

Quick Reference Guide

Variphy is the preferred analytics and management platform for over 2,000 organizations worldwide.



Microsoft Teams Phone Reporting & Analytics

Gain enhanced insights into your Microsoft Teams Phone data. Track your organization's key metrics in real time and build reports with the level of granularity you need.



Webex Contact Center Reporting & Analytics

Easily monitor real-time metrics. Build dynamic wallboards to visualize agent status and queue activity in one place.



Webex Calling Reporting & Analytics

Access advanced analytics tools for your Webex Calling data. Grant user-based permissions and stay in compliance with unlimited CDR retention.



Zoom Phone Reporting & Analytics

Get full analytics and historical reports for your Zoom Phone environment. Search your call data quickly; schedule reports or generate them on demand.



CUCM Reporting & Call Analytics

Visualize, search, analyze, and report on your CUCM CDR history. Generate alerts and track end-user activity, capacity utilization, and more.



Dashboards, Wallboards, & Widgets

Display your data how you want it. Choose widgets to visualize performance across CUCM, UCCX, and CUBE, and share your dashboards with other users.



Variphy Cloud

Get robust analytics and reporting integration with the simplicity of cloud. Powered by FedRAMP Certified Google Cloud.



DN & DID Inventory Management

Move your DID block and number inventory out of spreadsheets. Find active, available numbers using real-time data and assign user permissions.



UCCX Wallboard Reporting & Analytics

Get real-time visibility into your UCCX data. Configure wallboard widgets to track agents and Contact Service Queues on one screen.



CUBE CDR Reporting

Customize and generate detailed reports on your CUBE call activity. Search and view your data with dynamic widgets and interactive charts.



Remote Phone Control, Macros, & Broadcast

Test and troubleshoot Cisco IP phones from the comfort of your on-network PC. Measure real-time voice quality of service, update firmware, and more.



Change Management & As-built Reporting

Track system changes made by other users. Compare your real-time environment to historic snapshots and get automated email reports.