NASA SEWP VI Ordering Guide

Azulo delivers data-driven, secure, and scalable solutions that help Federal agencies modernize technology, strengthen decision-making, and achieve measurable mission outcomes.

SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, the SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

AZULO AT A GLANCE

Azulo LLC is a woman-owned and 8(a) small business headquartered in Columbia, Maryland. Under SEWP VI, Azulo holds a contract in Category C (mission-based ITC/AV services). We bring integrated technology expertise and proven government delivery in the following areas:

- Data, Analytics, and AI/ML
- Cloud and Platform Engineering
- Software Development and Modernization
- Cybersecurity and Engineering Services
- Program Management and Strategic Advisory

AZULO REPRESENTATIVE EXPERIENCE

- U.S. Department of Agriculture: enterprise data warehouse modernization, dashboards, data analytics, program management, and Agile delivery.
- U.S. Department of the Treasury: financial management data analytics, reporting, and Generative AI.
- State of Maryland: cloud, data analytics, data science, AI/ML, public health systems, and platform engineering.
- DC Government: data governance, data quality, system integration, and program management.

SEWP VI CATEGORY C SERVICES

Azulo LLC is awarded in Category C – ITC/AV Mission-Based Services (NAICS 541512). The service areas include, but are not limited to the following:

- Innovation Services
- Information & Data Analytics Services (IDAS)
- Application Services / Software Development
- Cybersecurity Services
- Cloud Services
- Digital Multimedia and Technical Communications
- IT Operations and Maintenance / Help Desk / Call Center Support
- Network Services
- Database Services
- In-Scope Training
- Program Management / Ancillary Services

CONTRACT INFORMATION

Contract Holder
Azulo LLC

SEWP VI Contract No.
80TECH26D1644

Category / Group
Category C / Small Business

Period of Performance
November 2026 – October 2036

UEI
NAHXGHR4AB71

Small Business Designations
SBA 8(a) | WOSB

Azulo SEWP VI PROGRAM Office

Order Issues / Post-Delivery Contacts

Chunlei Ding
SEWP Program Manager
(443) 917-1002
cding@azulogroup.com

Alex Luo
SEWP Deputy Program Manager
aluo@azulogroup.com

CORPORATE INFORMATION

www.azulogroup.com

Columbia, Maryland

SEWP HELPLINE

Email: help@sewp.nasa.gov
Phone: (301) 286-1478

SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)

www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication and Audio Visual (ITC/AV) solutions and services. Technology is ever evolving and for that reason SEWP's processes enable our Contract Holders to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape.

SEWP is composed of three (3) scope categories detailed below. If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback. For more information, please visit www.sewp.nasa.gov or call (301) 286-1478.

The SEWP Contracts were awarded by scope category. The three categories are:

Category A ITC/AV Solutions	Category B Enterprise-Wide ITC/AV Service Solutions	Category C Mission-Based ITC/AV Service Solutions

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a Purchase Request (PR).

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form and the associated Delivery Order number may be used. The NASA SEWP Program Management Office (PMO) does not issue DOs. These must be issued through the issuing Agency's procurement office. The SEWP Program Management Office (PMO) reviews, processes and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the Issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, they must also route through the SEWP Program Management Office (PMO).

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

HOW TO OBTAIN A QUOTE

Customers may request a quote through the NASA SEWP Quote Request Tool (QRT). For assistance with Azulo SEWP VI quotes, requirements, or services, contact Chunlei Ding, Azulo SEWP Program Manager, at cding@azulogroup.com or (443) 917-1002.

POST-DELIVERY SUPPORT

For order, installation, technical support, warranty, extended warranty, software support, or other post-delivery issues applicable to an order, contact Azulo's SEWP Program Office. Azulo will coordinate with the customer and, when applicable, with any product manufacturer, software vendor, or authorized subcontractor supporting the order to resolve the issue.

PROBLEMATIC ORDERS

For issues involving an order, delivery, invoicing, technical performance, or other order-related concerns, contact Azulo's SEWP Program Manager, Chunlei Ding, at cding@azulogroup.com or (443) 917-1002. Azulo will coordinate with the customer and the NASA SEWP Program Management Office, as appropriate, to resolve the issue.