FraudNet

CUSTOMER STORY

Weeks, Not Months: Modernizing Merchant Risk Management with Seamless TSYS Integration

CLIENT PROFILE

A leading merchant services and payment processing provider serving tens of thousands of merchants across diverse industries.

THE RESULTS

Accelerated Implementation
Complete data mapping achieved in weeks with minimal internal resources required.

Improved Efficiency
Reduced false positives, streamlined alert queues, and enhanced investigative productivity.

Enhanced Protection
Lower chargebacks and improved merchant policy compliance across the entire portfolio.

Future-Ready Infrastructure
Modern, user-friendly merchant risk management tools seamlessly integrated with legacy TSYS data.

THE CHALLENGE

This merchant services provider relied on TSYS for transaction processing but felt trapped by their outdated risk management software. Complex integration requirements and onboarding processes created seemingly insurmountable barriers to upgrading their fraud prevention capabilities.

- **High False Positives:** Overloaded alert queues drained investigative resources and impacted operational efficiency.

- **Outdated Tools:** Legacy risk solutions couldn't scale with expanding business needs or evolving fraud threats.

- **Integration Barriers:** Switching solutions appeared impossible due to complex TSYS data mapping requirements.

THE SOLUTION

FraudNet's direct TSYS integration enabled a seamless transition to a new, modern risk management solution without disrupting existing transaction processing infrastructure. They were able to cut implementation time in half and successfully deploy FraudNet's Policy Monitoring solution with confidence and speed.

- **Streamlined Integration:** Complex legacy TSYS data mapped within weeks, not months.

- **Reduced Internal Burden:** FraudNet managed the technical complexity of data mapping, freeing internal development resources for strategic initiatives

- **Zero Operational Disruption:** No changes required to transaction processor setup or merchant operations.

By partnering with FraudNet, you can modernize your fraud and risk defenses while maintaining operational continuity. Move beyond evaluating individual transactions to comprehensive merchant risk monitoring, protecting revenue while meeting compliance obligations and safeguarding your portfolio.