



twiist™ AID System: Android and Pump Notification Settings

The twiist Automated Insulin Delivery (AID) System uses smartphone sounds, vibrations, and notifications to keep you informed. These will appear on the smartphone and on the twiist Pump (sound only). Notifications are controlled by your Android Settings and twiist App Notification Settings.

Android Settings

While the twiist App works the same on all compatible Android phones, the menus in your smartphone may look slightly different depending on your device. To ensure your phone is set up to receive twiist App notifications, refer to the lists of **Do**s and **Do Not**s below.

DO

- Allow Notifications for the twiist App in your Android.
- Enable Modes Access/Do Not Disturb for the twiist App during app setup.
- Enable and customize vibrations/haptics for your Android.
- Increase Android Media volume to ensure you hear twiist System notifications.



DO NOT

- Disable notifications for the twiist App.
- Disable Modes Access/Do Not Disturb for the twiist App.



For safety, Urgent Low Glucose Alerts (55 mg/dL or less) always escalate to the pump when not dismissed.

What is Modes Access?

Modes are phone settings that limit alerts such as Do Not Disturb, Bedtime, and Driving. Modes Access lets the appropriate twiist App alerts come through when necessary.

Depending on your device, this feature may be called **Modes Access** (Google Pixel) or **Do Not Disturb Permission** (Samsung Galaxy).

You must allow Modes Access during setup. This lets alerts come through even when modes are on.

Keep media sounds turned on in your settings.

Keep the Run in Background settings turned on to ensure you can receive notifications.

Refer to the user guide (twiist.com/resources) for more information on using twiist with Android.

twiist App Notification Settings

There are two places in the twiist App where Notification Settings can be configured. Some are for the twiist System and others are for the Continuous Glucose Monitor (CGM) in use.

Adjustable twiist-specific notifications

Low Insulin Alert #2

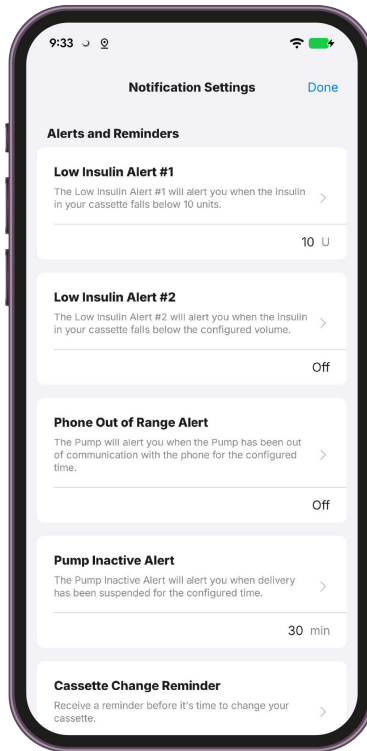
Can be disabled.
Defaults to Off.
Value can be adjusted.

Phone Out of Range

Can be disabled.
Defaults to Off.
Value can be adjusted.

Pump Inactive Alert

Always enabled.
Defaults to 30 minutes.
Value can be adjusted.



Adjustable CGM-specific alerts

CGM Signal Loss Alert

Always enabled.
Defaults to 40 minutes.
Value can be adjusted.

Low Glucose Alert

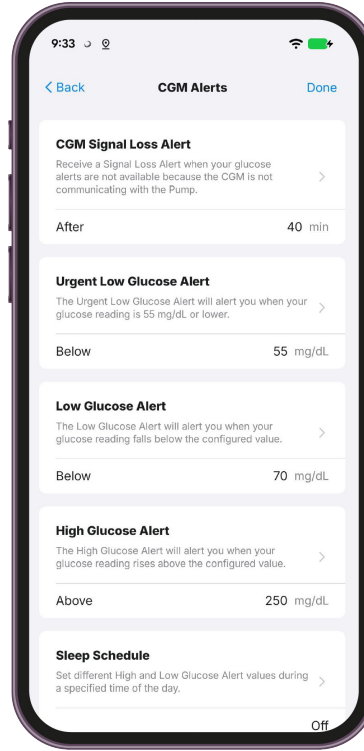
Can be disabled.
Defaults to 70 mg/dL.
Value can be adjusted.

High Glucose Alert

Can be disabled.
Defaults to 250 mg/dL.
Value can be adjusted.

Sleep Schedule

Can be enabled.
Values can be adjusted.



Low Insulin Alert #1 is always enabled for safety. Value cannot be adjusted. Value is set to 10 U.

Urgent Low Glucose Alert is always enabled for safety. Value cannot be adjusted. Value is set at 55 mg/dL.

CGM Alerts: Override Do Not Disturb

When enabled (default), this feature allows a CGM Alert sounds to be played when the Android is muted, or when Do Not Disturb is on.

When disabled, this feature prevents a sound from being played when the smartphone is muted, or when Do Not Disturb is on.

Override Do Not Disturb cannot be disabled in Urgent Low Glucose Alert.

Override Do Not Disturb

Turn on if you want this alert to always play a sound and appear on the lock screen even if your phone is muted or Do Not Disturb is on.



twiist Volume Settings

The twiist AID System allows personalization of the volume settings for **Do Not Disturb Override** and **Pump Sounds**.

Do Not Disturb Override Volume

Notifications delivered with Modes Access from the twiist App are delivered through the Android at the Do Not Disturb Override Volume set in the twiist App Notification Settings.

To update:

1. Tap **Settings** from the twiist App Home Screen
2. Tap **Notification Settings**
3. Tap **Do Not Disturb Override Volume**

Default Volume: High

Volume Options: Low, Medium, High

Pump Sounds

Alarms and Urgent Low Glucose Alerts escalate to the pump at the selected Pump Volume Level if you do not address them. They continue to escalate to the maximum Pump Volume if not addressed.

To update:

1. Tap **Settings** from the twiist App Home Screen
2. Tap **Notification Settings**
3. Tap **Pump Sounds**

Default Volume: Medium

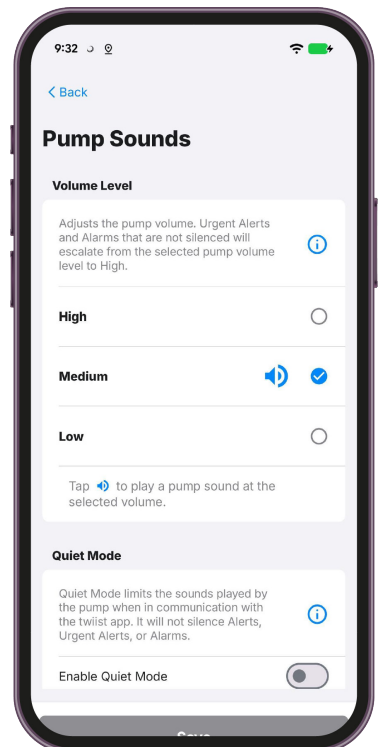
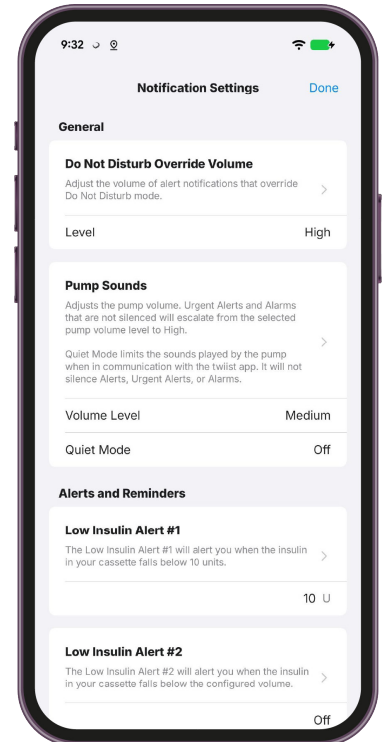
Volume Options: Low, Medium, High

Quiet Mode

Quiet Mode limits some sounds played by the twiist Pump when the pump is communicating with the twiist App.

Quiet Mode does not silence pump sounds for verifying insulin delivery, One-Button Bolus programming and delivery, pump pairing mode, Urgent Low Glucose Alerts, or Alarms.

Default Setting: Off



Alarm and Alert Volume Overview

Alarms

When the twiist App and the twiist Pump are communicating, the sound advances and escalates until the alarm is acknowledged.

- First, alarms sound on the phone, using the Android Media volume.
- Second, if the alarm is not acknowledged, the alarm sounds on the phone at the **Do Not Disturb Override Volume** (High, Medium, or Low), as selected in the twiist App Notification Settings menu.
- Third, if the alarm is still not acknowledged, the next sound plays at the **Do Not Disturb Override Volume** and on the twiist Pump at the **Pump Volume Level** set in the Notification Settings menu. It will automatically increase one level (Low→Medium→High) if ignored.
- Fourth, if the alarm continues to go unacknowledged, it repeats on the phone and is played every 15 seconds on the **pump** at **High Pump Volume**.

If the twiist App and pump are not communicating, alarms will sound on the pump immediately.

Alerts

- When the twiist App and pump are communicating, alerts play on the phone using the set Android Media volume.
- The alerts listed below always play on the phone at the **Do Not Disturb Override Volume** (High, Medium, or Low), as selected in the twiist App Notification Settings menu. This volume does not increase.
 - Urgent Low Glucose
 - Pump Inactive
 - CGM Ended
 - Check CGM
 - Replace CGM
- Urgent Low Glucose Alerts advance to the pump and **repeat every 15 minutes until acknowledged**.

If Override Do Not Disturb is enabled, the following alerts play on the phone at the Do Not Disturb Override Volume:

- High Glucose
- Low Glucose
- CGM Signal Loss

Customer Care: 1 877-4TWIIST (1-877-489-4478)

The twiist™ Automated Insulin Delivery (AID) System is for people with type 1 diabetes, 6 years of age and above, available with a prescription, only in the U.S.

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Visit twiist.com/safety for important safety information.

