



Commure Ambient AI

Smarter Documentation. Real Results.

Commure is simplifying healthcare by co-developing software solutions that address the many complex needs hospitals face. Through a purpose-built platform and a suite of interconnected AI-powered products, Commure streamlines workflows for providers, enhances patient engagement, and empowers administrators to increase profitability.

Commure Ambient AI improves clinical efficiency, financial performance, and clinician burnout, with automated clinical documentation and advanced RCM workflows on the Commure platform.



What We've Built, And Why

We believe healthcare workers are overburdened. Clinical documentation is one of the leading drivers of physician burnout, taking time away from patients and driving administrative fatigue. At Commure, we've built an Ambient AI system that goes far beyond note-taking.

We're reimagining how care teams interact with clinical systems, creating an intelligent assistant that automates note generation, optimizes revenue capture, and integrates deeply into existing EHRs. By reducing documentation time, enhancing note quality, and surfacing billing cues in real time, we help organizations reclaim hours of clinician time and capture missed revenue.

Our belief is simple: when we give clinicians back time and clarity, everyone wins; patients, providers, and the bottom line.

Key Benefits and Customer Outcomes



We've processed over

10 million

notes across

25 specialties

and are building out specialty specific workflows to drive continued adoption and ever increasing utilization.

Provider Time Savings

Shortening documentation time dramatically.

- ✓ We've seen up to 40% reduction in documentation time depending on specialty and increased same-day note completion rates.
- ✓ Clinicians report an average of 25 to 75 minutes saved per day depending on specialty.

Enhanced Clinical Note Quality

clinical documentation designed around your personal style with Passive Learning and Learned Formatting.

- ✓ High accuracy with less than 1% material note hallucination and missing information rates.
- ✓ Specialty-specific prompts to capture nuanced care across complex care settings.

Seamless Integration

- ✓ Fully integrated with top EMRs including Epic, Meditech, Athena, ECW, and WebPT.
- ✓ Zero workflow disruption with bi-directional EHR integration and single sign-on.
- ✓ 91% of providers report a reduction in digital fatigue.

Revenue Optimization

- ✓ Proprietary coding suggestions tailored to your specialty (e.g., Oncology, OBGYN).
- ✓ Autonomous Coding instantly automates CPT codes, ICD-10s, modifiers, and other quality measures from clinical documentation.

Reliable & Secure Platform

- ✓ 99.9% upload success rate and sub-0.01% crash rate.
- ✓ Comprehensive backend reliability ensuring 99.99% of scribes completed within 5 minutes.
- ✓ Enterprise-grade security, compliance (SOC 2 Type 2), and data encryption.

Customer Success Spotlights



A physician network with more than 400 facilities achieved a 10% decrease in documentation time.



A home health provider with more than 200 locations, across 30 states, reported 60%+ provider utilization rates.

- ✓ Utilization and time savings continue to climb even after 6 months on platform as new features continually increase utility.



NEMS streamlined multilingual documentation with Commure's Ambient AI Epic Integration.

1

The tool achieved an impressive average rating of 4.5 out of 5 for note quality and demonstrated a 16% week-over-week increase in usage.

2

Commure also achieved 95% transcript accuracy for Spanish visits and 93% for Chinese-language encounters.

Discover the potential of Ambient AI

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