



Software Update Instructions

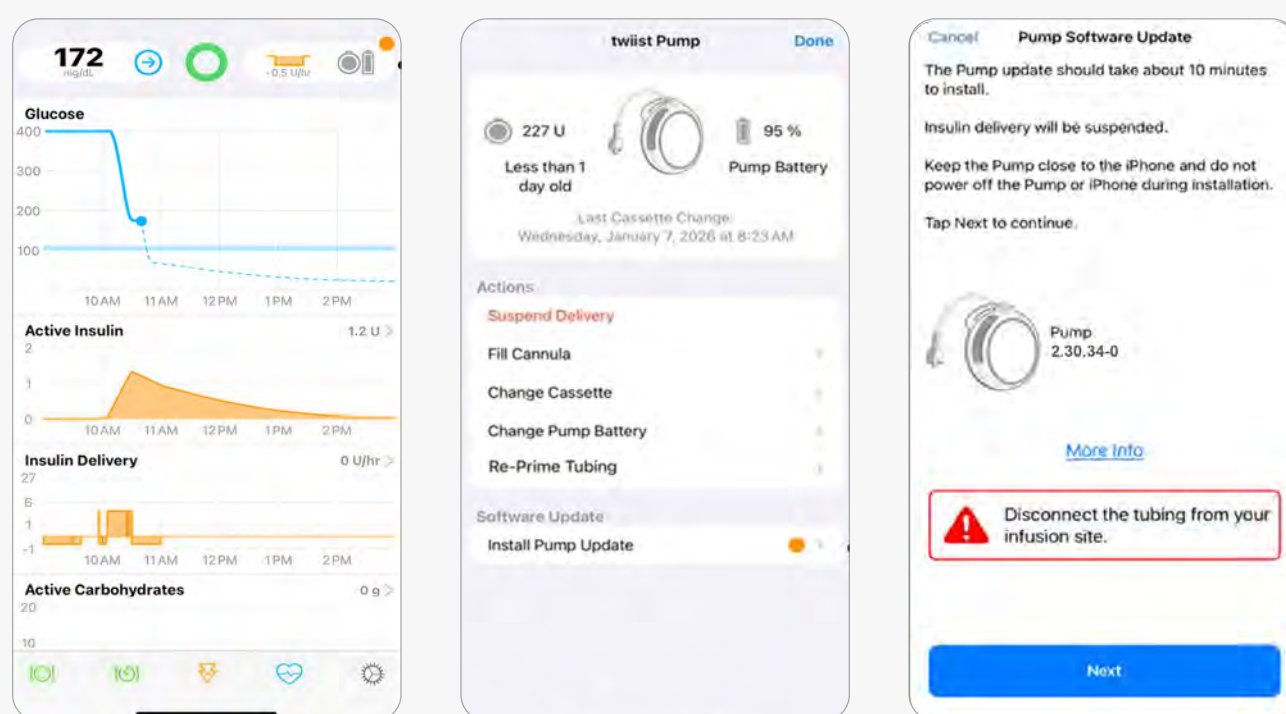
Once the software update is available, you will be able to navigate your iPhone to Apple's app store and download the latest update to the twiist App if your phone is not already set to do so automatically. This software update will include an update to both the twiist App and the pump's software.

Please be sure to choose a convenient time to perform this update as insulin delivery needs to be suspended for approximately 10 minutes during the update process.

For your convenience, click [here](#) or use the QR code below to link directly to the twiist App in the App Store.



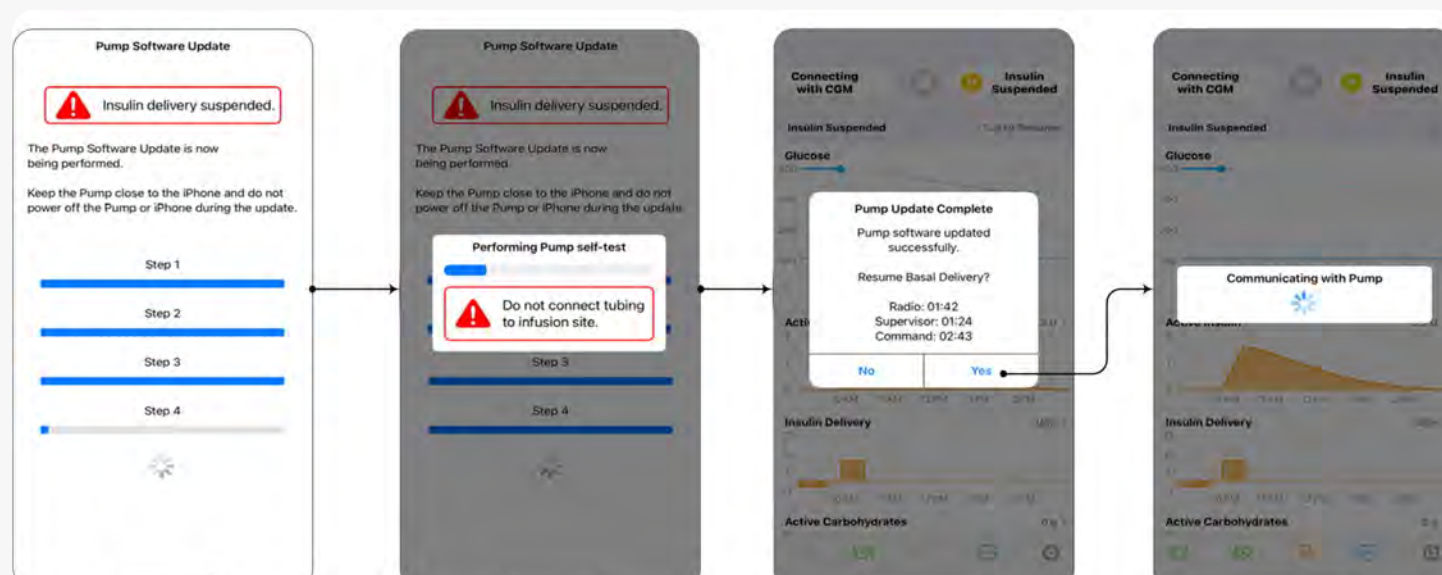
Once you have downloaded and installed the app software update, the app will then update the pump's internal software wirelessly. The twiist App will inform you that a pump software update is required, as shown in the image below. Press the "Continue" button to start the pump software update. To proceed with the software update, the system will suspend insulin delivery. **Tap Next** to suspend insulin delivery and continue.



The software update process is a 4-step process. Please be sure to keep the pump and phone in close proximity during the update process to ensure the software update is transferred without interruption.

Do not quit the app or power off the pump or iPhone during the update.

Progress through each step will be reported on the screen. You will see a screen that looks like this during the update process and until it completes:



Once you have completed the software update, the pump will automatically perform a self-test if the cassette is attached. Once this is completed successfully, you will be able to resume insulin delivery.

Customer Care: 1 877-4TWIIST (1-877-489-4478)

The twiist Automated Insulin Delivery (AID) System is for people with type 1 diabetes, 6 years of age and above, available with a prescription, only in the U.S. Visit twiist.com/safety for important safety information.

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