

# KAJABI HERO LIVE 2024

## REGISTRATION

## TERMS & CONDITIONS

*Last modified: April 8th, 2024*

Kajabi is excited to announce Kajabi Hero Live 2024 in Los Angeles, CA (“KHL”)! The following Registration Terms and Conditions (“Terms”) govern your registration for and participation at KHL and are an agreement between Kajabi, LLC and you. These Terms apply to you and any party you are registering for participation in any KHL event (“Participant”). By registering for KHL and/or obtaining your badge, you agree to these Terms.

1. You may only register for and attend KHL in accordance with these Terms. To register, you must complete the KHL registration process and pay the applicable fee. You must be at least 18 years of age to attend KHL. KHL registration is subject to availability and may close earlier than the posted deadline, as determined in our sole discretion. We may also change the KHL program at any time in our sole discretion. You will at all times comply with the [KHL Code of Conduct](#). Kajabi reserves the right in its sole discretion and without refund, to revoke the badge of any Participant whose conduct violates the Code of Conduct.
2. Event badges must be picked up by the registered attendee with a government issued ID. Badges cannot be picked up on behalf of someone else. Each registration Confirmation ID represents a single pass per person, sorry no sharing of passes. We will use Expo Pass, LLC to provide badge printing services and your information will be shared with Expo Pass, LLC for the purpose of printing your Badge.
3. **Refund & Revocation Policy.** All Badges are the sole property of Kajabi and we may, in our sole discretion and any time, cancel, revoke, or refuse from any individual their badge. Kajabi is not responsible for any penalty, fee, loss, or expense that may result from such action.
  - a. You have until Monday, August 25th, 2024 at 11:59 pm (PT) to request a refund. Refunds may be requested by contacting [khl.refund@kajabi.com](mailto:khl.refund@kajabi.com). Only the order holder is able to request refunds. Refunds may incur a fee. Please read the following refund policy carefully:
    - i. Receive a refund of 100% of the ticket price paid if requested prior to Friday, July 26th, 2024 at 11:59 pm(PT) and within 30 days of purchase;
    - ii. Receive a refund of 50% of the ticket price paid if requested prior to Monday, August 25th, 2024 at 11:59 pm (PT) and within 30 days of purchase.
  - b. **All ticket purchases are nonrefundable after Monday, August 25th, 2024 at 11:59 pm(PT).**

- c. Unused badges have no monetary value and cannot be credited to future events. Kajabi will not issue refunds or credits due to failure to redeem a discount coupon during the registration process. Discounted prices are based on the date payment is received by Kajabi.
- d. In the event your badge is lost, stolen, or damaged, a replacement badge will need to be obtained for a Participant's continued access to KHL. Lost or stolen badges must be reported to and replaced at the on-site Registration Help Desk.
- e. Use of a badge by anyone other than the authorized individual will result in revocation of your badge without any refund.

4. Kajabi may cancel KHL at any time for reasons including, for example, availability or suitability of venue or speakers or on security, health, or safety grounds, and we may deny, limit, or cancel a Participant's registration at any time. We are not responsible for any damages, direct or indirect, from such cancellation, including but not limited to, cancellation fees for travel or accommodations. If we cancel KHL or your registration and you are in compliance with these Terms, we will issue you a refund of your KHL registration fee.

5. KHL badges are issued to, can be picked up, and used by only the individual named in the registration. Badges are not transferable after they have been picked up. Badges allow the badge holder entry to specific defined events, and do not guarantee admission to every KHL event. Event admission is subject to venue capacity. Children under the age of 18 are not permitted to attend KHL.

6. Photographs, video, and audio recordings may be taken during KHL and may include a Participant's image, name, voice, and/or likeness. By attending KHL, each Participant hereby grants Kajabi permission to use the Participant's photograph, image, likeness, voice, and statements for any purpose, including but not limited to, commercial purposes, without compensation or credit to the Participant, in any and all media now known or hereafter devised.

7. Kajabi will communicate with Participants by email or by posting communications to the Kajabi website. You consent to receive communications from Kajabi electronically. You agree that all agreements, notices, disclosures, and other communications provided to you electronically satisfy any legal requirement that such communications be in writing.

8. Each Participant acknowledges and agrees that your attendance and participation at KHL is voluntary and you understand the nature of the event. To the maximum extent permitted by law, you agree that you solely assume the risks associated with attending and participating in KHL.

9. **WE AND OUR AFFILIATES AND LICENSORS AND THE EVENT VENUE WILL NOT BE LIABLE TO PARTICIPANT FOR ANY PERSONAL INJURY OR OTHER DAMAGE TO PROPERTY OR UNDER ANY CAUSE OF ACTION OR THEORY OF LIABILITY, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL CONSEQUENTIAL, OR EXEMPLARY DAMAGES; OR LOST PROFITS, REVENUES, CUSTOMERS, OPPORTUNITIES, OR GOODWILL. IN ANY CASE KAJABI'S AND OUR AFFILIATES' AND LICENSORS' AND THE EVENT VENUE'S AGGREGATE LIABILITY UNDER THESE TERMS WILL NOT EXCEED USD \$100. THE**

**LIMITATIONS UNDER THIS SECTION APPLY ONLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW.**

- 10. EXCEPT AS MAY BE EXPRESSLY SET FORTH IN THESE TERMS, PARTICIPANT'S ATTENDANCE AT KHL, AND ALL SERVICES AND PRODUCTS PROVIDED IN CONNECTION WITH KHL, ARE PROVIDED "AS IS" WITHOUT ANY WARRANTY OF ANY KIND, AND NO OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR OTHERWISE, ARE MADE WITH RESPECT TO THE SAME, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR SAFETY, OR ANY WARRANTIES THAT MAY ARISE FROM COURSE OF DEALING. THE INFORMATION PROVIDED DURING KHL IS FOR EDUCATIONAL AND INFORMATIONAL PURPOSES ONLY, AND IS NOT INTENDED AS, AND SHALL NOT BE UNDERSTOOD AS PROFESSIONAL ADVICE. KAJABI DOES NOT MAKE ANY GUARANTEES ABOUT THE RESULTS OF TAKING ANY ACTION. SEE OUR [INCOME DISCLAIMER](#) FOR MORE INFORMATION. KAJABI EXPRESSLY DISCLAIMS ANY WARRANTIES NOT EXPRESSLY STATED HEREIN.**
11. Each Participant agrees to indemnify, defend, and hold harmless Kajabi and its affiliates, subsidiaries, officers, directors, owners, agents, and other representatives from and against any and all claims, demands, and other liabilities, including without limitation, costs and expenses of attorneys' fees, made by any third party arising out of or in connection with each Participant's use of badges, attendance at KHL, or the Participant's violation of these Terms.
12. KHL badges may not be used as a prize in any form of promotion, contest, game, or sweepstakes without the prior written permission of Kajabi.
13. The Terms will be governed by the laws of the State of California, without regard to its principles of conflicts of laws. Each Participant hereby irrevocably submits to the exclusive jurisdiction of the United States federal and state courts located in Orange County, California, and agrees that any such court will be the proper forum for the determination of any dispute arising hereunder.
14. Each Participant has read, understands, and agrees to the Kajabi [Platform Terms of Service](#) and [Privacy Notice](#), which are incorporated herein by this reference.
15. Kajabi reserves the right to make changes to the Terms at any time without notice to each Participant, so we suggest that you check back and review the Terms from time to time. In the event that any term or provision of these Terms shall be deemed invalid, illegal, or unenforceable in any respect, such term or provision shall be deemed severable and shall not affect the validity and enforceability of any remaining terms.