Vitamin C ▶ Vitamin D ▶ Vitamin E 	MINERALS <ul style="list-style-type: none"> ▶ Calcium ▶ Magnesium ▶ Zinc ▶ Copper ▶ Manganese 	ANTIOXIDANTS <ul style="list-style-type: none"> ▶ Lipoic Acid ▶ Coenzyme Q10 ▶ Glutathione ▶ Selenium 	AMINO ACIDS <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Carnitine ▶ Choline ▶ Cysteine ▶ Serine ▶ Oleic Acid 	SPECTROX® Total Antioxidant Function IMMUNIDEX Immune Response Score
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Mental Health

Measures micronutrients that can potentially alter the body chemistry in a way that makes the body more resistant to depressive or anxiety symptoms.

VITAMINS <ul style="list-style-type: none"> ▶ Vitamin B1 ▶ Vitamin B3 ▶ Vitamin B6 ▶ Vitamin B12 ▶ Vitamin D ▶ Vitamin E ▶ Folate ▶ Inositol 	MINERALS <ul style="list-style-type: none"> ▶ Calcium ▶ Magnesium ▶ Zinc ▶ Copper ▶ Chromium ▶ Selenium ▶ Manganese 	ANTIOXIDANTS <ul style="list-style-type: none"> ▶ Coenzyme Q10 CARBOHYDRATE METABOLISM <ul style="list-style-type: none"> ▶ Glucose-Insulin Response 	AMINO ACIDS <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Choline ▶ Cysteine ▶ Serine
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Energy Optimization

Measures carbohydrate metabolism plus multiple vitamins, minerals, amino acids, antioxidants, and cellular health.

VITAMINS <ul style="list-style-type: none"> ▶ Vitamin B1 ▶ Vitamin B2 ▶ Vitamin B3 ▶ Pantothenate ▶ Vitamin B6 ▶ Biotin ▶ Folate ▶ Vitamin B12 ▶ Vitamin A 	<ul style="list-style-type: none"> ▶ Vitamin C ▶ Vitamin D ▶ Vitamin E MINERALS <ul style="list-style-type: none"> ▶ Magnesium ▶ Zinc ▶ Copper ▶ Chromium ▶ Selenium 	ANTIOXIDANTS <ul style="list-style-type: none"> ▶ Coenzyme Q10 ▶ Glutathione ▶ Lipoic Acid ▶ Oleic Acid CARBOHYDRATE METABOLISM <ul style="list-style-type: none"> ▶ Fructose Sensitivity 	AMINO ACIDS <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Carnitine ▶ Cysteine ▶ Serine 	SPECTROX® Total Antioxidant Function IMMUNIDEX Immune Response Score
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WELLNESS PANELS

Weight Optimization

Repleting deficient micronutrients can potentially alter one's metabolism to make the cells more efficient at burning fat for energy.

VITAMINS <ul style="list-style-type: none"> ▶ Vitamin A ▶ Vitamin B3 ▶ Biotin ▶ Vitamin B12 ▶ Vitamin C ▶ Vitamin D ▶ Vitamin E ▶ Vitamin K 	MINERALS <ul style="list-style-type: none"> ▶ Magnesium ▶ Zinc ▶ Calcium ▶ Chromium 	ANTIOXIDANTS <ul style="list-style-type: none"> ▶ Coenzyme Q10 ▶ Glutathione ▶ Lipoic Acid 	AMINO ACIDS <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Carnitine ▶ Cysteine ▶ Inositol 	<div style="border: 1px dashed orange; padding: 10px;"> IMMUNIDEX Immune Response Score </div>
CARBOHYDRATE METABOLISM <ul style="list-style-type: none"> ▶ Glucose-Insulin Response ▶ Fructose Sensitivity 				

Age Nexus

Measures cellular aging and gives a personalized road map on how to improve it.

VITAMINS <ul style="list-style-type: none"> ▶ Vitamin A ▶ Vitamin B1 ▶ Vitamin B2 ▶ Vitamin B3 ▶ Vitamin B6 ▶ Vitamin B12 ▶ Choline ▶ Vitamin D ▶ Vitamin K ▶ Biotin ▶ Folate ▶ Pantothenate 	MINERALS <ul style="list-style-type: none"> ▶ Calcium ▶ Magnesium ▶ Zinc ▶ Copper ▶ Manganese ▶ Chromium 	ANTIOXIDANTS <ul style="list-style-type: none"> ▶ Alpha Lipoic Acid ▶ Coenzyme Q10 ▶ Cysteine ▶ Glutathione ▶ Selenium ▶ Vitamin C ▶ Vitamin E 	METABOLITES <ul style="list-style-type: none"> ▶ Choline ▶ Inositol ▶ Carnitine
AMINO ACIDS <ul style="list-style-type: none"> ▶ Asparagine ▶ Glutamine ▶ Serine ▶ Oleic Acid 			<div style="border: 1px dashed orange; padding: 10px;"> SPECTROX® Total Antioxidant Function </div>
CARBOHYDRATE METABOLISM <ul style="list-style-type: none"> ▶ Fructose Sensitivity ▶ Glucose-Insulin Interaction 			<div style="border: 1px dashed orange; padding: 10px;"> IMMUNIDEX Immune Response Score </div>
			TELOMERE <ul style="list-style-type: none"> ▶ Telomere Length (Average) ▶ Telomere Percentile

Cardiac Nexus

Determines if a mutation of the MTHFR gene is carried and reports the size and type of lipoproteins.

LPP® PLUS <ul style="list-style-type: none"> ▶ Lipoprotein Fractionation ▶ Lipoprotein (a) ▶ Lipoprotein Particle Numbers ▶ Triglycerides 	<ul style="list-style-type: none"> ▶ Total Cholesterol ▶ Total LDL ▶ Total HDL ▶ Hs-CRP 	<ul style="list-style-type: none"> ▶ Apolipoprotein A-1 ▶ Apolipoprotein B ▶ Homocysteine ▶ Insulin 	MTHFR <ul style="list-style-type: none"> ▶ C667T Mutation ▶ A1298C Mutation
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Cardi-A1c

Identifies the cardiovascular risk associated with pre-diabetes, in addition to measuring A1c levels.

LPP® PLUS <ul style="list-style-type: none"> ▶ Lipoprotein Fractionation ▶ Lipoprotein (a) ▶ Lipoprotein Particle Numbers ▶ Triglycerides 	<ul style="list-style-type: none"> ▶ Total Cholesterol ▶ Total LDL ▶ Total HDL 	<ul style="list-style-type: none"> ▶ Apolipoprotein A-1 ▶ Apolipoprotein B ▶ Homocysteine 	PRE-DIABETES <ul style="list-style-type: none"> ▶ Hemoglobin A1c ▶ Insulin ▶ Hs-CRP
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GENETICS

TELOMERE Genotyping

This test, which measures the length of one's telomeres, reveals the rate of biological aging and is strongly correlated with risk for chronic diseases. It has been established as a superb marker for cellular aging. Therapies directed at slowing the loss of telomere length may slow aging and the progression of age-related disease.

Telomere length is influenced by oxidative stress, chronic inflammation, micronutrient status, metabolic health, lifestyle factors, psychological stress, and sleep quality.

MTHFR Genotyping (MethyleneTetraHydroFolate Reductase)

Mutations in this enzyme can affect the metabolism of homocysteine—causing accumulation—and therefore, impair methylation. Methylation is a biochemical process that is involved in numerous functions including cellular repair, energy production, detoxification, neurotransmitter production, and immunity, among others. MTHFR mutations have been linked to increased risk for cardiovascular disease, blood vessel damage, blood clots (thrombosis), stroke, and degenerative aging.

Identification of MTHFR variants can support evaluation of folate processing and homocysteine metabolism, offering clinically relevant context for cardiovascular and neurological risk assessment and personalized care planning.

SpectraCell's MTHFR Genotyping detects mutations for:

- ▶ C677T
- ▶ A1298C

BASELINE NEXUS

Comprehensive Cellular & Preventive Health Assessment

The BaselineNexus™ test delivers a overall view of your foundational health, combining advanced diagnostics to assess nutritional status, cardiovascular risk, genetic function, and biological aging. It empowers both patients and providers with personalized insights to guide targeted interventions, promote longevity, and support disease prevention.

Ideal for those seeking a precise, data-driven roadmap to long-term health and wellness

VITAMINS <ul style="list-style-type: none">▶ Vitamin A▶ Vitamin B1▶ Vitamin B2▶ Vitamin B3▶ Vitamin B6▶ Vitamin B12▶ Vitamin C▶ Vitamin D▶ Vitamin K▶ Biotin▶ Folate▶ Pantothenate	MINERALS <ul style="list-style-type: none">▶ Calcium▶ Magnesium▶ Zinc▶ Copper▶ Manganese▶ Chromium AMINO ACIDS <ul style="list-style-type: none">▶ Asparagine▶ Glutamine▶ Serine	ANTIOXIDANTS <ul style="list-style-type: none">▶ Alpha Lipoic Acid▶ Coenzyme Q10▶ Cysteine▶ Glutathione▶ Selenium▶ Vitamin E CARBOHYDRATE METABOLISM <ul style="list-style-type: none">▶ Fructose Sensitivity▶ Glucose-Insulin Interaction	FATTY ACIDS <ul style="list-style-type: none">▶ Oleic Acid METABOLITES <ul style="list-style-type: none">▶ Choline▶ Inositol▶ Carnitine SPECTROX® Total Antioxidant Function
LPP® PLUS <ul style="list-style-type: none">▶ Lipoprotein Fractionation▶ Lipoprotein (a)▶ Lipoprotein Particle Numbers▶ Total Cholesterol▶ Total LDL Particles hs-CRP▶ Total HDL Particles▶ Triglycerides▶ Apolipoprotein A-I▶ Apolipoprotein B▶ Homocysteine▶ Hs-CRP▶ Insulin		TELOMERE <ul style="list-style-type: none">▶ Telomere Length (Average)▶ Telomere Percentile	IMMUNIDEX Immune Response Score
			MTHFR <ul style="list-style-type: none">▶ C667T Mutation▶ A1298C Mutation

EXPECTED TURNAROUND TIME FOR SPECTRACELL TEST RESULTS

Tests	Business Weeks
Micronutrient (MNT)	3 weeks (approx. 16 business days)
LPP Plus+	2 weeks (approx. 11 business days)
TELOMERE	3 weeks (approx. 16 business days)
MTHFR	3 weeks (approx. 16 business days)
Immune Health	2 - 3 weeks (approx. 11-16 business days)
Mental Health	2 - 3 weeks (approx. 11-16 business days)
Energy Optimization	2 - 3 weeks (approx. 11-16 business days)
Weight Optimization	2 - 3 weeks (approx. 11-16 business days)
Age Nexus	3 weeks (approx. 16 business days)
Cardiac Nexus	3 weeks (approx. 16 business days)
Cardi-A1c	1 - 2 weeks (approx. 6-11 business days)
Baseline Nexus	3 weeks (approx. 16 business days)

Visit our website: www.spectracell.com for the most up to date published turnaround time for test results. Additionally, any changes to turnaround time will be communicated via email in our Lab Updates.

GETTING STARTED

After opening your account with SpectraCell, your Sales Representative will send you an initial supply order of test kits and requisition forms to get you started. Once you've used up your initial supply, you can place additional orders for kits and requisition forms through our **Provider Dashboard**. Should you need assistance, you can reach Customer Support at 800-227-5227 or email support@spectracell.com.

The **Provider Dashboard** is your one-stop access point for all the resources SpectraCell offers. Within the dashboard, you'll be able to:

- ▶ **Order supplies** for your office, including test kits and requisition forms
- ▶ **Drop ship test kits** directly to patients (additional fee applies)
- ▶ **Schedule a consult** with an independent clinical consultant to review results (additional fee)
- ▶ **Access educational resources**
- ▶ **Retrieve test results** easily via a link to our results portal
- ▶ **Explore available tests** and descriptions to find the best options for your needs
- ▶ **Stay up-to-date** with the latest laboratory updates

Below outlines the 3 main steps to getting started successfully with SpectraCell Laboratories.



I Ordering Test Kits - How to Order

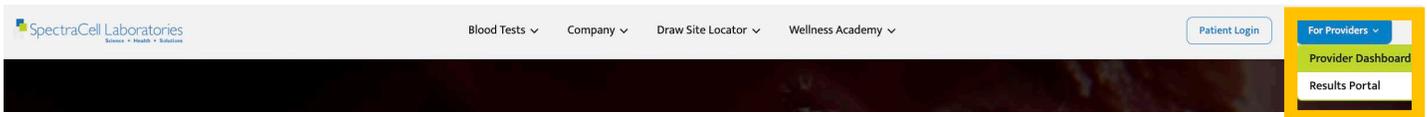
A. Using the Provider Dashboard Portal

The **Provider Dashboard** and the **Results Portal** are independent systems, each requiring a separate login. Your Provider Services will automatically register you for the Provider Dashboard once your Pricing Agreement has been received.

You have the option to **order supplies for your practice at no charge** or **drop ship a test kit directly to your patient for a fee**. Please allow 3-5 days for shipping.

Logging in

To log in, simply click on the **For Providers** tab on our homepage, then select **Provider Dashboard** from the dropdown menu.



Ordering

After logging in, click the **Order Supplies** image to access the supply page.



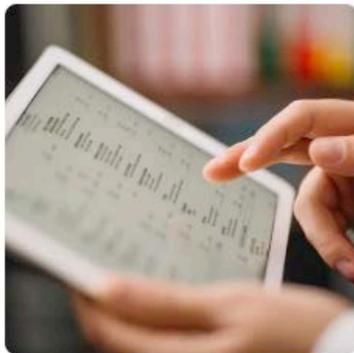
Order Supplies

Order supplies to your office at no cost or drop ship supplies to your patients for a fee.



Clinical Consultation

Get help on report interpretation and clinical application from our verified consultants.



Results Portal

View your pending orders and access completed lab results.

*Separate login from Provider Dashboard

You have the option of **ordering supplies for your practice at no charge**, or **drop shipping a test kit directly to a patient for a fee**. Please allow 3-5 days for shipping.

Note: When ordering test kits for your practice, we highly suggest ordering in quantities of 2, 4, or 8. We strongly recommend ordering only enough for a 1-month supply to ensure your testing tubes do not expire.

Ordering Test Kits

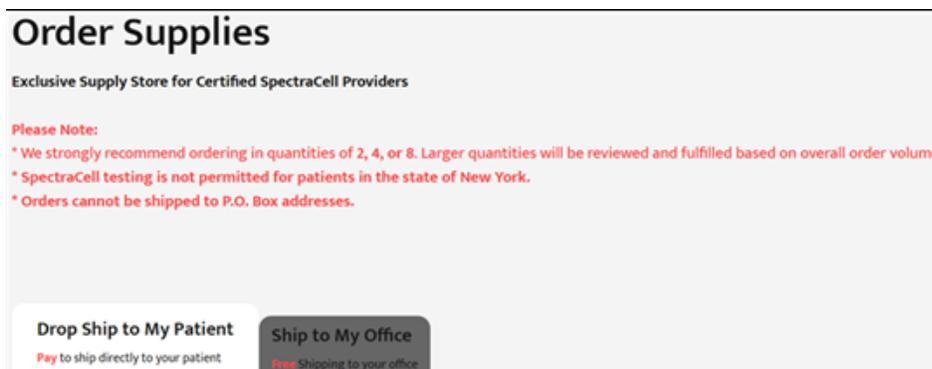
B. Drop Shipping Test Kits to Patients

Providers may request to have test kits shipped directly to patients. Follow the steps below to complete a drop ship order:

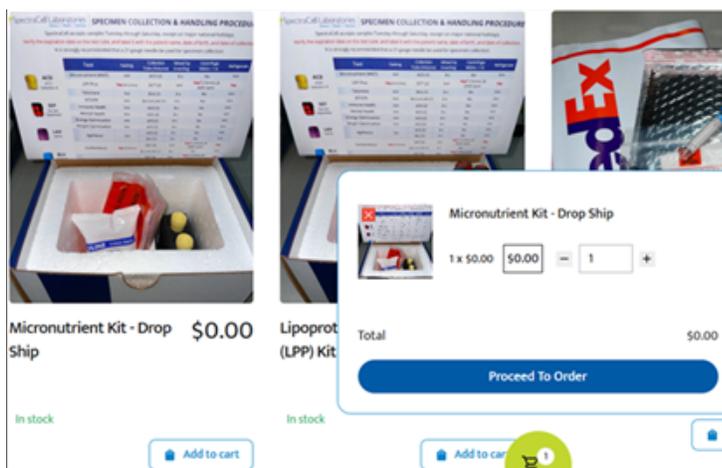
⚠ Important Information:

- **Eligible Locations:** Drop shipping is currently available only for patients located in the **United States and Canada**.
- **U.S. Restrictions:** **SpectraCell is not licensed to perform testing on patients residing in the state of New York.**
- **Shipping Fee:** A fee based on current **FedEx rates** will apply. Charges vary by destination state.

1. Select **Drop Ship Kit to Patient** tab



2. **Add to cart** the test kits needed, then click Proceed To Order.



Ordering Test Kits

3. Select **Drop Ship to Patient** again.

Enter:

- Provider email
- Patient's first and last name
- Upload the requisition form (optional)
- Review and check the **Provider Acknowledgement**. Click **Go to Checkout**.

Select Again!

Drop Ship to Patient Ship to My Office

 Lipoprotein Particle Testing (LPP) Kit - Drop Ship
1 x \$0.00 \$0.00

Provider Email

Please fill in patient details

Patient's Details*

Patient Requisition
Please, upload your patient's filled out requisition form in digital version here, ex. (PDF format). We will print it and include it inside the kit for convenience.

Provider Acknowledgement
 I acknowledge that it is my responsibility to upload the test requisition forms in the Patient Requisition field above or send them directly to the patient. SpectraCell Laboratories is not responsible for requesting requisition forms on behalf of patients.

Add order notes...

Subtotal \$0.00
Total \$0.00

4. Select the **Delivery** method and enter the **patient's shipping address**.

Contact [Log in](#)

Email or mobile phone number

Email me with news and offers

Delivery

Ship 
 Pickup in store 

Country/Region
United States

First name

Last name

Company (optional)

Address

Apartment, suite, etc. (optional)

City

State

ZIP code

Phone (optional)

 Lipoprotein Particle Testing (LPP) Kit - Drop Ship FREE

Discount code

Subtotal \$0.00
Shipping \$19.99
Total USD **\$19.99**

I Ordering Test Kits

5. Select the **Shipping method** and enter **Payment** for the drop ship fee.
You may use either the offices or the patient's credit card.
Note: Cards on file to charge for incoming tests are not connected to the Provider Dashboard.
6. **Click Pay Now.** You will be taken to the **Order Confirmation** page once the order is complete.

| **Reminder:** Overnight orders placed after **2:00 PM CST** will ship the next business day.

Shipping method

<input checked="" type="radio"/> Economy 5 to 8 business days	\$19.99
<input type="radio"/> FedEx Priority Overnight® 1 business day	\$36.03

Payment

All transactions are secure and encrypted.

Credit card 







Use shipping address as billing address

PayPal 

shop  Pay in full or in installments

Remember me

 Save my information for a faster checkout

Secure and encrypted shop

Ordering Test Kits

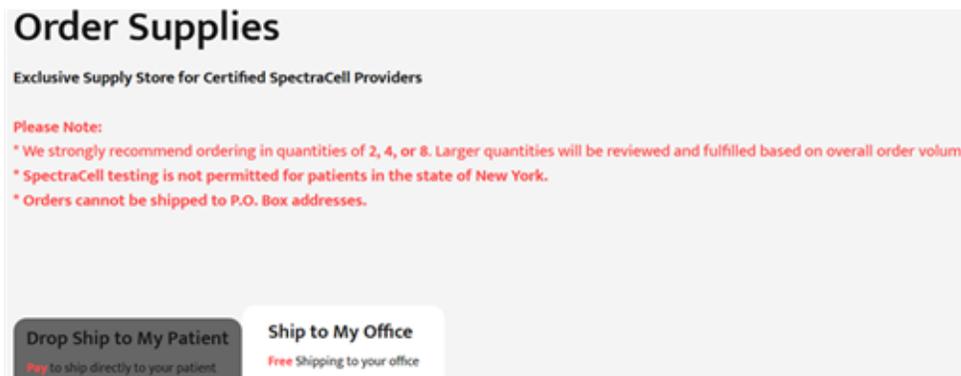
C. Shipping Test Kits to My Office

Providers may request to have test kits shipped directly to their office. Follow the steps below to complete your order:

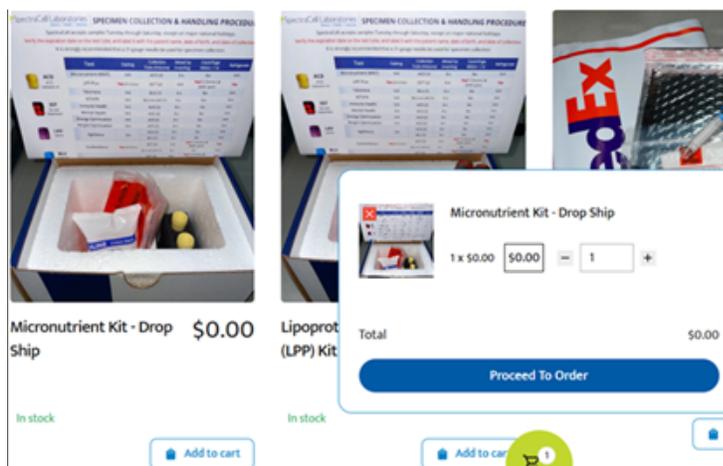
⚠ Important Information:

- **Shipping Fee:** Standard shipping is provided at no charge. A fee applies if **Priority Overnight** shipping is selected.
- **U.S. Restrictions:** SpectraCell is not licensed to perform testing on patients residing **in the state of New York**.
- **Eligible Locations:** Kits can be shipped worldwide, as long as the return shipment arrives within the required time frame for testing.

1. Select **Ship to My Office** tab



2. **Add to cart** the test kits needed, then click **Proceed To Order**



1 Ordering Test Kits

3. Select **Ship to My Office** and enter Provider email.
Click **Go to Checkout**.

Select Again!

Drop Ship to Patient Ship to My Office

 Micronutrient Kit - Office Supply
1 x \$0.00 \$0.00

Provider Email

Add order notes...

Subtotal \$0.00
Total \$0.00

4. Select the **Delivery** method and enter **your office shipping address**.

Contact [Log in](#)

Email me with news and offers

Delivery

Ship

Pickup in store

Country/Region
United States

First name Last name

Company (optional)
SpectraCell Laboratories

Address

Apartment, suite, etc. (optional)

City State ZIP code

Phone (optional)

 Micronutrient Kit - Office Supply FREE

Subtotal \$0.00
Shipping FREE
Total USD \$0.00

5. Select the **Shipping method** and enter **Payment** if Priority Overnight is selected.
Note: Cards on file are not connected to the Provider Dashboard.
6. Click **Complete Order**. You will be taken to the **Order Confirmation** page once the order is complete.

| **Reminder:** Overnight orders placed after **2:00 PM CST** will ship the next business day.

2 Completing the Requisition Form

Properly completing this form helps prevent delays and sample rejections.

Provider/Account Information (Required)

Order Provider

- Mark the checkbox next to the ordering provider's name.
- If not listed, write the provider's full name in the field provided.

Specimen & Patient Information (Required)

- All fields marked with an asterisk (*) must be completed.
- **Missing or incomplete information will delay testing and results.**
- The **Vendor ID** section is to be completed by Phlebotomists that have an account with us.

Billing Information (Required)

- **Select one:**
 - Provider Credit Card on File
 - Patient Self-Pay
- **Payment must accompany the specimen.**

If no payment is provided and no provider card is on file, the specimen will not be processed.

Test Selection (Required)

- **Clearly check the box** next to the test(s) you are ordering.
- If selections are unclear, we will attempt to verify—however, this may **delay results** or result in **sample rejection**.

INCLUDE REQUISITION FORM INSIDE OF PATIENT'S SAMPLE KIT WHEN SHIPPING

PROVIDER ACCOUNT INFORMATION (if blank, please complete)

Ordering Provider: (If not specified above) _____ NPI: _____

FOR SPECTRACELL USE ONLY						REQUISITION NUMBER
ACD	SST	LAV	BLUE	UNST	T-UNK	For SpectraCell Use Only
T-S	T-P	OI °C	NOI °C	Sample #		
Kit Type		Verify Doc	Verify Name	Check #		
Tube NTM						
REJ Test						
Tube #				Docu #		

FedEx Tracking Number: (For Spectracell Use Only)

SPECIMEN INFORMATION

Collection Date Required*(MM/DD/YYYY) _____ Time* _____ AM _____ PM Fasting* Yes No

Vendor ID _____

TEST SELECTION

INTRACELLULAR	CARDIOVASCULAR
<p>Please verify testing tube expiration date. Kit: Micronutrient or Combo Kit acceptable</p> <p>⚠ Time sensitive - See specimen collection instructions on reverse side.</p> <p><input type="checkbox"/> Micronutrient Test Tube: 2 ACD (Yellow Top) Tubes</p> <p>Asparagine, Arginine, Calcium, Carnitine, Cholesterol, Chromium, Coenzyme Q10, Copper, Creatinine, Folate, Fructose Sensitivity, Glucose-Insulin Interaction, Glutamine, Glutathione, Inositol, Lipoic Acid, Magnesium, Manganese, Oleic Acid, Pantothenate, Selenium, Serine, Vitamin A, Vitamin B1, Vitamin B2, Vitamin B3, Vitamin B6, Vitamin B12, Vitamin C, Vitamin D3, Vitamin E, Vitamin K2, Zinc, IMMUNIDEX, SPECTROX®</p>	<p>Please verify testing tube expiration date. Kit: Combo</p> <p>⚠ Time sensitive - See specimen collection instructions on reverse side.</p> <p><input type="checkbox"/> LPP® Plus (Lipoprotein Particle Profile) Tube: 2 SST (Tiger Top) Tube</p> <p>Lipoprotein Fractionation, Lipoprotein Particle Numbers, Total Cholesterol, HDL Cholesterol, LDL Cholesterol, Triglycerides, Lipoprotein (a), hs-CRP, Homocysteine, Apolipoprotein A-1, Apolipoprotein B, Insulin</p> <p><input type="checkbox"/> Cardi-A1c Tube: 2 SST and 1 EDTA Tube</p> <p>Lipoprotein Particle Profile Plus, Hemoglobin A1c</p>

PATIENT INFORMATION

Last Name* _____ First Name* _____ MI _____

Date of Birth* (MM/DD/YYYY) _____ Gender* M F Has patient been drawn for a Micronutrient test before? * Yes No

Address* _____

City* _____ State* _____ Zip* _____

Phone* _____

Email* _____

BILLING INFORMATION

Is this a redraw? Yes No Original Accession ID: _____

Provider (Credit Card on File) Patient (Self-Pay)
**Complete Payment Information Section*

WELLNESS PANELS

Please verify testing tube expiration date.
Kit: Micronutrient

⚠ Time sensitive - See specimen collection instructions on reverse side.

Immune Health
Tube: 2 ACD (Yellow Top) Tube

Mental Health
Tube: 2 ACD (Yellow Top) Tube

Energy Optimization
Tube: 2 ACD (Yellow Top) Tube

Weight Optimization
Tube: 2 ACD (Yellow Top) Tube

GENETICS

Please verify testing tube expiration date.
Kit: Genetics

MTHFR - 1 Purple Top Tube

Telomere - 1 Blue Top Tube

COMBINATION PANELS

Please verify testing tube expiration date.
Kit: Micronutrient or Combo Kit acceptable

AgeNexus - 2 ACD and 1 Blue Top

CardiacNexus - 2 SST and 1 Purple Top

BaselineNexus - 2 ACD, 2 SST, 1 Blue and 1 Purple Top

ICD-10 CODES (Optional)

PAYMENT INFORMATION For Patient (Self-Pay)

Select: Credit Card Check # _____ Total Amount: \$ _____

Visa Mastercard American Express Discover Care Credit

Credit Card # _____

Cardholder Name: _____ Ex. Date: ____/____/____ CVV: _____

FIND A DRAWSITE



For a list of Draw Sites in the U.S., please scan the QR Code.

Patient Acknowledgment

I understand that SpectraCell does not accept insurance and will not file a claim to a third party payor on my behalf. I hereby authorize payment in full for the test(s) ordered on this form.

X _____
Signature Date

Collect samples Monday-Friday, except on or the day before federal holidays.

Verify the expiration date on the test tube, and label it with the **PATIENT NAME**, **DATE OF BIRTH**, and **DATE OF COLLECTION**.

It is strongly recommended that a 21-gauge needle be used for specimen collection.

Test	Fasting	Collection Tube (Volume)	Mixed by Inverting	Centrifuge Between 30-60 mins	Refrigerate Until Shipped
Micronutrient (MNT)	N/A	ACD (2)	8 x	No	N/A
LPP Plus	Yes (9-12 hrs)	SST ¹ (2)	N/A	Yes ² (3000 rpm for 15mins)	Yes
Telomere	N/A	BLU (1)	6 x	No	N/A
MTHFR	N/A	LAV (1)	6 x	No	N/A
Immune Health	N/A	ACD (2)	8 x	No	N/A
Mental Health	N/A	ACD (2)	8 x	No	N/A
Energy Optimization	N/A	ACD (2)	8 x	No	N/A
Weight Optimization	N/A	ACD (2)	8 x	No	N/A
AgeNexus	N/A	ACD (2)	8 x	No	N/A
		BLU (1)	6 x	No	N/A
CardiacNexus	Yes (9-12 hrs)	SST ¹ (2)	N/A	Yes ² (3000 rpm for 15mins)	Yes
		LAV (1)	6 x	No	N/A
Cardi-A1c	Yes (9-12 hrs)	SST ¹ (2)	N/A	Yes ² (3000 rpm for 15mins)	Yes
		LAV (1)	6 x	No	N/A
Baseline Nexus	This kit includes the MNT, LPP, Telomere, and MTHFR tests. Please follow the individual test instructions provided above.				



ACD
ACD
Solution A



SST
Serum
Separator



LAV
EDTA



BLU
Sodium
Citrate

1. Place collection tubes directly next to (2) frozen ice bricks.

2. Do NOT pour off the serum.

SPECIMEN PACKAGING – ALL SPECIMENS SHOULD BE PACKAGED IN ONE KIT

Micronutrient (MNT) Kit Only

Refer to temperature requirements carefully as it greatly affects MNT results.

1. Freeze ice brick(s) for 24 hours before drawing MNT specimen(s) if local temperatures are above 90°F. * (Use all ice bricks included in the kit)
2. Collect the specimen according to the instructions in the chart above.
3. Insert the collection tubes inside the foam holder, then place it in the biohazard bag. Put the requisition in the outside pocket of the bio-hazard bag.
4. Place ice brick(s) in the smaller compartment and the ACD tubes in the larger compartment of the Styrofoam box. Set the Styrofoam lid securely in place and close the cardboard lid. Use tape to secure the cardboard lid.
5. One kit can be utilized for multiple Micronutrient Test (MNT) samples or patients. Kindly adhere to steps 1-3 as outlined above.

Multiple Tests in one kit: How to package a kit with multiple tubes.

1. Freeze ice brick(s) for 24 hours before drawing specimen(s) requiring refrigeration. * (Use all ice bricks included in the kit)
2. Select the appropriate collection tubes for the requested test(s) according to the instructions in the chart above.
3. All specimens should be placed in the bio-hazard bags. Put the requisition(s) in the outside pocket of one of the bio-hazard bags.
4. **SST tubes:** Place all SST tubes inside the smaller compartment directly in contact with the ice brick(s), and put all other tubes in the larger compartment.
Do not place ACD tubes directly in contact with frozen ice bricks.
5. Set the Styrofoam lid securely in place and close the cardboard lid. Use tape to secure the cardboard lid.

❖ **Domestic Shipping:** *The Priority Overnight prepaid FedEx shipping label has been affixed to the SpectraCell Kit for return shipping.*

For **FedEx**, call 1-800-GoFedEx (1-800-463-3339) to schedule a pickup.

Always leave samples with a FedEx Pick up driver or inside a FedEx facility. DO NOT USE COURIER DROP BOX.

❖ **International Shipping:** Place Air Waybill, commercial invoice and CDC notice in pouch directly affixed to the SpectraCell Kit for return shipping. For **FedEx**, call 1-800-GoFedEx (1-800-463-3339) to schedule a pickup.

Always leave samples with a FedEx Pick up driver or inside a FedEx facility. DO NOT USE COURIER DROP BOX.

All specimens **MUST BE SHIPPED OVERNIGHT** on the same day they are collected.

Call SpectraCell Labs Client Services at 800.227.5227 ext. 7350 with any questions regarding specimen requirements or shipping instructions.

Specimen Acceptance & Rejection Criteria

LPP REJECT

- If not received on ice (NOI) or **>25°C**
- If **2** days old & temperature **>25°C**
- If **3 or 4** days old & temperature **> 8°C**
- If **> 4** days old, regardless of temperature
- If not spun or not spun well
- If 3+ hemolysis (**determined by LPP staff only**)
- No specimen or wrong tube type (only SST tubes or serum acceptable)
- If received frozen

MNT REJECT

- If definitely **> 2** days old
- If pre-spun or no gradient
- If no specimen or wrong tube type (only ACD yellow top tubes acceptable)

MTHFR , Telomere REJECT

- If **> 5** days old
- If no specimen or wrong tube type (only purple top, blue top or ACD tubes acceptable, (**except for Telomere – only blue top tube**))

Blue Top or ACD may be used for MTHFR if no MNT ordered or 3 tubes are received for MNT

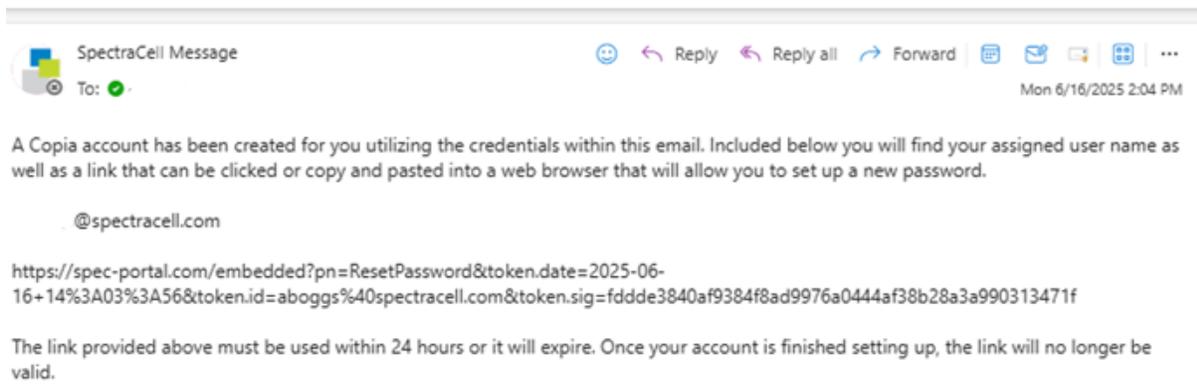
RESULTS PORTAL

Logging In

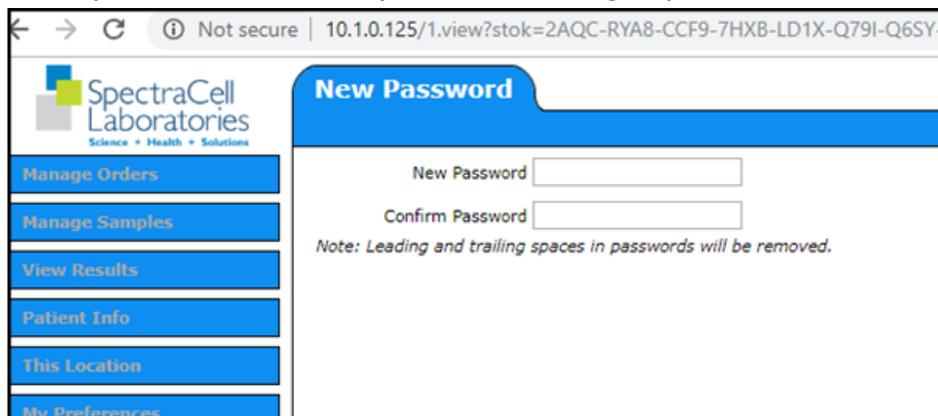
The Results Portal is best viewed using a Chrome browser. Current browser versions of Firefox and Safari are also supported. Internet Explorer is not supported and should not be used.

- 1 Log in using the link provided in your **Copia Account Credentials** email sent to you. This email includes your **Username** and a link to access the portal.
Note: These credentials are not the same as your Provider Dashboard login.

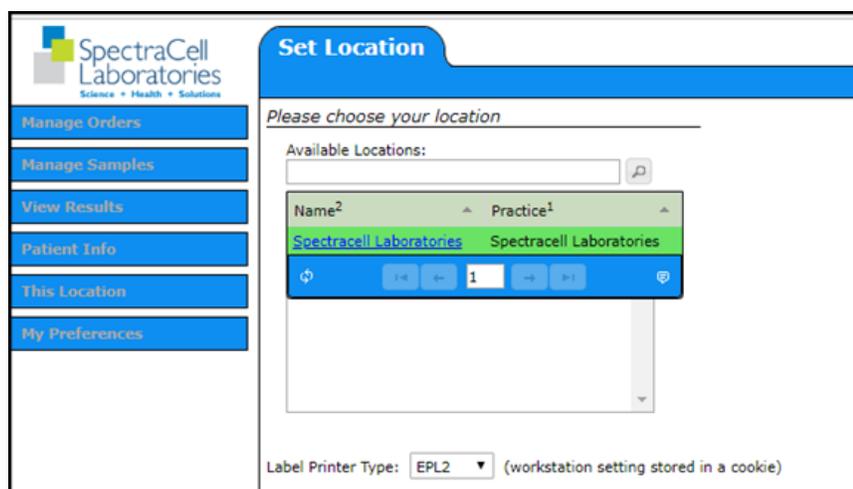
Copia Account Credentials



Upon login, you will be prompted to change your password before proceeding. Once your new password is set, please be sure to complete the following steps.



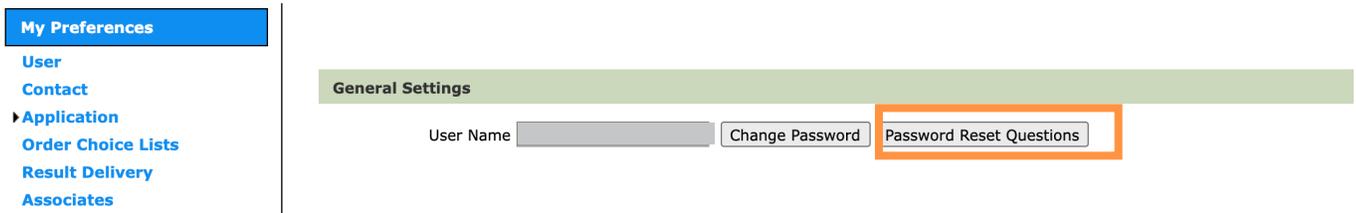
- 2 Click inside the **Available Locations** box and confirm the Location(s) you are associated with.



RESULTS PORTAL

- 3 To enhance account security, set up your **security questions** for password recovery by going to **My Preferences** → **Application** within the portal.

This allows you to **reset your password on your own** if you forget it in the future. If you experience any issues during setup or need help resetting your password, please contact **SpectraCell Customer Support** for assistance.



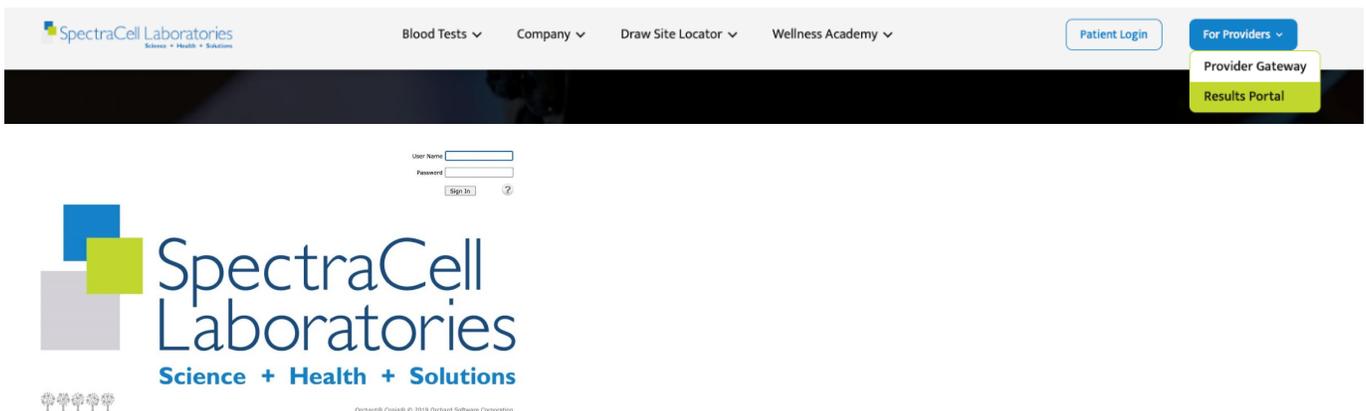
After entering your answers for your security questions, hit **Save** within the dialog box and then sign out of the portal by clicking **Sign Out** in the bottom left hand corner of the window.



Sign Out

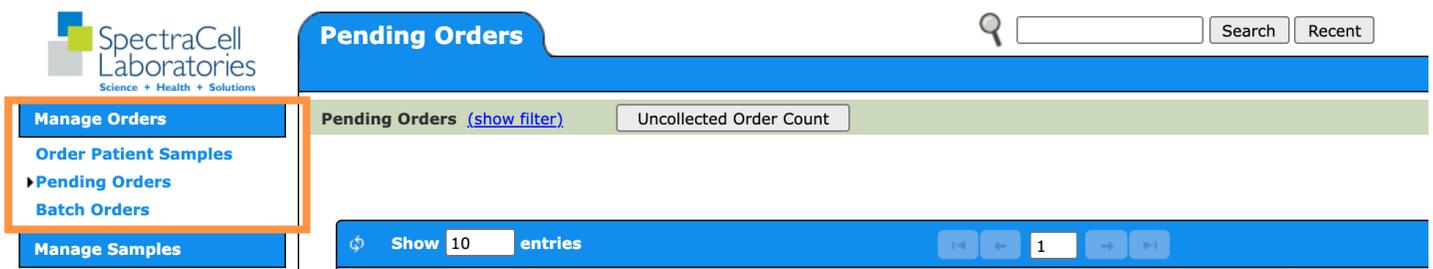
- 4 To access patient lab in the future , go to www.spectracell.com and click on the **Provider Results Portal** tab on our homepage.

Tip: Bookmark the Results Portal for quicker access in the future.



Pending Orders

To view your order status, navigate to **Manage Orders** and click on **Pending Orders**.



RESULTS PORTAL

Retrieving Results

- 1 Within the Results Portal, providers will only have access to results for patients they personally ordered testing on. To view these, navigate to the **View Results** tab and click on **User Inbox**.

Accounts with multiple providers may use the **Location Inbox** instead, which grants non-ordering office staff access to all patient results within the practice. To enable this feature, you must fill out the **Result Portal Authorization Form**.

SpectraCell Laboratories
Science + Health + Solutions

User Inbox

Manage Orders
Manage Samples
View Results
Location Inbox
User Inbox
Patient Info
This Location
My Preferences

Reports (show filter)

Acknowledge Selected Print Selected Acknowledge & Print Selected Delete Selected Reprint Past Print Jobs Refresh

Total rows selected: 0 Clear

Show 20 entries Showing 1 to 20 of 179 entries

Severity ¹	Priority ²	Order ID	Patient	Order Choice Abbreviations	Results Received	Order Date ³	Ordering Provider	Ordering Location	Status	Selected	Ack'd
Abnormal	-	1000-000000000000-000000	Doe, Jane	MNT	08/28/2020 8:32AM	08/12/2020 10:51AM	Provider, MD		Complete	<input type="checkbox"/>	
Abnormal	-	1000-000000000000-000002	Doe, John	MNT	08/26/2020 9:16AM	08/11/2020 10:10AM	Provider, MD		Complete	<input type="checkbox"/>	

- 2 Click on the **Order ID**, then select **Lab Report** → **View**

Show 20 entries Showing 1 to 20 of 179 entries

Severity ¹	Priority ²	Order ID	Patient	Order Choice Abbreviations	Results Received	Order Date ³	Ordering Provider	Ordering Location	Status	Selected	Ack'd
Abnormal	-	1000-000000000000-000000			08/28/2020 8:32AM	08/12/2020 10:51AM	Provider, MD		Complete	<input type="checkbox"/>	
Abnormal	-	1000-000000000000-000002			08/26/2020 9:16AM	08/11/2020 10:10AM	Provider, MD		Complete	<input type="checkbox"/>	
Abnormal	-	1000-000000000000-000003			08/25/2020 12:48PM	08/08/2020 12:48PM			Complete	<input type="checkbox"/>	
Abnormal	-	1000-000000000000-000004			08/25/2020 9:22AM	08/07/2020 11:07AM			Complete	<input type="checkbox"/>	

Review Order
Samples
Labels
Requisition
Change Log
Lab Report → View
Linked Documents
Lab Info Request

- 3 You have the option of printing, downloading, or emailing the report to an external recipient.

Lab Report

1130-00074336367-200812

Viewing Entry 1 out of 179

< Previous Entry Next Entry >

Show historical results

Acknowledge

Options
Deliver
Refresh

1 of 12 Page Width

CLINICAL CONSULTATION

New clients of SpectraCell are eligible for a complimentary consultation with a member of our Medical Affairs Team as part of our New Client Consultation Program. If you are a new client, please contact your Sales Representative for more information and to schedule your complimentary consultations.

Consultations cover:

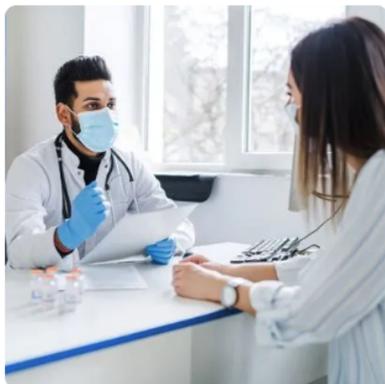
- ▶ Comprehensive report interpretation
- ▶ Personal supplementation recommendations tailored to specific deficiencies
- ▶ Case study reviews

I For support beyond the **New Client Consultation Program**, we encourage you to utilize our network of independent clinical consultants. A **consultation fee** applies. To schedule a consultation, log in to the **Provider Dashboard** and click on the **Clinical Consultation** tab.



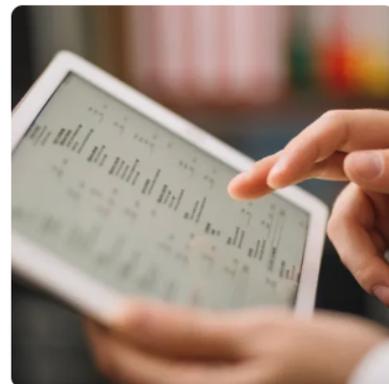
Order Supplies

Order supplies to your office at no cost or drop ship supplies to your patients for a fee.



Clinical Consultation

Get help on report interpretation and clinical application from our verified consultants.



Results Portal

View your pending orders and access completed lab results.

*Separate login from Provider Dashboard

[Go to Results Portal](#)

[Results Portal FAQ](#)

MEET OUR MEDICAL AFFAIRS TEAM



SCIENTIFIC INQUIRIES

Jonathan Stein

Laboratory Manager

For questions regarding our technology and test methodology, please contact at jostein@spectracell.com.

Dr. Arland Hill, DC, MPH, DACBN is on point with all his insights and recommendations. As a practicing Functional Medicine practitioner, I work with diseases of chronic degeneration. I am pleased that I now have a much greater grasp of the deep concepts presented for my patients. I am much better at tackling the complex clinical matters my patients are presenting with. Thank you, Dr. Hill, for teaching me how to interpret deep clinical matters BEFORE they affect my patients. He is a true clinical warrior. His clinical acumen is stellar. Big hugs from across the state.

- Alex Jimenez, DC, MSACP, CCST

BILLING INFORMATION

Please review our accepted forms of payment below.

PROVIDER CREDIT CARD ON FILE

This option is for providers who intend to charge their patients directly for their services and prefer that SpectraCell charge their office discounted Tier Pricing. Clients are required to provide a valid credit card to remain on file by completing a Credit Card Authorization Form. Tests will be billed at the time the patient specimen is received. All receipts will be emailed to the email address provided on Credit Card Authorization Form.

Important Notes:

- *Payment in full is required at the time of service.*
- *Specimens will not be processed until payment is received.*
- *Missing payment must be received within **48 hours** of sample collection or the sample will be discarded.*
- *Client is responsible for all credit card updates and/or changes to ensure there are no issues with processing the payment.*

PATIENT SELF-PAY

This option is for providers who do not intend to charge their patients and prefer that SpectraCell charges a patient directly. All receipts will be emailed to the patient email address provided on requisition form.

Important Notes:

- *Payment in full is required at the time of service.*
- *Specimens will not be processed until payment is received.*
- *Missing payment must be received within 48 hours of sample collection or the sample will have to be discarded.*

Accepted Payment Methods:

- Credit Card
- HSA/FSA Debit Card
- Check
- Buy Now, Pay Later (CareCredit)

TERMS OF SERVICE

At SpectraCell Laboratories, we want to assure you that we're here to make your testing experience as smooth and hassle-free as possible. We hope you understand that testing with healthy lymphocytes can sometimes present challenges, but we've put in place some guidelines to address any issues that may arise.

Our primary goal is to provide you with precise and accurate results, along with best in class customer service. Your satisfaction is of utmost importance to us and we are here to support you every step of the way.

Refund and Redraw Policy

Q: When am I eligible for a refund or redraw?

A: You are eligible for a refund, or one redraw if you receive either of the following report notifications:

- Non-Responsive Test (NRT) – no results were produced
- Test Not Performed (TNP) – the sample was rejected

Q: How will refunds be issued?

A: Credit card charges will be refunded to the original form of payment to process the transaction. All cash and check payments will be refunded by check.

Q: How can I request a refund?

A: To request a refund, please send an email to support@spectracell.com. All refunds must be requested by the healthcare provider or online ordering customer for the refund to be considered. Any request made other than by the ordering healthcare provider or online ordering customer will not be considered.

Q: When should I submit a refund request?

A: All refund requests must be submitted in writing within 30 days from having received notice of test report outcome. All refund requests submitted after 30 days from receipt of the report notification, are not eligible for a refund.

Q: Are refunds available for cancellation?

A: Request for a refund due to cancellation, only apply to orders cancelled by a healthcare provider or online ordering customer in a timely manner. **(See Cancellation Eligibility)**

Q: When am I eligible for a redraw?

A: You would be eligible for a redraw when:

- If the initial test report outcome results in a Non-Responsive Test (NRT), where no results were produced or a Test Not Performed (TNP), where the sample was rejected: the healthcare is eligible for a full refund or one redraw.
- If the redraw results in a Non-Responsive Test (NRT), the healthcare provider are not eligible for a refund.

Redraws must be performed within 60 days from the date the original report notification was received unless otherwise recommended on the report. Redraws may be subject to additional fees.

Q: Is there a time limit for redraws?

A: Redraws must be performed within 60 days from date you received the original report notification, unless otherwise recommended on the report. Please be aware that redraws may be subject to additional fees.

TERMS OF SERVICE

Cancellation Policy

The following applies to orders made by a healthcare provider.

- Within 24 hours: If a cancellation request is received within 24 hours of sample receipt, the healthcare provider is eligible for a full refund.
- Post 24 hours, but within 48 hours: If the cancellation request is received after 24 hours but within 48 hours of sample receipt, the healthcare provider is eligible for a full refund, with a \$50 laboratory processing fee deducted.
- Post 48 hours: Unfortunately, no refund can be considered for cancellation requests received after 48 hours of sample receipt.

Non-Payment or Insufficient Payment

In the case of non-payment or insufficient payment, SpectraCell reserves the right to hold the processing of a sample. If a patient sample arrives without payment or within insufficient payment, the sample will not be processed until payment is received. We will contact the ordering provider and/or patient to obtain the missing payment information. It is important to provide the missing payment within 48 hours of sample collection, or the sample may have to be discarded. Healthcare providers will receive an email notification regarding missing payments.

Disclaimer

Please note that SpectraCell Laboratories, Inc. reserves the right to change terms and conditions at any time. All customers are encouraged to periodically review our latest published Terms and Conditions Policy. We are here to assist you with any questions or concerns. If you need further information, please feel free to email us via support@spectracell.com or call us at [800-227-LABS](tel:800-227-LABS).

GET IN TOUCH

800-227-5227

support@spectracell.com

www.spectracell.com

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