

PARK George

STRATA MANAGEMENT



Email: gramirez@ranchogroup.com
Phone: 604-331-4251

Contact your strata management for items such as:

Strata Fees, EV Charging, and common area inquiries.

For common area concerns or emergencies, promptly contact your strata management or concierge.

CONCIERGE

Email: parkgeorgeconcierge@rservice.ca
Phone: 604-790-9283

Your concierge is your main contact for daily inquiries and building services.

For common area concerns or emergencies, promptly contact your strata management or concierge.

BUILDING MANAGER

The building manager ensures smooth operations by maintaining major systems and common areas.

This also includes managing services like waste removal, security, and landscaping.

Moving In/Out

Please contact Kimberly Lang from Rancho Management Services:

klang@ranchogroup.com | 604-331-4287

QUICK REFERENCE GUIDE

This Quick Reference serves as a handy resource for essential information to support your daily living.

We recommend keeping it in an easily accessible location within your suite.

Homeowner & Tenant Resources

Visit our website at **www.concordpacific.com/customer-care** for homeowner / tenant resources, including manuals, videos, and more.

For additional assistance or for general building inquiries: **customercare.parkgeorge@concordpacific.com**

In-Suite Warranty Inquiries

In-Suite warrantable inquiries can be submitted by online form or by email to: **warranty.parkgeorge@centrevl.com**

Parking & Storage Inquiries

For inquiries about additional parking or bike locker availability contact: **parkingstorage@concordpacific.com**

Building Addresses

Park George Tower 1

13768 100th Avenue,
Surrey BC, V3T 0V2

Park George Tower 2

13778 100th Avenue,
Surrey BC, V3T 0V3

In-Suite Utilities

Before moving in, contact BC Hydro to set up your electricity.

Ensure it's ready by your move-in date.

Website:

- **bchydro.com/moving**

EMERGENCIES

For life threatening emergencies such as fire, medical emergencies, and security risks: **call 9-1-1**

Power Outage & Electrical (BC Hydro):

- 1-888-769-3766

Gas Leaks & Odour (FortisBC):

- 1-800-663-9911

In-Suite Emergencies such as pipe bursts, heating/cooling loss, power outages:

- Contact your Concierge and follow the building's emergency protocols. **Phone: 604-790-9283**
- If you cannot reach your concierge during after-hours, contact the After-Hours Line. **Phone: 604-684-4508**