VIRTUS DIGITAL

UEI - MFKQQ2GCLUM4
CAGE Code - 9KRG2

Virtus Digital, LLC is a Minority-Owned, SBA Approved HUBZone Mentor Protégé Joint Venture (MPJV) between Softrams, a Tria Federal company (Mentor) and VITG (Protégé).

We serve as trusted advisors to HHS, bringing extensive CMS domain expertise across a broad spectrum of capabilities, including application development, systems integration engineering, data modernization, and cloud enablement. Our digital transformation capabilities are empowered by human-centered design (HCD), Design Thinking, DevSecOps, AIOps, Operational Intelligence, and Data Modernization — enabling secure, scalable, and user-centric solutions that drive mission success. We enable our clients to achieve their mission-critical goals with agility, efficiency, and innovation.

Joint Venture Members

VITG	UEI - PL7UK3MJJ2S9 CAGE Code - 7Q743	
tria | SOFTRAMS	UEI - P4X8JNU7TMQ7 CAGE Code - 79TZ3	

Joint Venture Contracts

GSA GSA MAS Schedule Contract #47QTCA25D00AB

SBA 8(a) Sole Source

Small Business Certification

HUBZone CERTIFIED

SBA U.S. Small Business Administration

JV Members' Contract Vehicles

- 8 (a) STARS III
- GSA MAS
- OASIS+8(a)
- OASIS+SB
- GSA COMET
- SPARC
- CIO-SP3 SB

CAPABILITIES

Design Thinking
- User Centered Experience, Service Design & Inclusive Design

Artificial Intelligence (AI)
- Machine Learning (ML)
- Natural Language Processing (NLP) and Conversational AI
- Robotic Process Automation (RPA) and Intelligent Automation
- AI Ops and AI-driven Data Analytics

Cloud Enablement & Managed Services
- CloudOps and AIOps for autonomous operations
- FinOps and SecOps for cost-effective, secure cloud governance
- DevSecOps and automation to accelerate secure delivery
- Observability and optimization for performance at scale
- Hybrid and multi-cloud management for flexibility and control

Cyber Security
- Security Operations (SecOps)
- Risk Management & Compliance
- Cloud Security
- Application & DevSecOps Security
- Data Protection & Privacy

Data Services Modernization
- Data Engineering & Analytics
- Data Science & AI
- Data Visualizations
- Enterprise Data Platforms
- Serverless Data Architecture & Advanced Analytics

Customer Support
- Tier 1, Tier 2 and Tier 3 Helpdesk operations

Digital Experience Platforms (DXP)
- Salesforce & Agentforce
- ServiceNow
- Multi-Tenant Architecture
- Low-Code Solutions
- Data Security and Compliance
- Mobile Ready

Application Development
- Enterprise Integrations
- OKTA SSO & Multi-factor Authentication
- Application Transformation
- Legacy Modernization
- API-first Microservice Architecture

Site Reliability Engineering
- Observability & Monitoring
- Incident Management & Response
- Capacity Planning & Performance Engineering
- Disaster Recovery & Business Continuity
- Resilience Engineering

Cloud Content Management
- User-centric Web Content Management
- Content Governance & Compliance
- Secure Collaboration & File Sharing
- Access Control & Identity Management
- Workflow Automation & Business Process Enablement
- Digital Asset Management (DAM)

Quality and Process Maturity

ISO 20000 Certified | ISO 27001 Certified | ISO 28001 CERTIFIED | ISO Management System | ISO 9001:2015 CERTIFIED COMPANY | ISO 14001-2015 CERTIFIED | AS9100D CERTIFIED COMPANY | ML3 CMMI APPRAISED SVC Appraisal # 69591 Exp. Mar 08, 2027 | ML3 CMMI APPRAISED DEV Appraisal # 69591 Exp. Mar 08, 2027

CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS)

Accountable Care Organization - Management System (ACO-MS)

Accountable Care Organization - Operational System (ACO-OS)

Analysis, Reporting and Tracking System (ARTS)

Beneficiary Suite of Systems and Transactions (BESST)

Business Intelligence and Innovative Technology (BIT)

Business Operations Support Center (BOSC)

Chronic Conditions Data Warehouse (CCW) Cloud Feasibility Study

Cloud Capabilities Expansion (CCE)

CMMI Technology Solutions (CTS)

Continuously Available CMS Hosting Environment (CACHE) Site Reliability Engineering (SRE)

Data Dissemination Service Modernization (DDSM)

Durable Medical Equipment, Prosthetics, Orthotics, & Supplies (DMEPOS) Competitive Bidding System (DBIDS)

Enterprise Cloud Content Management (ECCM)

Enterprise Portal (EP) Contract

Enterprise Salesforce Services (ESFS)

Health Plan Management System (HPMS)

Innovation Design, Development and Operations Contract (IDDOC)

Marketplace System Integrator (MSI)

Medicaid Drug Program (MDP)

Quality Payment Program (QPP)

Systems Operations Analysis & Improvements (SOAI)

Web Accounts and Apply Services (WAAS)

U.S. DEPT OF VETERANS AFFAIRS(VA)

Performance Oversight and Access Reporting System (POAR)

AMERICAN CHEMICAL SOCIETY (ACS)

Enterprise Salesforce Development & Operations

> "The team supported multiple end-to-end testing and demonstration with multiple teams without any defects. With a Continuous Integration/ Continuous Delivery approach, the contractor was able to deliver on schedule and ahead of schedule."
>
> -CONTRACTING OFFICER

> "Softrams is an excellent and commited partner, and will work hard to develop a quality product for their customer. They continue to find innovative ways to meet the expanding needs of the Medicare Advantage and Prescription Drug Programs."
>
> -CONTRACTING OFFICER'S REPRESENTATIVE

JV Partner Clients

U.S. Citizenship and Immigration Services | VA U.S. Department of Veterans Affairs | Federal Aviation Administration | USDA | NATIONAL ARCHIVES | SOMOS | GSA

CMS Centers for Medicare & Medicaid Services | Homeland Security | Fannie Mae | UPMC LIFE CHANGING MEDICINE | ACS Chemistry for Life | unisys | Department of Treasury

---

JV Partners and Affiliations

aws Advanced Consulting Partner Public Sector Partner | salesforce RIDGE PARTNER | SCALED AGILE PARTNER GOLD | GTSC Government Technology & Services Coalition | okta | Akamai | ExtraHop | WiseWithData Ignite Open Analytics

dynatrace | Drupal | se Selenium 4 | sonatype | Digital Services Coalition | snowflake | servicenow

splunk> | ATLASSIAN | CONFLUENT | Microsoft CERTIFIED Systems Administrator | puppet | UiPath | databricks | f5

JV Partners NAICS Codes

Technology		Consulting and Research		Engineering and Infrastructure	
Technology	541511 | 541512 | 541513 541519 | 541330 | 541990	**Consulting and Research**	541611 | 541612 | 541618 | 541690 541720 | 541715 | 561499	**Engineering and Infrastructure**	541330 | 518210 519130