

15 August 2025

Mark Hawkins - Supply Chain Manager
Blum Australia
10 Blackbird Close, Len Waters Estate

To Whom It May Concern,

I am pleased to provide this reference for Jonh Ryan Freight Services, with whom I have had the pleasure of working in my role as Supply Chain Manager at Blum Australia.

Over the last 30 years, JRFS has been a critical partner in ensuring our freight needs are met across Australia, particularly in servicing time-sensitive customer orders, showroom deliveries, and regional freight requirements. Their team consistently demonstrates a deep understanding of our operational requirements and works closely with us to ensure every delivery is executed with precision and care.

From urgent, same-day deliveries to complex, multi-drop runs, JRFS has shown an ability to adapt quickly to our needs, often finding practical solutions when unforeseen challenges arise. Their reliability, punctuality, and proactive communication have been instrumental in maintaining the high service standards our customers expect from Blum Australia.

The professionalism of the JRFS team is matched by their willingness to go above and beyond — whether it's accommodating last-minute changes, coordinating with multiple departments, or meeting strict delivery time slots. These qualities have made them a trusted and valued partner in our supply chain network.

I have found JRFS to operate with integrity, transparency, and a genuine commitment to customer satisfaction. They have been a pleasure to work with, and I would not hesitate to recommend their services to any organisation seeking a dependable and flexible freight partner.

If you require further information, please feel free to contact me directly.

Sincerely,
Mark Hawkins
Supply Chain Manager
Blum Australia
Mob: 0402359621