



FT Solutions™ SurfaceSafe™ Limited Warranty

The warranty

GAF Materials, LLC (“GAF”) warrants to you that the FT Solutions™ SurfaceSafe™ and FT Solutions™ SurfaceSafe™ Breathable (the “Product” and/or “Products”) will not leak as a result of a manufacturing defect for the period of one (1) year so long as the Product is installed in accordance with the applicable published application instructions.

Who is covered by this limited warranty; non-assignability

You are covered by this limited warranty if (a) you are the installer of the Product and the installation is ongoing or (b) you are the original owner of the property on which the Product is installed and the installation is complete. This limited warranty is NOT TRANSFERABLE OR ASSIGNABLE by contract or by operation of law, either directly or indirectly.

Exclusive remedy

In the event of a leak caused by a manufacturing defect during the warranty term stated above, the sole responsibility of GAF is to provide replacement Product for that portion of the Product that leaks as a result of a manufacturing defect or, at the sole option of GAF, the cash value of said Product. Decisions as to the extent of replacement Products required will be made solely by GAF. The remedy under this limited warranty is available only for that portion of the Product actually exhibiting manufacturing defects at the time of settlement. The replacement Products, as well as any remaining Products, will be warranted only for the remainder of the original warranty period. Repair or replacement of the roof deck or materials other than the Products is NOT included. GAF's MAXIMUM LIABILITY is the original cost of the Product used on the roof reduced to reflect the amount of use you have received from your roof less any costs previously paid by GAF under this limited warranty. The amount of use will be calculated by dividing the number of months which have elapsed since installation by the number of months in the warranty term.

Claims: What you must do

You must notify GAF about any claim within 30 days after you notice a problem. You may report a claim online at gaf.com/contact, by calling GAF at 1-800-458-1860, sending an email to warrantyclaims@gaf.com, or by sending a notice in writing to: GAF, Warranty Claims Department, 1 Campus Drive, Parsippany, NJ 07054, USA. You will then be provided with complete details about submitting your claim. You will be required to provide proof of the date your shingles or accessories were installed and that you were the owner of the property at that time (or that the warranty was properly transferred to you). You may be required to send to GAF, at your expense, photographs and sample products for testing. Within a reasonable time after proper notification, GAF will evaluate your claim and resolve it in accordance with the terms of this limited warranty. If you repair or replace your GAF Products before you notify GAF about your claim or before GAF has completed its evaluation of your claim, your claim may be denied. If you need to repair or replace your GAF Products before your claim is resolved, you MUST provide GAF with reasonable notice.

NOTE: Notice to your contractor, dealer, or home builder is NOT notice to GAF. You should retain this document for your records in the unlikely event that you need to file a claim.

Exclusions from coverage

This limited warranty does NOT cover conditions other than leaks or leaks caused by any of the following:

- Damage resulting from anything other than an inherent manufacturing defect in the Products.
- Damage resulting from causes beyond normal wear and tear, such as:
 - Acts of nature, such as hail, fire, or winds (including gusts).
 - Impact of traffic on the roof or foreign objects blown onto the roof by wind.
 - Improper storage or handling of the Products.
- Ice damming, except for leaks in the area of your roof deck covered by an FT Solutions™ SurfaceSafe™ which are caused by a manufacturing defect in your FT Solutions™ SurfaceSafe™.
- Improper workmanship in applying the Products or any other roof component.
- Lack of roof maintenance.
- Unusual weather conditions or natural disasters, including, but not limited to, gale-force winds, hail, floods, hurricanes, lightning, tornadoes, and earthquakes.
- Damage due to (a) movement or cracking or other failure of the roof deck or building; (b) improper installation or failure of any materials used in any roof base or insulation or materials other than the Product; (c) infiltration or condensation of moisture through the walls, copings, building structure, or surrounding materials; (d) expansion or contraction of any counterflashing or metal work; (e) chemical attack on the Product including, but not limited to, exposure to grease and oil; (f) exposure to sustained high-temperature conditions as defined in the applicable Product installation instructions; (g) use of materials that are incompatible with the Product; or (h) architectural, engineering, or design defects or flaws.
- Changes in the use of the building unless approved in writing in advance by GAF.
- Installation of the Product over cold storage or freezer buildings or buildings with high humidity conditions.
- Any change in the color of the Product, including, but not limited to, fading.
- For any Product without heat-welded seams, conditions that prevent positive drainage or areas of roof that pond water.
- Any condition that is not in strict accordance with the published installation instructions.
- Labor costs, disposal costs, tear-off costs, and costs related to underlayments (unless your claim involves a manufacturing defect in your FT Solutions™ SurfaceSafe™), metal work, and flashings.
- Damage to the interior or exterior of the building, including, but not limited to, mold growth.

No representative, employee, or agent of GAF, or any other person, has the authority to assume any additional or other liability or responsibility for GAF unless it is in writing and signed by an authorized GAF Field Services Manager or Director.

Limitations of damages; mediation; jurisdiction

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, and of any other obligations or liability of GAF, whether any claim against it is based upon negligence, breach of warranty, or any other theory. In NO event shall GAF be liable for any CONSEQUENTIAL OR INCIDENTAL DAMAGES of any kind, including, but not limited to, interior or exterior damages and/or mold growth. The parties agree that, as a condition precedent to litigation, any controversy or claim relating to this warranty shall be first submitted to mediation before a mutually acceptable mediator unless GAF, at its sole option, elects to waive said requirement. In the event that mediation is unsuccessful or is waived by GAF, the parties agree that neither one will commence or prosecute any lawsuit or proceeding other than before the appropriate state or federal court in the State of New Jersey. Each party irrevocably consents to the jurisdiction of the above identified courts.

NOTE: Some states do not allow limitations on or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Modification of warranty

This limited warranty may not be changed or modified except in writing, signed by an officer of GAF. No one (other than an officer of GAF) has the authority to assume any additional or other liability or responsibility for GAF in connection with your GAF Products except as described in this limited warranty. (Note: Warranty subject to change. The warranty in effect at the time your GAF Products are installed is the version of the warranty that will govern your claim. For current information, visit gaf.com or write to GAF at 1 Campus Drive, Parsippany, NJ 07054, USA, Attn: Warranty Claims Department.)

Effective date

This limited warranty is effective for Products installed within the United States, Canada, and Mexico after effective date.

