# Variphy Reporting and Analytics for Cisco CUBE

## Search & View Your Cisco CUBE CDR Call History

By design, your Cisco Unified Communications Manager (CUCM) may not be "aware" of all calls. Therefore, the CUCM CDR data will not include all CUBE call activity.

- Search and generate reports using parameters such as Calling Number (CLID), Dialed Number Identification Service (DNIS), PeerID, Peer Address, Information Type, Internal Error Code, and Voice Feature.
- Use our flexible Match Any vs. All logic to search for multiple criteria in your call history.
- Select from periods such as "Previous 6 Hours," "Current Day," "Previous 7 Days," and "Current Quarter." You can also filter for a specific window of time.
- Choose the detail columns you want to display, and Variphy will automatically associate and order all events for each call.
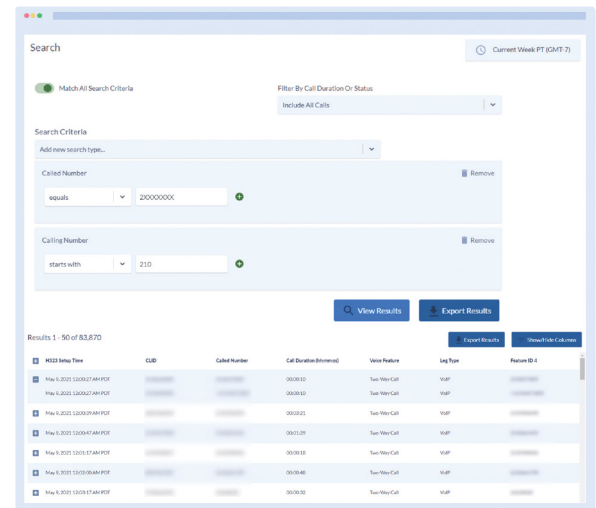
Cisco CUBE Call Analytics Reporting

- Customize and re-use unlimited CUBE Call Analytics reports.
- Choose whether to include detailed call history and key statistics like call volume, capacity utilization, or other time-based metrics.
- Generate reports for one or multiple CUBE systems on demand or scheduled for automated delivery.
- CUBE call analytics reports can be downloaded, emailed, sent to Webex Chat Spaces/users, uploaded to FTP servers, and shared via the built-in report repository.
- Provide reports the way users want them — choose from PDF, XLXS, HTML, or CSV formats.
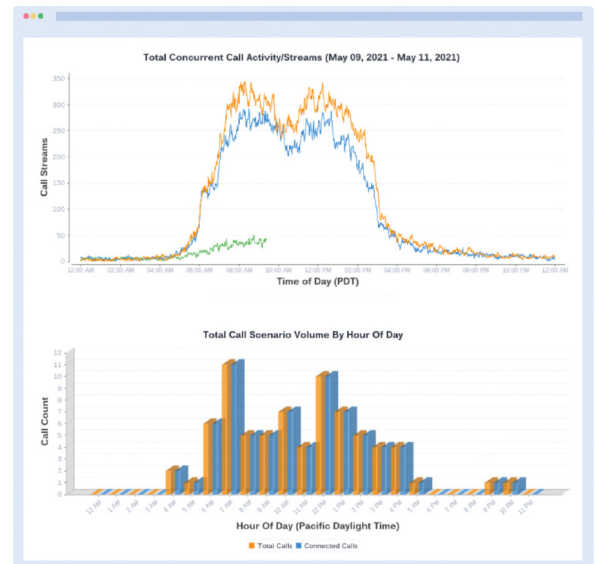
Additional Features

- Full CUBE CDR Call Event Details.
- Cisco CUBE Dashboard Widgets.
- Configurable CUBE Data Retention Periods.

Benefits

- Optimize SIP trunk utilization and costs.
- Improve VoIP call quality and user experience.
- Enhance security and prevent toll fraud.
- Facilitate data-driven capacity planning.
- Streamline troubleshooting of voice quality issues.