

## **Privacy Policy & SMS Terms and Conditions**

At Northstar Chiropractic Billing Service, your privacy is important to us. This Privacy Policy and Terms and Conditions explain how we collect, use, and protect your personal information, including when you opt to receive SMS messages from us.

### **Personal Information We Collect**

We may collect the following types of personal information through our website forms or other interactions:

- Name
- Email address
- Phone number
- Billing information
- Any other information you choose to provide

### **How We Use Your Information**

We use your personal information to:

- Provide billing and support services
- Send appointment reminders, account alerts, or essential updates
- Communicate with you via phone, email, or SMS
- Improve our services and website

### **Information Sharing**

We do **not** sell, rent, or share your personal information with third parties or affiliates for marketing purposes. Information may only be shared with trusted service providers as necessary to perform essential business functions, and only under strict confidentiality agreements.

**SMS consent is not shared with third parties or affiliates.**

### **SMS Terms & Conditions**

By submitting your phone number on our website or otherwise opting into SMS communication, you agree to receive text messages from **Northstar Chiropractic Billing Service**. These may include:

- Appointment reminders
- Billing notifications
- Service updates

**Message frequency may vary. Standard message and data rates may apply.**

- To opt out of SMS messages, text **STOP** at any time.
- For help or more information, text **HELP** or visit <https://www.northstarcbs.com/billing-services>.

We are committed to protecting your privacy and providing transparency in data use. If you have any questions about this policy or our practices, please contact us through our website.