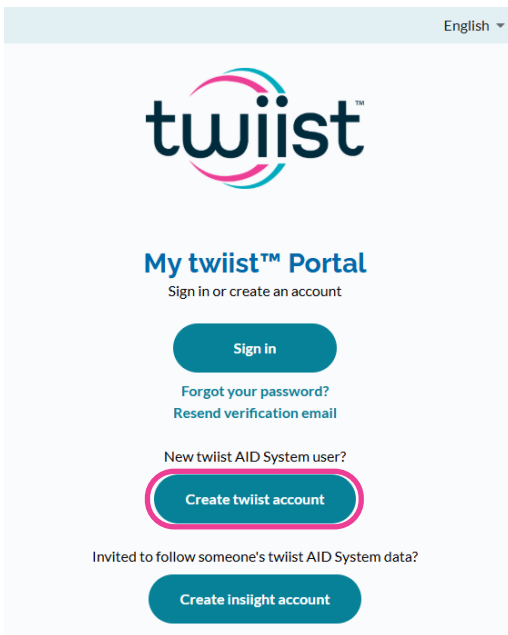


Creating a My twiist™ Portal Account & Connecting to Tidepool™

Create a My twiist Portal account before you start using twiist. You can use the portal to manage account information, invite people to follow you, and connect to Tidepool.



Create the Account

1. Navigate to <http://www.mytwiistportal.com/> or scan the QR code in your twiist Starter Kit
2. Select **Create twiist account**
3. Select your responses to:
 - Your relationship to the twiist wearer
 - Whether you currently have twiist
4. Complete all required fields, indicated by an asterisk (*)
5. Read and confirm the Terms of Use
6. Select **Save**

Verify the Email Address

1. In the email from noreply@twiist.com, select the **Verify email** address hyperlink
 - If not verified in 24 hours, select **Resend verification email** on the twiist Portal login page to resend
2. Select the **Verify email address** button
3. Sign in with email and password

Finish Setting Up the Account

1. Select **text** or **email** for your two-factor authentication method
2. Follow on-screen steps to verify your chosen method
3. Select **+ Select prescriber** and search for your provider
 - If you do not see your provider select **Add prescriber information** to enter manually
4. Complete required profile information, indicated by an asterisk (*)
5. Select **Save**

Complete Steps to Prepare to Use twiist

1. Review the *Gather supplies* information
2. Select **Next**
3. Review *Get ready to meet your Certified twiist Trainer* information
4. Check the box to certify you will receive training prior to starting twiist
5. Review the *Download twiist App* instructions
6. Download the twiist App on your compatible smartphone
7. Sign into the twiist App with your My twiist Portal login information
8. Complete three modules:
 - Introduction
 - How the App Works
 - A Day in the Life
9. Select the **Go to My twiist Portal** button



Do not perform any additional actions in the twiist App until you receive direction from your Certified twiist Trainer.

Tidepool Account Creation and Connection

Connect your My twiist Portal account with Tidepool before your twiist Pump training so your data can be shared correctly. **Stay in the setup process until it is complete. Leaving early may stop the connection.**

Connecting to Tidepool

1. Select **Go to Tidepool**
2. Select **Connect account on Tidepool**
3. Select the **Go to Tidepool** button to open Tidepool in a new browser window
4. Choose the section that applies to complete connecting to Tidepool:
 - If you have a Tidepool account, see [Connect Existing Tidepool Account](#)
 - If you do not have a Tidepool account, see [Create New Tidepool Account](#)

Tidepool

Connected Tidepool accounts receive data from your twiist Pump about your glucose, insulin use, and settings.

You can view or share this information with your health care provider or additional care team members through the Tidepool Data Platform.

Follow the link below to set up a new account or connect your existing one.



[Go to Tidepool →](#)

Create a New Tidepool Account

1. Select **Sign up**
2. Select **Personal Account**
3. Select **Continue**
4. Confirm your age and accept the Terms of Use and Privacy Policy
5. Select **Accept**
6. Check your inbox and verify your email address
7. Enter your name and select **This is for me, I have diabetes**
8. Follow on-screen directions to complete setup

Note: If you are a caregiver, select the correct option and enter the twiist wearer's name in the **First Name** and **Last Name** fields

9. Select **Connect a Device Account**
10. Select **Connect** beside twiist
11. Check the box to allow twiist Pump data to be shared with Tidepool for viewing and reporting
12. Select **Agree and continue**
13. Select the **Sign in as [your email address]** button to confirm account linking

Connect Existing Tidepool Account

1. Sign in using your existing Tidepool email address and password
2. Select **Devices** from the toolbar
3. Select **+ Add a Device**
4. Select **Connect** beside twiist
5. Select the checkbox to allow Tidepool to receive twiist Pump data
6. Select **Agree and continue**
7. Select the **Sign in** button to finish connecting the accounts

Customer care 1 877-4TWIIST (1-877-489-4478)

The twiist™ Automated Insulin Delivery (AID) System is for people with type 1 diabetes, 6 years of age and above, available with a prescription, only in the U.S.

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