From Data Sprawl to Clarity: How a Top Veterinary Network Secured Sensitive Information

"We knew we had data all over the place... we had no visibility into where sensitive data lived. Within a week of deploying Cyera, we saw sensitive records, deleted what didn't need to be there, and identified our riskiest exposures."

– Andrew Wilder, Chief Security Officer, Vetcor

Vetcor manages almost 950 animal hospitals across North America. Each clinic relies on shared cloud infrastructure to store pet health records, financial information, and internal workflows. With so many types of data in so many places, keeping sensitive information secure is a constant challenge.

The Challenge: Data sprawl, limited visibility, and compliance risk

a. Before using a DSPM solution, Vetcor faced many challenges:

✦ Data was spread across different cloud platforms after moving from Google Suite to Microsoft Suite. As a result, data was copied, moved, and duplicated.

✦ The team struggled to see where their sensitive data lives, including pet and human records.

✦ Manual reviews and legacy DLP tools missed real risks, so crucial exposures stayed hidden.

✦ Over-shared files and externally accessible links containing sensitive data, representing a serious exposure.

✦ With limited security resources, the team had to focus on the most important issues first.

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b. Vetcor also began implementing two automated remediation actions to enhance user-driven cleanup directly from Cyera:

> ✦ Users can delete OneDrive files tied to an issue, which helps remove unnecessary or outdated data that could increase risk.

> ✦ Sensitive files can be moved to a secure SharePoint location, so data ends up in the right place with the right protections.

These steps made remediation faster and more consistent, cutting down on manual work and improving data hygiene across the board.

"In the veterinary industry, many hospitals are small, and few have any security or data-governance maturity. We had to accept that manual approaches would no longer work at this scale."

– *Andrew Wilder*

The Solution: Automated discovery, risk-prioritized remediation, and ongoing oversight

The team used Cyera's platform to map their data, identify sensitive records, and automate remediation.

The impact was clear within the first week:

✦ Within days, the team uncovered sensitive records they had missed and began removing unnecessary copies.

✦ Cyera provided a unified view of data, user access, and risk across all environments.

✦ The team could prioritize the most serious risks and allocate resources where they mattered most.

✦ Automated alerts and workflows, such as notifying data owners, ensured issues were addressed quickly and consistently.

✦ The team utilized Public Access Remediation to secure open file links and mitigate exposure to public access.

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3. The Results: Risk reduction, efficiency, and security maturity

After deployment, Vetcor saw measurable improvements in data security and compliance readiness:

- ✦ 102 public-access file risks and 6 public-file issues were resolved, reducing public-access exposure to zero.

- ✦ Manual audits and DLP workflows absorbed far less time, allowing security staff to focus on remediating real issues rather than searching for them.

- ✦ Vetcor now has a reliable, ongoing data governance process: they know where sensitive data resides, who can access it, and where risk exists.

  The team is better prepared for breach scenarios. During tabletop exercises, leadership could identify exactly which data would be exposed — clarity they did not have before.

> "When you have a DSPM solution, you know exactly what data an attacker could get - that's a powerful thing to be able to say."
>
> *- Andrew Wilder*

Why Vetcor Chose Cyera

Cyera replaced manual guesswork with automated, data-driven visibility.

By automating discovery, classification, and remediation, and by highlighting the most important risks, Cyera helped Vetcor protect sensitive data without adding staff.

With operations across hundreds of hospitals and shared infrastructure, Cyera helps keep patient data, financial records, and clinic operations protected as the business grows.

Explore What's Possible with Cyera

Whether you manage a large enterprise or a network of clinics, Cyera provides data visibility and risk-aware controls.

See how Cyera helps organizations protect what matters. Book a demo