

# Evolution of Responses to Homelessness

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## First Generation: **Emergency Responses**

### Goal:

- Keep person in front of me alive

### Strategies:

- Shelters + transitional housing
- Soup kitchens
- Street outreach focused on:
  - Food
  - Healthcare
  - Shelter referral

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## Second Generation: **Solution-oriented Programs**

### Goal:

- House person in front of me

### Strategies:

- Supportive housing
- Portable rental subsidies
- Housing first
- Assertive Community Treatment
- Prevention initiatives

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## Third Generation: **Timebound, Coordinated Efforts**

### Goal:

- House lots of people quickly

### Strategies:

- Audacious goals + deadlines
- By-name street registries
- Assertive, housing-focused outreach
- Prioritization + case conferencing
- System performance data

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### Fourth Generation: **Accountable Community Systems**

#### **Goal:**

- End homelessness outright

#### **Strategies:**

- Robust investment in range of permanent housing options
- Shared, real-time, by-name data
- Universal triage linked to evidence-based recommendations
- Streamlined, user-centered housing process
- Systemwide analytics /real-time feedback loop
- Multi-agency, command center team
- Disciplined iteration against shared, measurable definition of zero