# John Dufresne

### UX Designer / UX Researcher

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Over 6 years of professional experience conducting UX research and designing interactive end-to-end user flows. I enjoy working in close collaboration with teams across technology, business and design.

### Experience

#### **UX** Designer

### Agilitee

2021 - 2025

- I led UXR initiatives for the fastest-growing consumer brand in North America, Dollar General, executing comprehensive research studies for web, mobile, and app.
- Prototyping and Testing: Designed and built high-fidelity prototypes using Figma and Proto.io to facilitate usability testing. Conducted user testing sessions, collected data, and synthesized insights to inform design improvements.
- Design and Documentation: Produced detailed production design work in Figma, Sketch, and Whimsical, maintaining up-to-date user flows and comprehensive documentation to support stakeholders.
- Cross-Functional Collaboration: Collaborated with cross-functional teams, including product managers, developers, and marketing specialists, to ensure design solutions aligned with business goals and user needs.

### CEO

#### RocketBean Studio

2024 - Present

- Founded and lead RocketBean Studio, shaping its vision, strategy, and product roadmap.
- Designed and developed the company website to support brand, content, and community growth.
- Produced events and content to build audience engagement, attract talent, and validate earlystage ventures.

### Community Manger

### Æthos.org

2024 - Present

- Lead community strategy and event programming to grow member engagement at Æthos, an innovation hub for AI startups.
- Produce original content and workshops that spotlight founders, foster collaboration, and support responsible Al development.

#### Administrative Coordinator

#### **Jones Day**

2015 - 2020

- Managed client, staff, and vendor relations, overseeing shipping, inventory, and document creation.

• Coordinated office logistics, including event setup, file management, and receptionist duties.

## Lead Ops Volunteer

• Organized the world's largest VR/AR hackathon with 500+ attendees from 12 countries.

#### MIT Reality Hack

2016 - 2018

- Managed supplies, catering, and vendor coordination, leading a team to ensure smooth event operations.

### Education User Experience Design Immersive

#### General Assembly

2020 - 2021

#### Skills

Product discovery Webflow Figma

Business analysis Podcasting Sketch

UX research User flow Adobe Target

User testing JTBD

Customer journey mapping Interaction design

Information architecture Design system Miro
Wireframing Workshop facilitation Notion
Prototyping A/B testing Jira