



twiist™ App: Switching from iPhone to Android

The twiist App can be used on a compatible iPhone or Android phone. Making the switch from iPhone to Android can be done in just a few steps.

Tips for a Seamless Switch

- A cassette and sensor (FreeStyle Libre 3 Plus) change is required to switch from iPhone to an Android phone.
- Use your **existing** My twiist Portal login credentials to log into the twiist App. This ensures your twiist data remains intact in the switch.
- Write down your Therapy Settings. You can locate these in the twiist App Settings menu. You can also access your Therapy Settings in the Details tab of your Tidepool account.
- If you use the Eversense 365 CGM, make sure your smart transmitter is paired with the Eversense 365 app on your Android phone before pairing with the twiist App.
- Connect your smartphone to Wi-Fi or cellular data to begin.

Making the Switch: Transitioning to Android

From your compatible Android smartphone:

1. Download the twiist App from the Google Play Store
2. Log into the twiist App using your **existing** My twiist Portal credentials
3. Review each of the following modules:
 - Introduction
 - How the App Works
 - A Day in the Life
4. Follow the in-app guidance and complete the *Your Devices* module
 - Allow the twiist App the following permissions as prompted. Failure to allow these permissions may result in delayed or silenced twiist App notifications:
 - Bluetooth
 - Camera
 - Notifications

When pairing your twiist Pump, if you see the message *Searching for Pump*:

-  a. Remove the twiist Cassette from the pump
- b. Remove and reinsert the battery and wait for a *Quick Beep* followed by a *Ready Beep*
- c. Press and hold the blue Pump Button on the side of your twiist Pump for about 5 seconds. Release it when you hear a *Ready Beep*

5. Complete the Your Settings module. Enter your twiist App Therapy Settings that you wrote down from the twiist App on your iPhone.
6. Complete the Cassette Setup module. This brings you through connecting and filling your twiist Cassette and inserting your infusion set.
7. Complete the Get Looping module. Connect your primed infusion set tubing to your infusion site and start basal insulin delivery.





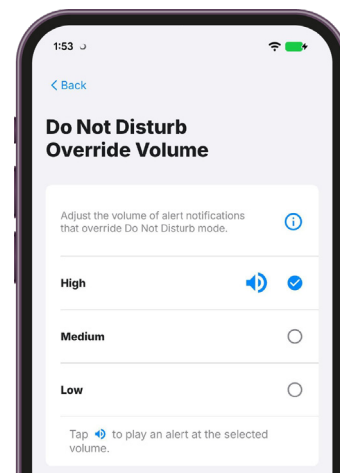
Updating Your Notification Settings

The twiist App has some customizable Notification Settings that you may want to change, enable, or disable in your twiist App for Android.

Do Not Disturb Override Volume

The Do Not Disturb Override is the same as Critical Alerts on the iPhone. The Do Not Disturb Override Volume setting allows you to adjust the volume that your Android will play notifications delivered with Modes Access, even when your Android is silenced or has Modes, like Do Not Disturb, turned on. It defaults to High.

1. Tap **Settings** on the Toolbar.
2. Tap **Notification Settings**.
3. Tap **Do Not Disturb Override Volume**.
4. Select **High**, **Medium**, or **Low** volume.
5. Tap **Save**.



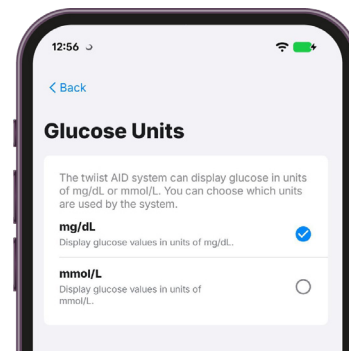
Differences between the twiist App on Android and iPhone

The twiist App for Android functions nearly identically to the twiist App for the iPhone. There are some differences between the operating systems.

1. Pairing your twiist Pump to the twiist App is slightly different on Android.

Process	iPhone Guidance	Android Guidance
To pair by taking a photo	Tap Paste to enter the pump PIN	Your Android automatically applies the copied PIN
To pair by manually entering the PIN	Tap Connect	Tap Pump PIN

2. The twiist App for Android includes a Therapy Settings menu option called **Glucose Units**. Here you can select either **mg/dL** or **mmol/L** to appear in the twiist App. The default is set to mg/dL.





3. Android phones do not use Apple Health. To view more insulin data, access your already connected Tidepool account in a web browser (not the app).

If you have not connected your twiist Portal account to Tidepool:

1. Go to the **My twiist Portal** (<http://www.mytwiistportal.com/>).
 2. Select **Go to Tidepool**.
 3. Select **Take me to Tidepool**.
 4. Select the **Personal Sign Up**.
 5. Follow the steps to create your account and connect to the twiist Portal.
 - Your Android phone requires Wi-Fi or cellular data to update twiist data to Tidepool.
 - Do not use the Tidepool Mobile app. Tidepool data should be viewed using a web browser from your phone or computer.
4. Your Android smartphone uses special permissions to ensure important twiist alerts can still reach you when notification-limiting modes are enabled.

Depending on your device, this feature may be called **Modes Access** (Google Pixel) or **Do Not Disturb Permission** (Samsung Galaxy). When the twiist App is granted this permission, alerts are delivered using the **Do Not Disturb Override Volume**, which is the volume level you set specifically for these important notifications.

The **Do Not Disturb Override Volume** can allow twiist alerts to be heard even when your phone is silenced or when certain modes are turned on.

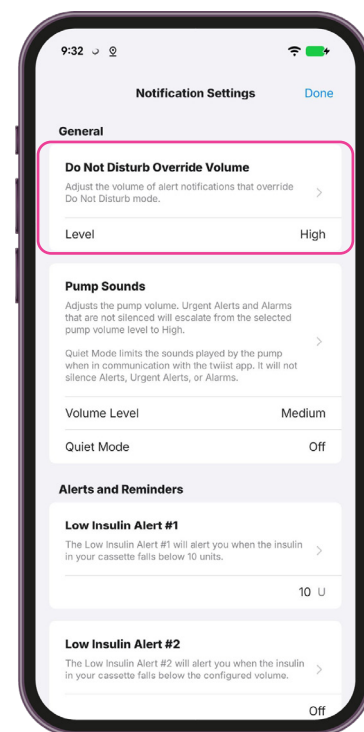
What are Modes?

Modes are phone settings that limit notifications and alerts, such as:

- Do Not Disturb
- Bedtime
- Driving

You must allow Modes Access (Pixel) or Do Not Disturb Permission (Samsung Galaxy) during setup so twiist alerts can be delivered when these modes are active.

Samsung Galaxy users: To ensure you get notifications when you use specific modes, such as sleep, work, etc; you will be required to manually add or turn on the twiist app for these modes. Otherwise, modes may prevent you from interacting with or receiving notifications from the twiist App.



Customer Care: 1 877-4TWIIST (1-877-489-4478)

The twiist™ Automated Insulin Delivery (AID) System is for people with type 1 diabetes, 6 years of age and above, available with a prescription, only in the U.S.

© 2026 Sequel Med Tech, LLC. All rights reserved. All other trademarks are the property of their respective owners. Visit twiist.com/safety for important safety information.