



Erik Johnson (he/him)

Product Design Leader

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EDUCATION

MS, Human-Computer Interaction

Indiana University

BS, Informatics and Comp. Sci.

Indiana University

REFERENCES

Barb Morgan

my manager at Temenos

former CPTO at Temenos

Sairam Rangachari

my manager at Tandym, Temenos

former CPO at Tandym, Temenos

Joshua Sloser

my manager at McDonald's

now CCO at Choice Hotel Corp.

John Munn

my co-founder at PrivateAcre

now SVP Head of Platform/AI at Visa

Ryan Page

my boss at Capital One

now VP Design at Amount

Kelsey Hall

my report at McDonald's

now Head of UX, Accessibility at ADP

KEY ACCOMPLISHMENTS & RECOGNITION

- Established a new sourced pipeline of leads via Temenos Design Partner Program
- Secured multiple early adopters before GA for DPP-launched products, de-risking market adoption and creating measurable, referenceable clients
- Launched a fintech startup that generated \$2M ARR and sustained 80+ NPS
- Reduced the McDonald's multi-million dollar design budget by over 30% and grew the product-oriented in-house design team from 0 to 13 in two years
- Trained hundreds of managers and executives in design thinking at Capital One
- Introduced design thinking as a value prop for Card Partnerships at Capital One, scaling a strategy team that led to pipeline requests and budget from all verticals
- Designed Discover Bank's award-winning (IMA Outstanding Achievement, 2013) mobile check deposit app with 1 Million+ installs and a 4+ star rating

EXPERIENCE

Head of Product Design, Temenos

Orlando / 2025 - Present

- Leading a globally distributed product design team across the product portfolio
- Rebuilt 2 design systems to be AI-ready with tokens, patterns, and governance
- Launched and scaled Temenos' first Design Partner Program
- Built an AI-native feedback product that synthesizes customer input at scale
- Built Temenos' award-winning North American Innovation Hub
- Co-produced TCF 2026, a banking industry-leading event with 1,500+ attendees

Head of Design, Tandym

Remote, Chicago / 2022 - 2024

- Led a nascent design team that built "the merchant-branded PayPal" - a new virtual credit + debit card with customizable loyalty for ecommerce brands
- Seed-round funding from Google's Gradient Ventures and others of \$60M
- Built a customer feedback and insights engine that enabled real-time satisfaction measurement, built social proof, and delivered weekly calls with real customers

Global Director of Product Design, McDonald's Corporation

Chicago / 2020 - 2022

- Led the McDonald's Global UX team across core digital products: app, kiosk, web
- Managed design agency relationship and multi-million-dollar budget
- Developed and executed a transition plan from agency to in-house team
- Launched McDonald's first design system and governance model
- Collaborated with global brand, merchandising, operations, and international market leads to ship features and programs aligned with key business initiatives
- Responsible for research and design of McDonald's first loyalty program

President and Co-Founder, PrivateAcre

Chicago / 2017 - 2019

- Shipped the "AirBnB for Hunting & Fishing", generating \$15k+ revenue in 4 months
- Led product design, operations, and product management
- Planned and managed sprints for back-end and front-end development teams

Design Strategist Senior Manager, Capital One

Chicago / 2014 - 2017

- Founded, scaled, and led new design strategy offering as a value prop to partners
- Led ethnographic research and design for retail cards servicing app
- Managed 3 reports, including a visual designer, UX designer and researcher

Designer Senior Manager, Accenture / Fjord / Acquity Group

Chicago / 2008 - 2014