

Evolution of Responses to Homelessness

1

First Generation: **Emergency Responses**

Goal:

- Keep person in front of me alive

Strategies:

- Shelters + transitional housing
- Soup kitchens
- Street outreach focused on:
 - Food
 - Healthcare
 - Shelter referral

2

Second Generation: **Solution-oriented Programs**

Goal:

- House person in front of me

Strategies:

- Supportive housing
- Portable rental subsidies
- Housing first
- Assertive Community Treatment
- Prevention initiatives

3

Third Generation: **Timebound, Coordinated Efforts**

Goal:

- House lots of people quickly

Strategies:

- Audacious goals + deadlines
- By-name street registries
- Assertive, housing-focused outreach
- Prioritization + case conferencing
- System performance data

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4

Fourth Generation:

Accountable Community Systems

Goal:

- End homelessness outright

Strategies:

- Robust investment in range of permanent housing options
- Shared, real-time, by-name data
- Universal triage linked to evidence-based recommendations
- Streamlined, user-centered housing process
- Systemwide analytics /real-time feedback loop
- Multi-agency, command center team
- Disciplined iteration against shared, measurable definition of zero