



Artists Access Assistant – Boomtown

Location: Onsite at Boomtown Festival, Matterley Bowl, Alresford Road, Winchester, SO21 1HW

Days: 7

Hours: 10 per day

Contract Type: Freelance

Day Rate: £170

About Boomtown

We are a creative organisation producing one of the UK's most ambitious festivals. Each year, we build a temporary city packed with music, theatre, art, sustainability initiatives and immersive storytelling. Our aim is to inspire creativity, connection and collective action - delivered collaboratively with partners, artists, guests and local communities.

About the Role

We're looking for an Artists Access Assistant to join the Music Team. You'll support the Music Office with all aspects of accessibility for artists, helping to ensure their experience onsite is as comfortable and enjoyable as possible. You'll support the successful delivery of the festival and our year-round work. This is a hands-on, people-focused role at the heart of a complex, creative festival environment - and a genuine opportunity to make a meaningful difference to the artists and performers who bring Boomtown to life.

What You'll Do

- Support the day-to-day operations of the accessible campsite, helping to maintain a safe, welcoming, and well-organised environment throughout the

festival, including ingress and egress. Reporting to and liaising with the Campsite Manager as required.

- Assist in the coordination of a team of 8 volunteers, helping to ensure they are briefed, motivated, and confident in their roles throughout the event.
 - Liaise with the Artist Internal Transport Manager as required to ensure accessible artist transport runs smoothly.
 - Serve as a key point of contact for artist accessibility queries, providing clear, timely, and compassionate responses, escalating to the Accessibility Manager where needed. The artist campsite hosts musical and theatrical artists and performers.
 - Support the Accessibility Manager in ensuring artist access packs are prepared and distributed effectively.
 - Assist in checking that those accessing the Artists' Accessible Campsite hold the appropriate accreditation, flagging any discrepancies to the relevant manager.
 - Support the broader Music Team with the successful delivery of the festival and year-round work as required
 - Adapt flexibly to evolving needs during the build and show period — scope and duties may vary, and any adjustments will be discussed with you in advance
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What We're Looking For

- Experience in an accessibility, welfare, or artist-facing role - festival or live events experience is a strong advantage
 - Comfortable supporting and working alongside volunteers in a fast-moving environment, with a willingness to take direction from the team lead
 - Calm, empathetic, and solutions-focused - you handle sensitive situations with discretion and care
 - Strong communicator, able to build rapport quickly with a wide range of people including artists, crew, and senior team members
 - Highly organised and adaptable, able to juggle multiple tasks under pressure
 - A genuine commitment to accessibility and inclusive practice
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Role Specific Information:

Candidates will need to provide their own accommodation onsite (campervan / tent), space available in the Music Office camping area within the Artist Campsite.

Meals Onsite - 3 meals per working day will be provided, from crew catering. All dietary requirements catered for.

Why Work With Boomtown

- Be part of one of the UK's most innovative and creative events
 - Contribute to cultural, environmental and social impacts
 - Work with a supportive, values-driven team
 - Flexible, trust-based working culture
 - Opportunities to grow your skills in large-scale live events (*within role scope*)
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Our Values

Respect Yourself | Respect Each Other | Respect the Planet | Creativity | Connection | Celebration

Organisation EDI Statement - eg; Boomtown is committed to increasing diversity within our workforce, promoting equality and openly challenges discrimination. We welcome and encourage job applications from people of all backgrounds - please click [here](#) to read our Equality, Diversity and Inclusion Policy

Organisation Access Statement - eg; We are also committed to promoting equality of opportunity for disabled staff. We aim to support disabled staff by making reasonable adjustments wherever possible to prevent any disadvantage. If you would like to discuss this informally and confidentially prior to making an application, please contact our Accessibility Manager - access@boomtownfair.co.uk

Physical Description of Work - this role is an onsite role at our festival, with some physically active work such as bending, lifting, moving around other areas of site. The festival takes place on a large, greenfield site so the role requires the ability to move around independently and extensively.

Please click [here](#) to see our Recruitment Privacy Notice.

How to Apply:

We actively welcome applications from people of all backgrounds and communities, and encourage applications from underrepresented and marginalised groups within the festivals and live events sector.

If there are adjustments we can make to support you through the process, please let us know.

Send your CV to Job@boomtownfair.co.uk.

Closing date: 29/06/2026

