

Hypori

One Device, **Zero** Worries

2026.1.0 Release

March 25th, 2026

Hypori Platform 2026.1.0 Release

The **Hypori 2026.1.0** release introduces new capabilities and enhancements that improve reliability, usability, and overall user experience. This release also includes platform updates and the latest security patches across components. It is supported by continuous security scanning and a consistent patching strategy to maintain a strong security posture and support ongoing compliance requirements. This release is for Hypori Cloud environments on AWS, including customer-managed accounts.

Hypori Assist

This release introduces Hypori Assist; an in-app support capability integrated directly into the virtual device experience.

Hypori Assist enables users to diagnose issues, access guidance, and connect with Support without leaving their session. Built-in support capabilities allow users to quickly share logs and screen sessions with support teams, enabling faster issue resolution.

Key capabilities include:

- Screen sharing for real-time troubleshooting with support teams
- Access to diagnostic files for faster issue resolution
- Simplified device registration using secure QR code scanning
- Ability to submit support requests directly from the virtual device
- Learning Center with step-by-step guidance for common issues

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Enrollment Portal Integration with Okta FastPass

This release introduces support for Okta FastPass as a multi-factor authentication option for Federal customers connecting to their virtual devices from the Hypori Client app.

To simplify onboarding, the Hypori Enrollment Portal now integrates with Okta Verify enrollment. Since users already authenticate to the Enrollment Portal using their CAC cards, they can enroll in the Okta Verify application during the same session and then seamlessly return to the Enrollment Portal to continue the enrollment process.

This integration streamlines the user experience and enables users to later authenticate using Okta FastPass when connecting to their Hypori virtual devices.

Please note: the Enrollment Portal is available only to DoD Impact Level 5 (IL5) customers.

Enrollment Portal Improvements

Enhancements to the Enrollment Portal improve reliability and streamline the user experience:

- Users can access the Self-Service Support page even during Purebred maintenance
- Users can generate a new TOTP QR code from the Self-Service Support page
- Self-service access is available only after onboarding is completed
- The Purebred Portal now opens in a new browser tab to preserve the enrollment workflow

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Console 2.0 Enhancements

This release expands administrative capabilities and continues to improve parity with the legacy Console.

Key enhancements include:

- Bulk policy updates across users and groups
- Ability to suspend and resume users with custom messaging
- Device whitelist management at the cluster level
- External naming support for consistent configuration across environments
- License and SMTP configuration management
- Support for nested LDAP organizational units
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- Ability to extend user storage volumes
- Ability to republish app catalog changes to virtual device templates
- Top-level group tagging for improved organization
- Enhanced Tasks page for better visibility and monitoring
- Improved Console responsiveness by optimizing how virtual device launch template versions is retrieved and displayed

Additional fixes improve reliability and usability:

- Improved virtual device status accuracy and refresh behavior
- Resolved issues with filter persistence and UI display
- Restored missing Role column in the Virtual Devices view
- Improved handling of external LDAP email synchronization
- Fixed Okta OIDC authentication prompt during authentication setup

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Virtual Device Improvements

This release includes improvements to performance, notifications, and the overall user experience:

- Significantly improved audio quality for live calls on low-quality networks through optimized buffering
- Enhanced launcher experience, including improved folder layouts and icon alignment
- Reliable delivery of offline notifications to prevent delayed alerts
- Administrative recovery options for users locked out of their devices
- Improved stability during launcher migration from third-party launchers
- Support for folder configuration for the Hypori launcher through device policies
- Groups key Hypori applications (such as Hypori Assist) into a shared folder for easier access
- Added ability for administrators to send test notifications to validate push notification delivery and assist with troubleshooting
- Notifies users by email when a new physical device is granted access to their virtual device

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