

Creating a My twiist™ Portal Account & Connecting to Tidepool™

My twiist Portal Account Creation

The My twiist Portal™ is a **one-stop-shop** to get started with using the twiist Automated Insulin Delivery (AID) System powered by Tidepool, manage your twiist account details, and connect to Tidepool.

1 Create twiist Portal account

1. Navigate to <http://www.mytwiistportal.com/> or scan the QR Code in your twiist Starter Kit
2. Select **Create twiist account**
3. Select relationship to the twiist wearer
4. Select whether you currently have twiist
5. Complete all required information for the twiist wearer, indicated by an asterisk (*)
6. Read and confirm Terms of Use
7. Select **Save**

An automated verification email is sent to the email address provided

2 Verify the email address

1. Select the **Verify email** address hyperlink in the verification email sent from noreply@twiist.com
 - If the email is not verified within 24 hours, select **Resend verification email** on the My twiist Portal login page
2. Select the **Verify email address** button within the My twiist Portal
3. Sign in with email and password

3 Complete three-step account completion

1. Select desired two-factor authentication method (text or email) and complete verification
2. Search for prescriber and add to profile by selecting **+ Select prescriber —** select **Add prescriber information** to manually enter, if your prescriber is not found
3. Complete required profile information designated by an asterisk (*) and select **Save**

4 Complete steps to prepare to use twiist

1. Review the "Gather supplies" information and select **Next**
2. Review "Get ready to meet your Certified twiist Trainer" information and certify you will receive training prior to starting on your twiist device
3. Review "Download twiist App" instructions and download the twiist App on your compatible iPhone
 - Sign into the twiist App with your My twiist Portal login credentials and complete three modules:
 1. Introduction
 2. How the App Works
 3. A Day in the Life
 - Select the **Go to My twiist Portal** button



Do not perform any additional actions within the twiist App until you receive direction from your Certified twiist Trainer.

Tidepool Account Creation and Connection

Connect your My twiist Portal account with Tidepool prior to twiist Pump training to ensure data is shared successfully. **Failure to connect accounts prior to use of the twiist Pump will cause data sharing issues.** Exiting prematurely interrupts the connection.

1 Connect to Tidepool

1. Select Go to Tidepool from the My twiist Portal dashboard
2. Select Take me to Tidepool
3. Select the Go to Tidepool button to open Tidepool in a new browser window

If you do not have an existing Tidepool account, proceed to Step 2

If you have an existing Tidepool account, proceed to Step 3

2 Create New Tidepool Account

1. Select **Sign up**
2. Select **Personal Account** then **Continue**
3. Enter your email address and your chosen password, then select **Create Account**
4. Verify your age and check the box accepting the Terms of Use and Privacy Policy, then **Accept**
5. Check your email inbox and verify your email address
6. Enter your name and select **This is for me, I have diabetes** when prompted. Continue with profile setup following the on-screen direction
Note: If you are creating an account as a caregiver, select the appropriate option and enter the twiist wearer's name in the First and Last name fields
7. Select **Connect a Device Account**
8. Select **Connect** beside the twiist line item
9. You are redirected to the My twiist Portal. Select the checkbox agreeing to allow Tidepool to receive twiist Pump data, then select **Agree and continue**
10. Select the **Sign in as [your email address]** button to confirm your account linking

3 Connect Existing Tidepool Account

1. Login with existing Tidepool credentials
2. Select **Devices** from the toolbar
3. Select **+Add a Device**
4. Select **Connect** beside the twiist line item
5. You are redirected to the My twiist Portal. Select the checkbox agreeing to allow Tidepool to receive twiist Pump data, then select **Agree and continue**
6. Select the **Sign in as [your email address]** button to confirm your account linking

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The twiist™ Automated Insulin Delivery (AID) System is for people with type 1 diabetes, 6 years of age and above, available with a prescription, only in the U.S.

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