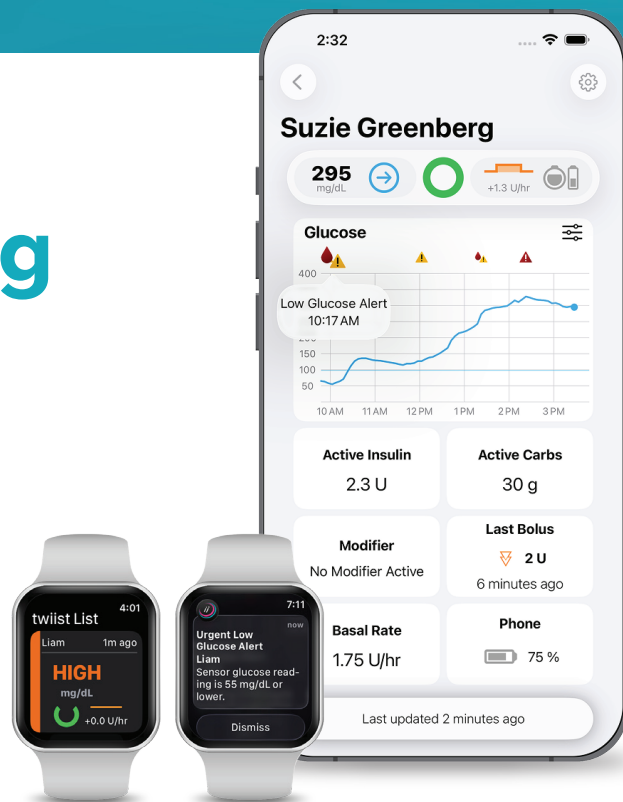


Updates are coming

We're excited to share that the latest insight™ App update arrives **May 28th**, bringing features our twiist community has been asking for. With new push notifications and a new glucose graph, followers can stay more connected and quickly see important alerts and glucose trends at a glance.



New Notifications

You can now receive alerts for key glucose and pump events:

- **Urgent Low Glucose.** Receive an alert when glucose is 55 mg/dL or lower.
- **Low Glucose.** Receive an alert when glucose falls below 70 mg/dL.
- **High Glucose.** Receive an alert when glucose rises above 250 mg/dL.
- **No Data Connection.** Receive an alert if the insight App stops receiving data from twiist.
- **Pump Alarms.** Receive a notification if insulin delivery has been suspended due to a pump alarm.

Notification settings

Choose which notifications you would like to receive through the insight mobile app.

- > Urgent Low (55 mg/dL)
- > Low Glucose (70 mg/dL)
- > High Glucose (250 mg/dL)
- > No Data Connection (20 min)
- > Pump Alarms

These settings can be modified at any time through My twiist Portal or in the insight mobile app. Push notification customization is not available yet.

Cancel

Save

New Glucose Graph

The update also includes a glucose graph, making it easier to quickly see glucose information history and understand what's happening throughout the day.

Set Up Notifications in My twiist Portal

To start receiving notifications, the twiist user will need to enable follower access through **My twiist Portal**.

The twiist user is always in control: They decide who can receive notifications. Followers can only adjust notifications if the twiist user has granted that permission.

If you are the twiist user

Invite a new follower

1. Log in to **My twiist Portal**
2. Click **Invite a follower**
3. Enter the follower's:
 - Display name
 - Email address
 - Preferred language for the email invitation
4. Choose whether to **allow the follower to manage push notifications** in the insight App
5. Click **Send invitation**

You can update this preference at any time in the portal.

Update an existing follower

1. In the **Allow notifications** column, click the current setting
2. Choose whether the follower can manage push notifications in the insight App
3. Click **Save**

If you are a follower

Once your **My twiist Portal** account is created:

1. Click **Edit** in the **Push notifications** column
2. Turn **on or off any combination** of the five notification types
3. Save your preferences

These settings will sync with the **insight App**, and you can update them anytime in the app or in the portal.

Important Safety Information

The twiist Automated Insulin Delivery (AID) System is for people with type 1 diabetes, ages 6 and older, available by prescription only in the U.S. Visit twiist.com/safety for important safety information.

The insight App is not intended to be a replacement for the information displayed by the twiist System App and should not inform dosing decisions. It is not intended to replace self-monitoring practices as advised by a physician. Data updates require WiFi or cellular connectivity and their frequency may vary depending on connection strength.

Notification settings

Ability to receive push notifications

Allow this person to receive insight app push notifications.
Push notifications include notifications for "urgent low", "low glucose", "high glucose", "no data connectivity", and "pump alarms".

Do not allow this person to receive insight app push notifications.

After allowing a person to receive push notifications, they must choose to turn them on. They may do this through their My twiist Portal account or directly in the insight mobile app.

Cancel
Save

Invite a follower

Enter the name, address, and preferred language of the person you would like to invite as a follower. They will receive an email invitation to create a twiist insight account.

Follower name *

Email *

Preferred language * ▼

Ability to receive push notifications

Allow this person to receive insight app push notifications.
Push notifications include notifications for "urgent low", "low glucose", "high glucose", "no data connectivity", and "pump alarms".

Do not allow this person to receive insight app push notifications.

After allowing a person to receive push notifications, they must choose to turn them on. They may do this through their My twiist Portal account or directly in the insight mobile app.

Cancel
Send invitation