



BUILDING HIGH-PERFORMING TEAMS

Date: April 13, 2027

Speaker: Lisa Joppie, RDH

Facilitator: Dr. Zainab Afzal

Topics:

- Team communication
- Leadership
- Culture and accountability

Location: The Underground @ Lakeshore Dental Specialists

Time: 6:00 PM – Dinner & Gather, 6:30 PM – Program Starts

Lecture Summary:

The strongest practices are built on strong teams. This session explores practical strategies for improving communication, creating accountability, developing leaders, and building cultures where people genuinely enjoy coming to work. Attendees will leave with actionable tools that can immediately improve team performance, team retention, and overall practice culture.

Learning Objectives:

- Recognize communication styles that influence team performance and workplace culture.
- Apply leadership strategies that improve accountability and engagement.
- Develop systems that foster stronger collaboration and retention within the dental team.