

Kyva Early Adopter Program for Nonprofits

Terms and Conditions

1. Program Overview

The Kyva Early Adopter Program for Nonprofits ("Program") provides eligible nonprofit organizations with preferential access to the Kyva AI platform ("Platform") - a data-secure AI solution deployed within the client's AWS environment. This Program is designed to support nonprofit innovation while providing Kyva with valuable feedback to enhance our product.

2. Program Tiers

Founding Partners (Limited to First 3 Organizations)

- 80% discount on standard platform fees for the first 6 months
- 60% lifetime discount thereafter
- Priority access to new features and capabilities
- Dedicated customer success manager
- Potential eligibility for AWS POC credits covering deployment costs

Early Adopters (Limited to Next 10 Organizations)

- 70% discount on standard platform fees for the first 6 months
- 50% lifetime discount thereafter
- Early access to new features and capabilities
- Shared customer success resources
- Potential eligibility for AWS POC credits (subject to availability)

3. Eligibility Requirements

To qualify for the Program, organizations must:

- Hold valid nonprofit/charitable status in their jurisdiction
- Provide proof of 501(c)(3) status or international equivalent
- Complete the application process, including use case description
- Have or be willing to establish an AWS account
- Demonstrate basic technical capability to support deployment

4. Program Duration

- Initial term: 6 months from deployment date
- Automatic transition to lifetime discount rate upon completion

- Minimum 12-month commitment required to participate

5. Participant Commitments

In exchange for discounted pricing, participants agree to:

Feedback and Product Development

- Participate in scheduled feedback sessions (bi-weekly for first 3 months, monthly thereafter)
- Complete quarterly program surveys
- Report bugs and suggest improvements through designated channels
- Participate in at least one product roadmap discussion session

Case Studies and Promotion

- Allow Kyva to develop a written case study after 3 months of usage
- Provide a quotable testimonial after successful implementation
- Consider participating in a video testimonial (optional)
- Allow use of organization's name and logo in Kyva marketing materials
- Serve as a reference for up to 3 potential customers per quarter

6. AWS Credits and Deployment

- Kyva will assist participants in applying for AWS POC credits where eligible
- Credits are subject to AWS approval and terms
- Participants remain responsible for any AWS costs not covered by credits
- Kyva will provide deployment assistance but cannot guarantee AWS credit approval

7. Support and Training

- Initial deployment support included at no additional cost
- Remote training session for up to 10 users included
- Standard support channels available during business hours
- Additional training sessions available at discounted rates

8. Confidentiality and Data Privacy

- Kyva will not have access to client data
- Feedback and usage statistics may be used for product improvement
- Deployment occurs within client's AWS environment, maintaining data sovereignty

- Feature requests may be implemented in the general product without attribution

9. Termination

- Either party may terminate after the initial 12-month period with 30 days' written notice
- Early termination by participant forfeits eligibility for lifetime discount rates
- Kyva reserves the right to terminate the relationship if participant fails to meet commitments

10. Program Modifications

- Kyva may modify the Program with 30 days' notice
- Pricing discounts will remain as agreed for the duration of participation
- Additional benefits may be added to the Program at Kyva's discretion

11. Limited Availability

- This Program is limited to the first 3 Founding Partners and 10 Early Adopters
- Applications will be evaluated on a first-come, first-served basis, with consideration for organizational fit and use case diversity
- Kyva reserves the right to select participants based on strategic alignment and implementation feasibility

12. Application Process

To apply for the Kyva Early Adopter Program for Nonprofits:

1. Complete an application form
2. Submit proof of nonprofit status
3. Participate in a discovery call with the Kyva team
4. Review and sign the formal program agreement

For questions or to express interest, please contact

info@kyva.ai